

Derived Timestamp: 2025-12-11 08:54

Subject: Re: Decision on the review you've flagged - Ticket #28160563 - Ticket #39666963
From: Anthony Brodie <ASoulOfOne@hotmail.com>
Date: Thu 11 Dec 2025, 8:54 PM
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
X-Mozilla-Status: 0001
X-Mozilla-Status2: 00000000
Thread-Topic: Decision on the review you've flagged - Ticket #28160563 - Ticket #39666963
Thread-Index: AQHcaoJRtrVhpZWuO0ubF8JnoLPbk7UcMzou
X-MS-Exchange-MessageSentRepresentingType: 1
Message-ID: <SYBPR01MB53384135B069444CA3FD39B6A0A1A@SYBPR01MB5338.ausprd01.prod.outlook.com>
References: <GJ2RP0MN22L@zendesk.com> <GJ2RP0MN22L_693a901437148_7566f58c9dfc72_sprut@zendesk.com>
<SYBPR01MB53384CD7A8B14EDAD6A93710A0A1A@SYBPR01MB5338.ausprd01.prod.outlook.com>
<GJ2RP0MN22L_693a91be123bd_7d2e4cf2443fc4_sprut@zendesk.com>
In-Reply-To: <GJ2RP0MN22L_693a91be123bd_7d2e4cf2443fc4_sprut@zendesk.com>
Content-Language: en-AU
X-MS-Has-Attach: yes
X-MS-Exchange-Organization-RecordReviewCfmType: 0
Content-Type: multipart/mixed; boundary="_005_SYBPR01MB53384135B069444CA3FD39B6A0A1ASYBPR01MB5338ausp_"
MIME-Version: 1.0

"Hooded_saw" review – repeated reinstatements, major rewrite after notice, and blocked appeal

Hi Ayana and the Content Integrity team,

Thank you for finally taking the "Kyle – this bot was used to wipe my server" review offline. That decision confirms what I have been telling you since 2024: you had been publishing a review that was technically impossible and not based on any genuine experience.

I now need you to address the parallel issue on my Legion Killfeed profile – the **"Legion killfeed" review by Consumer (reference: Hooded_saw, email 2znkkyd9r8@privaterelay.appleid.com)** – and the fact that I am currently blocked from flagging or appealing it at all.

1. Your interface has put me in a loop with no way to flag or appeal

On my business dashboard for killfeed.co this review currently shows:

- Status: **"Investigation complete – The review does not breach our guidelines for: advertising or promotional content. There is a different issue."**
- A **"Read our decision"** button that just loops me between the review and a "We have made a technical error" page.
- **No flag button and no appeal/dispute option** for this review at all.

I have a screen recording that shows the full sequence: click "Read our decision" → technical error page → back to the same state with no way to flag or appeal. I have already sent dated screenshots that show the same thing from my side.

In practical terms you are continuing to publish this review while your system has switched off my ability to contest it, which is exactly what happened on the "Kyle" review before you finally removed it.

2. This is not a minor edit, it is a new factual story written after notice

Your own “Review versions” history makes it clear that this is not just a small edit. It records that:

- On **1/12/2025**, **3/12/2025** and **5/12/2025** the reinstated text was the short original review:

“Rude, unwilling to help, Soul needs profession help.”

- On **6/12/2025** and again on **8/12/2025**, after you already had my detailed emails of 3 and 5 December on file, the reviewer changed it to the current version, which keeps the 1 star rating but replaces the one line text with a long narrative that claims:
 - they were a **paying customer**;
 - I refused to help because they were “not worth my time”;
 - they made a ticket that I ignored;
 - I created a separate channel calling them “moron, imbecile and idiot”; and
 - I was sharing “cutoff screenshots” in my general channel to show off what kind of person I am.

That is not a cosmetic rewrite. It is a new set of factual allegations created days after your first investigations and after you were already on notice that the original one line review was connected to harassment and not from the actual subscriber.

Across the original and current versions, your own case history shows a long run of steps in just a few days:

- multiple investigations under “hate speech or discrimination”,
- “not based on a genuine experience”,
- “being about a different business”,
- “personal information”, and
- “advertising or promotional content”,

followed by repeated reinstatements, all while the underlying facts in my evidence have not changed.

Every reinstatement, and especially the complete change of story on 6–8 December, is a **fresh publication after notice**.

3. Your system cannot decide if this is an invited review or an organic one

There is also an internal contradiction in how your own tools describe this review.

- One panel under **Request information** states:

"This review was written in response to an invitation you sent. Reviewer information is attached to this review."

- At the same time the top of the review shows **Source: Organic**, and my invitation status on that dashboard shows **0 / 50 invitations sent this month**.

In other words, your interface is telling me in one place that this is a review I invited, while in another place it labels the source as organic, and my own metrics show that I have not sent any invitations at all for that period.

My membership system for Legion Killfeed shows something different again:

- The email and reference you are displaying belong to an **Apple relay email** that does not appear as a paying subscriber.
- The only payment on that family's service is in the name of an elderly relative who has never confirmed authorising this review and who is described as a seventy year old British combat veteran.
- There is no unresolved support ticket matching the story in the current text, and no record of the reviewer being the actual account holder.

So at this point:

- your system cannot consistently classify whether this is an invited verified review or an organic one, and
- my records show that the person writing it is neither the subscriber nor the person who actually paid.

Yet the review is still live, carries a **Verified User** badge, and has been reinstated over and over.

4. You have already been put on notice about defamation and harassment in this review

In my email of 3 December 2025 and follow ups that you already have on file, I set out in detail why this review is:

- defamatory under the **Defamation Act 2005 (NSW)**, because it alleges conduct that is false and damaging to my professional reputation, and
- part of a broader harassment pattern that includes targeting me using mental health based insults and misrepresenting my handling of a vulnerable subscriber.

Your own history view confirms that by the time the text was rewritten on 6 and 8 December, you already had:

- clear notice that the review was contested as not a genuine experience,
- detailed explanation that the reviewer was not the subscriber, and

- an explanation of why your handling of the “Soul needs profession help” wording in the original text raised discrimination concerns.

Despite that notice, you have repeatedly reinstated the review, allowed the reviewer to replace a one line insult with a new story that is contradicted by my records, and now left me in a position where I cannot even flag or appeal it because your interface only produces a technical error.

Under section 31A of the Defamation Act 2005 (NSW), once a digital intermediary receives a written complaint that clearly identifies the plaintiff, the matter complained of and why it is defamatory, the intermediary only keeps its defence if it takes reasonable steps to prevent access within 7 days. You are again long past that point for this review.

5. What I am asking you to do now

Given all of the above, I am asking for the following concrete actions:

1. **Remove** the “Legion killfeed” review by Consumer (reference Hooded_saw, Apple relay email 2znkkyd9r8@privaterelay.appleid.com) from my Legion Killfeed profile.
2. Confirm that it will **not** be reinstated unless the reviewer provides verifiable evidence that:
 - they are the actual paying subscriber, and
 - their factual claims about tickets, channels and messages line up with my own logs.
3. Fix the “**Read our decision**” loop and restore my ability to flag and appeal reviews like any other business, instead of locking the complaints mechanism while continuing to publish contested content.
4. Clarify in writing whether you are treating this review as **invited** or **organic**, and on what basis, given the conflict between your own labels and my membership records.
5. Preserve all versions of this review, all internal notes, decision logs, timestamps and related tickets, because they will be required for regulators and any court proceedings.

As with the “Kyle” review, I will be including your handling of this “Hooded_saw” review in the material I am preparing for the eSafety Commissioner, the ACCC and, if necessary, defamation proceedings in the Supreme Court of New South Wales.

Please do not send me another generic suggestion to flag the review under a different category. Your own interface currently prevents me from doing that. What I need now is a clear, reasoned decision on this specific review and an explanation of how you intend to fix the process failure that has left me unable to use your complaints mechanism while you continue to publish it.

Regards,

Anthony Brodie
Owner – Legion Killfeed / DayZ Multi Tool
ABN 28 387 377 607

Preferred contact that I am assuming is blocked because you refuse to reply:
LEGIONKILLFEED@OUTLOOK.COM

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Thursday, 11 December 2025 8:41 PM

To: Anthony Brodie <asoulofone@hotmail.com>

Subject: Re: Decision on the review you've flagged - Ticket #28160563 - Ticket #39666963



Trustpilot

Ayana A (Trustpilot Content Integrity)

11 Dec 2025, 09:41 GMT

Hi dayzmultitool.com,

Thanks for reaching out to us about our assessment of the review by Kyle.

We've looked into the review again with the information you provided.

We've taken the review offline

Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide [information about their experience](#), the review may be reinstated.

If you have any questions, please let us know by replying to this email.

Thanks,

Ayana A,

Content Integrity Team



We are rated **4.4** out of **5**

Anthony Brodie

11 Dec 2025, 09:36 GMT

Hi Trustpilot Content Integrity,

I am writing in relation to your email dated 11 December 2025 at 20:34 GMT regarding Ticket [#39666963](#), which contained only the standard footer (links to Trustpilot, Help Center and Privacy Policy) and no body text, explanation or decision.

Please confirm in writing whether:

1.

This blank message was sent in error, or

2.

You consider this to be a substantive response to my detailed email about the "Kyle – This bot was used to wipe my server" review and the disabled flagging on my DayZ Multi Tool profile.

To be absolutely clear, your latest email:

*

Does not address the fact that the flag button for this review has been removed on my side, so I cannot follow your repeated instruction to "flag it under the correct category".

*

Does not address any of the defamation issues I have raised, including that the review is technically impossible, factually false, retaliatory and not from a genuine customer.

*

Does not address your ongoing publication of a "Verified" review you have been on notice about since at least August 2024.

Unless you state otherwise, I will treat the blank 11 December 2025 message as further evidence that:

*

Trustpilot is not engaging with the substance of this complaint,

*

Trustpilot is continuing to publish the Kyle review after detailed written notice of its falsity, and

*

Internal processes and appeal limits prevent proper consideration of the full evidentiary record.

For the record:

*

I hold more than 1,700 evidentiary items (screenshots, logs, correspondence, prior tickets) relevant to this harassment campaign and this review.

*

Your appeal and dispute forms only allow three attachments, which means your reviewers cannot realistically see the breadth and consistency of the evidence even when I try to provide it.

Please now either:

1.

Provide a clear, reasoned written decision on the Kyle review that addresses the technical impossibility, non genuine reviewer, misleading "Verified" status and disabled flagging, or

2.

Confirm that the review will be removed and preserved internally along with all associated logs and notes.

If you continue to publish the Kyle review without a substantive response, I will proceed on the basis that Trustpilot is acting as a primary publisher in New South Wales, and I will include this blank ticket response in the material being prepared for the eSafety Commissioner, the ACCC and any defamation proceedings in the Supreme Court of New South Wales.

Regards,

Anthony Brodie

Owner – DayZ Multi Tool / Legion Killfeed

ABN 28 387 377 607

[Visit Trustpilot](#) | [Help Center](#) | [Trustpilot Privacy Policy](#) | [Appeal our Decision](#)

Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582



- [ATTCH-11/2025-12-11_read-out-decision-error-loop.mp4](#)
- [ATTCH-11/2025-12-10_cant-flag-ansa-said-is-removed-liars.png](#)
- [ATTCH-11/2025-12-10_investigation-complete-no-flag-options-yet-proven-not-customer.png](#)
- [ATTCH-11/2025-12-10_flagged-yet-public.png](#)

Attachments

2025-12-11_read-out-decision-error-loop.mp4

[referenced/001-2025-12-11_read-out-decision-error-loop.mp4](#)

Reviews

Review of [Legion Killfeed - DayZ Discord Bot](#)



✓ Consumer

1 review

📍 NL



Updated 4 days ago

Legion killfeed

Rude, unwilling to help, If you're hoping for helpful support or basic respect, Legion Killfeed isn't the place to find it. The bot owner's attitude turns simple issues into headaches. Do yourself a favour and pick a different bot.

Ps. The response you will find below is truly false. I was a paying customer that you refused to help because apparently i wasn't worth your time. You said this to me yourself.
I did make a ticket but got no response.

It was only after I wrote you that you made a separate channel calling me names such as moron, imbecile and idiot.

Meanwhile you were sharing cutoff screenshots to your general to showoff to your party what kind of man you really are.

November 29, 2025

Unprompted review

👍 Useful

🔗 Share

You've already flagged this 🚩



Reply from Legion Killfeed - DayZ
Discord Bot

Updated 3 days ago



ENG
US



1:47 AM

Wed 10 Dec 2025

2025-12-10_investigation-complete-no-flag-options-yet-proven-not-customer.png

Reinstated on
12/5/2025 12/6/2025
12/8/2025 12/10/2025

Netherlands

Updated 4 days ago

VERIFIED USER

Consumer

Legion killfeed

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I did make a ticket but got no response.

It was only after I wrote you that you made a separate channel calling me names such as moron, imbecile and idiot.

Meanwhile you were sharing cutoff screenshots to your general to showoff to your party what kind of man you really are.

Replied

Share

Request information

Investigation complete

3 hours ago

Investigation complete:

The review doesn't breach our guidelines for: **advertising or promotional content**.

There's a different issue

17 hours ago | Trustpilot

Investigating:

Trustpilot flagged this review to our Content Integrity Team for: **advertising or promotional content**.

1 day ago

Investigation complete:

The review doesn't breach our guidelines for: **advertising or promotional content**.

2 days ago | Anthony Brodie (legionkillfeed@outlook.com)

Investigating:

You flagged this review to our Content Integrity Team for: **advertising or promotional content**.

3 days ago

Investigation complete:

The review doesn't breach our guidelines for: **hate speech or discrimination**.

4 days ago | Trustpilot

Investigating:

Trustpilot flagged this review to our Content Integrity Team for: **hate speech or discrimination**.

4 days ago

Investigation complete:

The review doesn't breach our guidelines for: **not based on a genuine experience**.

4 days ago | Anthony Brodie (legionkillfeed@outlook.com)

Investigating:

You flagged this review for: **not based on a genuine experience**.

4 days ago

Investigation complete:

The review doesn't breach our guidelines for: **personal information**.

4 days ago | Anthony Brodie (legionkillfeed@outlook.com)

Investigating:

You flagged this review to our Content Integrity Team for: **personal information**.

4 days ago

Reviewer disagreed:

The reviewer hasn't updated their review as they **disagreed** with your request to remove **personal information**.

6 days ago | Anthony Brodie (legionkillfeed@outlook.com)

Request sent:

You asked the reviewer to update their review by removing **personal information**.

6 days ago

by [Consumer](#) 1 ✓

Source: Organic

Reference number: Hooded_saw

Email: 2znkkydr98@privaterelay.apple

Phone number:

Friday, December 5 at 9:38 PM | Consumer

Response received

Reference number: hooded_saw
Email: 2znkkydr98@privaterelay.appleid.com

Friday, December 5 at 9:21 PM | Legion Killfeed - DayZ Discord Bot

Request sent

You asked for this reviewer's full name, email address, phone number, and order details. They have until **Monday, December 8 at 10:00 PM** to respond.

Reply from Legion Killfeed - DayZ
Discord Bot

Updated 3 days ago

At no point did "Hooded_saw":
pay for a subscription in his own name,
open a ticket in my system, or
use the service through any channel I can verify.
His entire "experience" consists of trying to bypass my support
process in private DMs, ignoring my security obligations, and
then attacking my business when I refused to treat an unverified
stranger as if he were the account holder.

Your edit notification now confirms two things:
The review has been materially changed after notice, which
includes removal of the "Soul needs professional help" wording
only after I pressed the issue.
Despite that history, you are still hosting a review from a person
who is not, and never has been, a customer or verified
representative of a customer.
In other words, you are now choosing to continue publication
based on the word of someone who first used disability-based
harassment and then edited their libellous "review" when
challenged, while you hold evidence that raises serious concerns
about possible exploitation of an elderly subscriber. You know
that the person actually paying for the server is described as a
70-year-old British combat veteran. You also know that he never
engaged with my ticket system himself, never confirmed this
"admin" as an authorised contact, and left without answering a
single support question. Yet you are still treating his unverified
friend as if he were a legitimate, independent customer.

There is also a basic technical reality you are ignoring. Running a
private DayZ server with an external killfeed Discord bot has a
minimum technical baseline. Someone has to rent and configure
the Nitrado server, link it to the bot, join my support Discord,
authenticate, follow the setup instructions, and understand
basic on-screen elements. It is not credible to suggest that the
same person can complete all of that but somehow cannot click
a clearly marked blue support ticket link in Discord and type a
sentence in their own ticket. That gap is exactly why I am
concerned that the older subscriber is not the one actually
driving these interactions.

Given the serious nature of these circumstances, I will also be
contacting the appropriate authorities to request a welfare
check on the actual subscriber. The pattern of a supposedly 70-
year-old server owner who cannot or does not click a clearly
marked blue support ticket link, while an unverified "friend" runs
interference and uses your platform to escalate, is not consistent
with normal use of my product or with how my community
typically interacts. It raises genuine concerns that this older
customer may be being manipulated or taken advantage of.

EDIT: This user has once again lied, Trustpilot is on notice, I don't
care what excuses you try and use, this person was not a
customer and attempted to bypass the ticket system to access
a server they had no right to access. Leaving this review online
will result in further legal action.

The entire conversation with message links is available to
Trustpilot at their request, but they have already recieved copies
of the entire context several times and if trustpilot keeps
allowing this review to be edited to harass me it will only
increase the harm as trustpilot is aware, they have already

10

Investigation complete:

The review doesn't breach our guidelines for: **being about a different business**.

6 days ago | Anthony Brodie (legionkillfeed@outlook.com)

Investigating:

You flagged this review to our Content Integrity Team for: **being about a different business**.

6 days ago

Reviewer disagreed:

The reviewer **disagreed** with your request to move their review to **another domain**.

1 week ago | Anthony Brodie (legionkillfeed@outlook.com)

Request sent:

You asked the reviewer to move their review to **another domain**.

Dec 1, 2025, 2:00 AM

Investigation complete:

The review doesn't breach our guidelines for: **hate speech or discrimination**.

Nov 30, 2025, 3:16 PM | Anthony Brodie (legionkillfeed@outlook.com)

Investigating:

You **flagged** this review to our Content Integrity Team for: **hate speech or discrimination**.

[Hide history](#)

misrepresented their Australian tax status to me, in writing, allowing blatant abuse is just aggravating that misconduct.

AT THIS STAGE TRUSTPILOT IS ACTIVELY ENCOURAGING SUICIDAL IDEATION FROM A COMPETITOR AND THIS WILL BE RELIED ON DURING PENDING COURT PROCEEDINGS.

Review versions

Original review

Current review

The review when you flagged it.

★ ★ ★ ★ ★

Consumer

Rude

Rude, unwilling to help, Soul needs profession help.

Reinstated on

12/1/2025

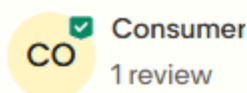
12/3/2025

12/5/2025

12/6/2025

12/8/2025

Trustpilot's automated software has flagged this review for containing harmful or illegal content. [Read more](#)



Consumer

1 review



Updated 4 days ago

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Useful Share Reply



Reply from Legion Killfeed - DayZ Discord Bot

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word of someone who first used disability-based harassment and then edited their libellous "review" when challenged, while you hold evidence that raises serious concerns about possible exploitation of an elderly subscriber. You know that the person actually paying for the server is described as a 70-year-old British combat veteran. You also know that he never engaged with my ticket system himself, never confirmed this "admin" as an authorised contact, and left without answering a single support question. Yet you are still treating his unverified friend as if he were a legitimate, independent customer.

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