

Re: Subject: Formal Defamation Notice – False “Kyle” Review on DayZ Multi Tool - Ticket #36629468 - SUICIDE IDEATION FROM HARASSMENT SO I DIE OR YOU RE... - Ticket #39648298

From Anthony Brodie <ASoulOfOne@hotmail.com>

Date Thu 2025-12-11 9:27 PM

To Trustpilot Content Integrity <contentintegrity@trustpilot.com>

 10 attachments (29 MB)

To Trustpilot Legal Department.pdf; 2025-12-11_read-out-decision-error-loop.mp4; 2025-11-29-lihou2451.pdf; 2025-12-10_kamy-review-returned.png; 2025-12-10_investigation-complete-no-flag-options-yet-proven-not-customer.png; 2025-12-10_flagged-yet-public.png; 2025-12-10_cant-flag-ansa-said-is-removed-liars.png; 2025-12-06-kamy-reinstatements-invited.png; 2025-12-07-trustpilot-claim-reviewer-invited.png; 2025-12-06-hooded-lies.png;

Subject: Outstanding reviews – “Hooded_saw” and “Kamy” (reinstatement after removal and blocked appeal)

Hi Ayana,

Thanks for confirming that you have received several requests from **LEGIONKILLFEED@OUTLOOK.COM** and that they are being reviewed. It is useful to know that address is not blocked.

To help your team prioritise, I want to clearly identify the two live Trustpilot reviews that now sit on top of this whole situation, alongside the “Kyle” review you have already taken offline:

1. The **“Legion killfeed” review by Consumer / reference “Hooded_saw”** (Apple relay email 2znkkyd9r8@privaterelay.appleid.com).
2. The **one-star review by “Kamy” (Kamikaze / Mathew Trojanowski)** on my Legion Killfeed profile, posted in the same 30 November 2025 cluster.

Both are currently visible and both involve serious issues of falsity, process failure and, in Kamy's case, direct competitor abuse.

1. “Hooded_saw” – repeated reinstatements, major rewrite after notice, and blocked appeal

On my business dashboard for killfeed.co this review currently shows:

- Status: **“Investigation complete – The review does not breach our guidelines for: advertising or promotional content. There is a different issue.”**
- A **“Read our decision”** button that just loops me between the review view and a “We have made a technical error” page.
- **No flag button and no appeal / dispute option** for this review at all.

I have a screen recording that shows the complete sequence: click “Read our decision” then land on the technical error screen, then return to the same stuck state with no way to flag or appeal. I have already sent dated screenshots showing the same behaviour.

In practical terms you are continuing to publish this review while your system has switched off my complaints mechanism for it. That is exactly what happened with the “Kyle” review before you finally removed it.

Your own **Review versions** history shows that this is not a minor tidy-up edit but a new factual story written after you were on notice:

- On **1/12/2025, 3/12/2025** and **5/12/2025** the reinstated text was the short original line:
“Rude, unwilling to help, Soul needs profession help.”
- On **6/12/2025** and again on **8/12/2025**, *after* you already had my detailed emails of 3 and 5 December on file, the reviewer changed it to the current version. The rating stayed at one star, but the text was replaced with a long narrative claiming that:
 - they were a paying customer you refused to help because they were “not worth” my time
 - they made a ticket and got no response
 - I created a separate channel where I called them a moron, imbecile and idiot
 - I was sharing “cutoff screenshots” to my general channel to show off what kind of man I really am

That is a completely different factual story, written days after your first investigations.

Across the original and current texts your case history shows a string of “Investigating / Investigation complete – no breach” cycles under:

- hate speech or discrimination
- not based on a genuine experience
- being about a different business
- personal information
- advertising or promotional content

followed by reinstatement each time. Every one of those reinstatements, and especially the complete change of story on 6–8 December, is a fresh publication after notice.

Your tools also contradict each other about what kind of review this even is:

- At one point the **Request information** panel stated: "This review was written in response to an invitation you sent. Reviewer information is attached to this review."
- At the same time the main card shows the **Source as "Organic"**, and my invitation status shows **0 / 50 invitations sent this month**.

My own membership and billing records for Legion Killfeed show that:

- The email you display is an Apple relay address that does **not** appear as a paying subscriber.
- The only payment on that family's service is in the name of an elderly relative, described as a seventy-year-old British combat veteran, who has never confirmed authorising this review.
- There is no unresolved support ticket in the reviewer's name that matches the story now being told.

So your system cannot consistently classify this as invited or organic, and my records show that the person writing it is neither the subscriber nor the payer. Yet the review is still live, carries a Verified User badge and has been reinstated repeatedly.

You already hold my emails of **3 and 5 December 2025**, which:

- identify me and my business, including ABN 28 387 377 607
- identify this specific review and where it appears
- explain in detail why the allegations are false and not based on a genuine customer relationship
- place the review within a three-year harassment campaign

That is more than enough notice under the **Defamation Act 2005 (NSW)**, including section 31A on digital intermediaries. Continuing to publish the review while I am locked out of flagging or appealing it is not a neutral guideline call. It is knowing publication after notice.

2. "Kamy" – competitor review you previously removed then allowed back

The second live review that must now be dealt with is the one-star review left by **"Kamy"** on my Legion Killfeed profile.

You already know, and have previously acknowledged in earlier tickets, that:

- "Kamy" is **Kamikaze / Mathew Trojanowski**, a direct commercial competitor who operates a competing DayZ console bot and who has been a central figure in the harassment campaign against me.
- Trustpilot **previously removed his review** on the basis that it breached your own guideline that competitors cannot review each other. I have the emails where your staff confirmed that removal.

Despite that, the same competitor has now been allowed to put essentially the same "experience" back on my profile as if none of that history or his conduct existed.

You already hold detailed material about Kamy's behaviour, including his role in the July 2025 Facebook-driven review bomb and his operation of a hate site focused on me personally. That material is also summarised in the legal notice described below.

If you now say you no longer consider him a competitor, or that your competitor-review rule has changed, I need you to state that explicitly in writing and explain what has supposedly changed since you last removed his review.

3. Formal legal notice lodged today and earlier unanswered legal correspondence

Separately from these Content Integrity tickets, earlier today I lodged a **formal legal notice** with your legal department using your online forms, titled:

"Final Legal Notice – Coordinated Defamation Campaign, Repeated Republication of False Reviews and Misleading Transparency Records".

That notice:

- sets out the history of the July–August 2025 review bomb, including the Facebook coordination thread encouraging people to "review bomb that scam artist" and to "EVERYONE REPORT LEGION"
- describes how non-customers and competitors, including Kamy, have used Trustpilot as a weapon against my business
- identifies the Consumer / "Hooded_saw" and "Kamy" reviews as the remaining live one-star reviews that are still in dispute
- demands permanent removal of those reviews, correction of your transparency and flagging records, undertakings about future handling, and good-faith settlement discussions regarding financial and reputational loss

That letter also records that I have been in contact with Trustpilot about these issues since **late July and early August 2025**, including emails to Content Integrity and to your legal addresses which have never received a substantive response.

Those earlier emails pre-date the current tickets by months and should already have been processed long before this latest set of complaints was touched. I expect the legal department to treat that formal notice, and the August correspondence it refers to, as part of the same continuous complaint about publication and republication after notice, not as a brand-new issue.

4. What I need from Trustpilot on these two live reviews

In light of everything above I am asking for concrete outcomes on **both** the "Hooded_saw" and "Kamy" reviews:

1. **Immediate removal** of the "Legion killfeed" review by Consumer / reference "Hooded_saw" from my Legion Killfeed profile.

2. **Immediate removal** of the one-star review by "Kamy" (Kamikaze / Mathew Trojanowski) on the same profile, and written confirmation that your competitor-review rule will be enforced for his accounts and any associated aliases.
3. Restoration of my ability to **flag and appeal** reviews on killfeed.co, by fixing the "Read our decision" loop and reinstating normal flag and dispute options.
4. Written clarification of whether you currently classify the "Hooded_saw" review as invited or organic, and on what basis, given the conflict between your interface and my subscription data.
5. Preservation of all versions of both reviews together with all internal notes, decision logs, timestamps and related tickets, for use with regulators and any court proceedings.

As with the "Kyle" review, your handling of these two remaining reviews will be included in the material I am preparing for the **eSafety Commissioner**, the **ACCC** and, if necessary, defamation proceedings in the **Supreme Court of New South Wales**.

I appreciate that there is a backlog, but these are not routine "unhappy customer" disputes. They involve a direct competitor, a non-customer using an Apple relay identity, and a documented cross-platform harassment campaign that you have been aware of since mid-2025.

Regards,

Anthony Brodie
Owner – Legion Killfeed / DayZ Multi Tool
ABN 28 387 377 607

Preferred contact: LEGIONKILLFEED@OUTLOOK.COM

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Thursday, 11 December 2025 9:15 PM

To: Anthony Brodie <asoulofone@hotmail.com>

Subject: Subject: Formal Defamation Notice – False "Kyle" Review on DayZ Multi Tool - Ticket #36629468 - SUICIDE IDEATION FROM HARASSMENT SO I DIE OR YOU RE... - Ticket #39648298



Ayana A (Trustpilot Content Integrity)

11 Dec 2025, 10:15 GMT

Hello,

Thank you for your email and apologies for the delay in response as we were facing a huge backlog.

We would like to inform you that we have received several requests from the email address you mentioned. Our team is currently reviewing and handling these cases.

Once the assessments are completed, we will update you with the outcomes.

Thank you for your patience and understanding.

Kind regards

Ayana A,
Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

11 Dec 2025, 09:46 GMT

About time. Thank you for finally taking the Kyle review offline.
I do have one more concern. I have also been contacting you from my other email address, LEGIONKILLFEED@OUTLOOK.COM, with detailed defamation notices and evidence packs that were sent yesterday and earlier today. Those messages have had no response at all, while from this address I have had multiple replies within minutes tonight. Can you please confirm:

*

Whether emails from LEGIONKILLFEED@OUTLOOK.COM are actually being received and assigned to tickets, or if that address is being filtered or blocked by your system in any

way.

*

Whether I can expect a substantive response to the emails sent from that address roughly 24 hours ago, and that they are being treated as part of the same complaint history rather than ignored.

The contrast between the response speed on this thread tonight and the complete silence on the earlier emails is quite stark, so I want to be sure those complaints have not been dropped or sidelined.

Regards,

Anthony Brodie

Owner – DayZ Multi Tool / Legion Killfeed

ABN 28 387 377 607

Ayana A (Trustpilot Content Integrity)

11 Dec 2025, 09:43 GMT

Hello,

We understand your situation and we're here to assist you. However, it's important to keep the conversation professional, so we can find the best solution.

Please be assured that we will thoroughly assess the case and take all necessary factors into consideration.

We'd like to inform you that the outcome of your case has been addressed under ticket number **39666963**.

We understand the importance of this issue and will provide you with an update regarding the outcome as soon as the review process is complete.

We appreciate your patience and understanding in this regard.

Should you have any additional questions or require further clarification in the meantime, please feel free to reach out.

Kind regards

Ayana A,

Content Integrity Team

★ Trustpilot



We are rated **4.4** out of **5**

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Anthony Brodie

11 Dec 2025, 09:27 GMT

Hi Ayana,

Thanks for your reply of 11 December 2025.

You really don't read a fucking thing do you? Is there a brain inside that head or is copy and paste all you know?

What you have sent me again explains how Trustpilot handles a review that has been freshly flagged under the wrong category. That is not what is happening here. This is not a new flag. This is an ongoing defamation matter where:

*

The review is still live and marked "Verified".

*

Your own logs show it has already been through multiple investigations.

*

The status is now "Investigation complete – there is a different issue".

*

On my side the "flag" option for this review has been removed. I cannot flag it under anything, including Defamation.

So telling me to "flag it again under the appropriate category" simply does not address the situation. Your system has already taken away my ability to do that for this review while you continue to publish it.

For clarity, the review in question is:

*

The "Kyle – This bot was used to wipe my server" review attached to the DayZ Multi Tool profile.

You and your colleagues already have a long chain of detailed complaints about this exact review, including on 31 July 2025, 1 August 2025, 6 August 2025, 7 August 2025, 5 December 2025 and 8 December 2025. Those complaints:

*

Identify me and my business, including my ABN 28 387 377 607.

*

Identify the exact review and where it appears.

*

Explain in technical detail why the review is false and describes an event that cannot occur with this bot.

*

Provide evidence that the reviewer is not a genuine customer and is linked to a competitor and harassment campaign.

You are not missing information. You are choosing not to act on the information you already have.

The key issues you have not addressed

1.

Technical impossibility and falsity

The review alleges that my bot wiped a server, deleted all channels, messages and roles, and that I personally used a command to do it. DayZ Multi Tool has never had any command that can delete channels or strip roles, has never requested the Discord permissions that would allow that, and the Discord audit logs show no such action by this bot. You have been given that explanation and supporting material. Your reply does not answer it.

2.

Non genuine reviewer and misleading "Verified" badge

You hold evidence that the reviewer has never been a legitimate user of DayZ Multi Tool, has used multiple aliases, and has admitted to leaving reviews on Trustpilot and other bot sites as retaliation after being moderated. Despite this, the review still carries a "Verified" badge, which is misleading to any reader. Your reply does not address that either.

3.

Disabled flagging on this specific review

Your email tells me to "flag it again under the appropriate category". On this particular review, that is literally impossible from my side. The flagging button is gone. The reviewer can still edit the review, but I cannot use your complaints mechanism on it at all. If you believe I can still flag it, please have someone actually open the DayZ Multi Tool business view for the Kyle review and confirm in writing exactly what you see.

4.

Your legal position after notice under Australian law

I am in New South Wales, Australia. The relevant standard is not just whether the review fits an internal guideline category. It is whether Trustpilot continues to publish a defamatory and false allegation after being put on notice in writing.

Under the Defamation Act 2005 (NSW), including section 31A on digital intermediaries, once you receive a written complaint that clearly identifies the person, the matter, and why it is defamatory, you only keep your digital intermediary defence if you take reasonable steps to prevent access within 7 days.

You have had that level of written notice for this review since at least August 2024.

Instead of preventing access, you have:

Your latest reply from Content Integrity again ignores that legal reality and treats this as if I have simply chosen the wrong dropdown once.

*

Repeatedly kept or reinstated the review.

*

Allowed it to remain "Verified".

*

Disabled my ability to flag it, while continuing to publish it.

What I am asking you to do now

Given all of this, I am asking you personally to:

1.

Acknowledge in writing that, on the "Kyle – This bot was used to wipe my server" review, the flagging function is currently not available to my business account.

2.

Escalate this matter and the full complaint history to a senior human decision maker or to your legal team specifically as a defamation and publication after notice issue, not as a routine "wrong category" moderation ticket.

3.

Arrange for:

*

Removal of the Kyle review from the DayZ Multi Tool profile.

*

Removal of the "Verified" badge associated with it.

*

Preservation of all versions of the review, all internal notes, decision logs and timestamps relating to it and to my complaints.

4.

Confirm whether Trustpilot intends to continue publishing this review in light of the notices already given and the position under Australian defamation law.

If Trustpilot decides to keep the review online despite full knowledge that it is false, technically impossible and not from a genuine customer, I will proceed on the basis that Trustpilot is acting as a primary publisher in New South Wales and will include this correspondence in material for the eSafety Commissioner, the ACCC and any court proceedings that follow.

Please do not send me another template response telling me to re flag under the correct category while your system prevents me from doing so. What I need is a clear, substantive decision on this specific review and an acknowledgment of the process failure around disabled flagging.

Regards,

Anthony Brodie

Owner – DayZ Multi Tool / Legion Killfeed

ABN 28 387 377 607

Ayana A (Trustpilot Content Integrity)

11 Dec 2025, 09:24 GMT

Hello,

Thank you for contacting us regarding the review in question.

We would like to inform you that we assess each flagged review based on the **specific flagging reason selected**. In this case, you selected **"Advertising or Promotional Content"** as the reason for flagging.

After reviewing the content, we determined that the review **does not violate our guidelines for the chosen reason**, and therefore it could not be removed under this category.

If you believe the review contains **defamatory statements** or violates our guidelines for another reason, please feel free to flag it again using the **appropriate category**, such as *Defamation* or any other relevant option. This will help us reassess the review accurately based on the correct criteria.

For clarity, a review may be removed under the **Advertising or Promotional Content** category if it:

- Promotes another business or product unrelated to the reviewer's experience, including unauthorised advertisements, external links, promotional codes, or calls to action.
- Is solely advertising a political, religious, or ethical viewpoint, or is based on topics trending in the news or on social media rather than a genuine experience.
- Promotes scams such as financial "get-rich-quick" schemes, incentivised reviews, or clickbait content.
- Contains spam, such as gibberish with random numbers or letters.
- Includes misinformation or impersonation, such as rumors confirmed false by authorities, unverified medicinal claims, or AI-generated content presented as genuine personal experience.

We hope this clarifies our assessment process. Please feel free to reach out if you need further assistance.

Kind regards

Ayana A,
Content Integrity Team



Anthony Brodie

11 Dec 2025, 09:03 GMT

Thanks for your reply on 10 December 2025. I understand that your standard script is to tell a business to flag a review under "Defamation" so your team can look at it again. The problem is simple and serious:

*

On the "Kyle – This bot was used to wipe my server" review for DayZ Multi Tool, your system no longer lets me flag at all.

*

The review is still live and marked "Verified".

*

The reviewer can still edit it.

*

My side of the "complaints mechanism" has been switched off.

So your suggestion to "flag it under Defamation" is not available to me. That is exactly why this has escalated into a legal notice, not a support request. Please treat this email as part of the same complaint history as the earlier tickets on this review (including Ticket [#36629468](#)) and as a continuing formal defamation notice, not as a brand new matter.

1. You have had detailed defamation notices for this exact review. You and your colleagues in Content Integrity have already received multiple written complaints that clearly identify:

*

Me and my business (DayZ Multi Tool / ABN 28 387 377 607).

*

The specific review ("Kyle – This bot was used to wipe my server") on the DayZ Multi Tool profile.

*

Why it is false, technically impossible, retaliatory, and defamatory.

*

The harm it causes and the pattern of coordinated review bombing around it.

You already hold:

*

The full technical explanation of why DayZ Multi Tool cannot delete channels, cannot wipe servers, and does not have the permissions or code to do what the review describes.

*

Explanations and example screenshots of Discord audit logs showing what a destructive action would look like if it had occurred. No such logs exist for DayZ Multi Tool, because those actions never took place.

*

Evidence that the reviewer is not a genuine customer, has never actually used the bot, and is linked to a competitor who has publicly admitted to leaving fake reviews.

*

My prior letters on 31 July 2025, 1 August 2025, 6 August 2025, 7 August 2025, 5 December 2025 and 8 December 2025 that set all of this out in detail and explicitly frame the issue as defamation and ongoing publication after notice.

This is not a situation where your team has only seen a one line flag with no context. You already have full technical, factual and contextual evidence on file.

2. The review is objectively false and technically impossible

The "Kyle" review claims, in substance, that:

*

My bot "was used to wipe my server and all its channels, messages and roles".

*

"The Admin/Owner of this bot used a command to do this".

*

"Discord bot code was leaked online and code was found to delete all channels, messages".

Each of those alleges specific facts, not opinions. Each of those is false. In short:

*

There has never been any command in DayZ Multi Tool that can delete channels, wipe servers, or strip roles.

*

The bot has never requested the Discord permissions required to do that, and cannot do so unless an admin manually grants those destructive permissions and the code actually uses them.

*

Discord audit logs for the relevant period show no mass deletions by DayZ Multi Tool and no server wipe performed by the bot. If the event had occurred, the audit logs would show it clearly.

*

The "leaked code" claim is backwards. The only stolen or reposted code that exists is my own non destructive code, which also contains no channel wipe, message wipe, or role wipe logic.

So the core allegation that my bot destroyed a server, and that I personally used a command to do it, is not just exaggerated. It is technically impossible and disproved by the code, the permissions, and the audit logs.

3. The review is not from a genuine customer and the "Verified" badge is misleading
You also hold evidence that:

*

The person behind "Kyle" was never a genuine user of DayZ Multi Tool.

*

They never engaged as a legitimate customer and never used the bot in any normal sense.

*

They have used other handles, including cactus and Kamikaze420, and are associated with a competing bot.

*

They have openly admitted to leaving reviews on Trustpilot for bots they have never used as part of retaliatory review sprees.

Despite that, your system has applied a "Verified" badge to the Kyle review. That badge tells readers that there was some sort of legitimate transaction or verified use behind the review. There was not.

So at the moment:

*

A non customer competitor has a live, "Verified" review accusing me of maliciously wiping a server,

*

The review remains up after you have been given proof it is false and retaliatory, and

*

I cannot flag or challenge it through your own interface.

4. Your internal guidelines do not displace Australian defamation law

I am located in New South Wales, Australia. What matters here is not whether the review passes your internal guidelines filter, but whether it is defamatory and whether you continue to publish it after notice.

Under the Defamation Act 2005 (NSW), including the new section 31A on digital intermediaries and the existing section 32 defence of innocent dissemination, the position is straightforward in principle:

*

Once a host is given a written complaint that clearly identifies the plaintiff, the matter, and why it is defamatory, the host only keeps a digital intermediary defence if it takes reasonable access prevention steps within 7 days.

*

If a host chooses to leave the material up after that, with knowledge of its falsity, it moves from being a neutral conduit to being a primary publisher.

*

Every day the content is kept online, and every refusal to remove it after a complaint, counts as fresh publication.

You have already received multiple written complaints that meet the criteria in section 31A(3):

*

They clearly identify me and my business.

*

They clearly identify the "Kyle" review and where it appears.

*

They clearly explain why the statements are false, technically impossible, and defamatory.

You are long past the 7 day window from those earlier notices. Telling me in December 2025 to "just flag it under Defamation" when your system has already locked out that option does not fix the legal problem.

5. The specific process problem: you have disabled my ability to flag
Your own case log and interface state:

*

"Investigation complete – there is a different issue" for the Kyle review.

*

The "flag" button is no longer available to me on that review.

*

The reviewer can still edit it and keep republishing, but I cannot use your "appropriate reason" mechanism at all.

So in practice:

*

You are continuing to publish a review you know to be false and impossible.

*

You have marked it "Verified".

*

You have told me I must use your flagging system correctly.

*

Then you have removed my access to that system on this review while keeping the review online.

That is not a neutral process issue. That is a structural decision that prevents me from using the very remedy you keep pointing to, while you continue to host the defamatory material.

6. What I am now asking you personally to do

Given all of the above, I am asking you, as the person who wrote the 10 December reply, to do the following:

1.

Acknowledge in writing that on the "Kyle – This bot was used to wipe my server" review, the flagging options are no longer available on my business account.

2.

Escalate this specific review and complaint history to a senior human decision maker or to your legal team, explicitly as a defamation and publication after notice issue, not as a fresh "please click the right flag" ticket.

3.

Arrange for:

*

Immediate and permanent removal of the Kyle review, and

*

Removal of the "Verified" badge associated with it, and

*

Preservation (not deletion) of all versions of the review, all internal notes, and all decision logs for this matter.

4.

Confirm in writing whether Trustpilot intends to rely on any digital intermediary defence in relation to this review, given the notices you have already received.

For avoidance of doubt, I am not asking for another canned response about guidelines or a suggestion to use the flagging menu. I am asking for a substantive decision and an explicit acknowledgment that you have received and understood the defamation issues and the process failure around the disabled flagging.

7. Next steps if you continue to publish after notice

If Trustpilot chooses to keep this review online despite everything you already know, I will proceed on the basis that:

*

Trustpilot is a primary publisher of the "Kyle" review for DayZ Multi Tool in New South Wales,

*

Trustpilot has had repeated detailed notice of its falsity and defamatory nature since at least August 2024, and

*

The continued publication is deliberate, not accidental.

I will continue preparing material for:

*

The eSafety Commissioner: <https://www.esafety.gov.au>

*

The ACCC: <https://www.accc.gov.au>

*

And, if necessary, defamation proceedings in the Supreme Court of New South Wales.

This email and the prior chain will be part of that record to show that, even at this late stage, with full knowledge and after disabled flagging, Trustpilot still chose to leave an impossible and defamatory "Verified" review online.

Please confirm by reply:

*

That you have read this in full,

*

That you understand I cannot "flag under Defamation" on this review because the option is blocked on your side, and

*

What concrete action Trustpilot will now take on the Kyle review and on the disabled flagging.

Regards,

Anthony Brodie

Owner – DayZ Multi Tool / Legion Killfeed

ABN 28 387 377 607

Anthony Brodie

11 Dec 2025, 08:59 GMT

Hello DICKHEAD. I can't. Your lying scum scam bullshit refuses to accept it, removing flagging options, violating the law. Remove it or get personally held liable.

Abhishek A (Trustpilot Content Integrity)

10 Dec 2025, 14:23 GMT

Hello Anthony,

Thank you for getting in touch with us. I understand how frustrating it can feel when a review seems unfair or potentially harmful, and I'm here to help guide you through the right steps.

If you believe the review contains defamatory statements, please flag it under the **"Defamation"** reason. This ensures our Content Integrity team can take a closer look at the specific claims made. When you submit the flag, you can also include any supporting information that may help us assess the situation more accurately.

If you need any assistance with the flagging process or have further concerns, please don't hesitate to reach out and I'm here to help.

Kind regards,

Abhishek A,

Content Integrity Team

★ Trustpilot



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

8 Dec 2025, 16:46 GMT

Subject: Further complaint – false "Verified" review for DayZ Multi Tool (Kyle) and your legal obligations after notice

Hi Trustpilot,

You have been on notice since at least 25 August 2024 that the "Verified" review titled "This bot was used to wipe my server" by Kyle is objectively false, technically impossible and malicious. This email is not "new information"; it is a formal record that you already know the facts and are choosing to continue publishing the review.

1. You have locked my ability to flag while leaving the review online

Your own case history for this review shows a long sequence of flags and investigations, including:

"Not based on a genuine experience"

"Being about a different business"

"Advertising or promotional content"

"Terrorism"

"Personal information"

Each time you wrote some version of: "Investigation complete: the review doesn't breach our guidelines."

The latest state is "Investigation complete – There's a different issue" and the interface no longer allows me to flag the review at all, even though the reviewer can still edit it. In other words, my access to your "complaints mechanism" is effectively switched off while you keep the review live.

2. The review describes something that cannot happen with this bot

The review claims that:

"This bot was used to wipe my server and all its channels, messages and roles. The Admin/Owner of this bot used a command to do this."

That is simply not possible:

No destructive commands – The DayZ Multi Tool bot has never contained any commands to delete channels, messages or roles. The source code has been inspected repeatedly and no such functionality exists.

No relevant Discord permissions – Discord's public App Directory page for this bot clearly shows the bot's data access: it can see members and roles; it does not request "Manage Channels", "Manage Roles", "Administrator" or any permission required to delete channels or messages.

Audit log proof – Discord's audit log records every channel/role deletion with 100% certainty and identifies the actor. The audit logs from the relevant period show only normal moderation actions (kicks/bans and role changes) and no mass deletions by the bot. If the alleged wipe had happened, there would be screenshots of those logs. None exist, because the event never occurred.

The allegation that "bot code was leaked online and code was found to delete all channels, messages" is also fabricated. No such code has ever existed in this project and nobody has produced any screenshot of it, despite repeated requests.

You have had all of this explained to you in detail, with screenshots, in previous complaints and in the PDFs already provided.

3. Evidence that this was a retaliatory fake review

The Discord material you hold (and which I have sent you multiple times) shows:

The reviewer, under the name cactus, joining the DayZ Multi Tool Discord only to drag in external drama and attack other users, then being told to stop and respect the server rules.

Subsequent messages from the same person boasting that they have "left my reviews on all your websites", specifically naming Trustpilot and "all the discord bot websites", after that moderation action.

They admitted the review spree themselves. They were not reporting a genuine experience with the bot. They were retaliating because they did not like being moderated. That is the very definition of a non-genuine review.

Despite that, your case log for this review shows a long list of reinstatements and "does not breach our guidelines" outcomes, and you have now blocked further flagging.

4. Your guidelines do not override Australian law

Your latest boilerplate responses talk only about whether the review breaches Trustpilot's guidelines for:

harmful or illegal content

personal information

advertising or promotional content

That may be convenient internally, but it is legally irrelevant. I am in New South Wales, Australia. The standard that matters here is Australian law, not whatever an internal policy or an automated tool is willing to let slide.

In particular, you need to consider:

Defamation Act 2005 (NSW) – including the new section 31A on digital intermediaries and the traditional section 32 defence of innocent dissemination. Once you receive a written complaint that clearly identifies the plaintiff, the matter and why it is defamatory, you only keep your digital-intermediary defence if you take "reasonable access prevention steps" within 7 days. NSW Legislation

If you choose to leave the material up after being given clear, technical proof that it is false and cannot have occurred, you are no longer an innocent conduit. You are a primary publisher with knowledge. Every day you continue to host it and every time you refuse removal after a complaint is treated as a fresh publication.

I have already given you written complaints that:

Identify me and my business;

Identify the specific review and where it appears;

Explain in detail why the matter is defamatory and technically impossible.

That is exactly the type of complaint contemplated by section 31A(3) of the Defamation Act. NSW Legislation

Once that happens, you do not get to hide behind "our guidelines were applied" while doing nothing meaningful to prevent access. The law is not "we ran it past an AI and it said okay".

5. You have a documented pattern of ignoring notice

There are 494 emails between me and Trustpilot. Approximately 380 of those were exchanged between 30 July and 1 September 2025, during the last coordinated review-bombing campaign in which:

You were shown screenshots of a competitor publicly organising fake reviews on Facebook;

You repeatedly reinstated obviously non-genuine reviews;

Only weeks later, and after multiple escalations, you quietly removed a batch of them with no meaningful explanation.

On top of that, I have already raised issues about the way you mis-stated your own ABN status in earlier correspondence and then changed your position when I pointed out the

relevant Australian requirements, while now refusing to engage on that point at all.
This pattern matters because it shows you are fully aware of Australian legal standards, fully aware of the risk, and choosing to proceed anyway.

6. What I am asking for on this specific review
For the review by Kyle ("This bot was used to wipe my server") I am asking for concrete, specific actions:
Immediate and permanent removal of the review, with confirmation that it will not be reinstated.
Removal of the "Verified" badge and an internal review of how that badge was granted in the first place, given that there was no genuine customer transaction.
Restoration of my ability to use your complaints mechanism for this and any future reviews, instead of permanently locking the flagging while leaving the review online.
Preservation (no deletion or alteration) of:
All versions and edits of the review;
All documentation or "evidence" provided by the reviewer;
All decision logs, timestamps for every publication/removal/reinstatement, and internal notes on this review and on my complaints.
Escalation of this matter to a senior human decision-maker or your legal team, not another automated guideline tick-box.
To be completely clear:
You have had full technical and contextual evidence since August 2024 that this review is false, impossible and retaliatory;
You have chosen to continue publishing it, mark it as "Verified", and block my ability to flag it further;
Under Australian defamation law, every day you do that after notice increases your exposure, not mine.
Please treat this email as part of the same written complaint history for the purposes of the Defamation Act 2005 (NSW) and any later proceedings. I will be putting your handling of this review, alongside the Legion Killfeed reviews and your wider pattern of conduct, before:
The eSafety Commissioner – <https://www.esafety.gov.au>
The ACCC – <https://www.accc.gov.au>
and, if necessary, the Supreme Court of New South Wales.
Regards,
Anthony Brodie

Developer – DayZ Multi Tool / Legion Killfeed
asoulafone@hotmail.com

Anthony Brodie

5 Dec 2025, 20:48 GMT

This is a follow-up to your previous request [#36629468](#) "Flagged review - dayzmultit..."

Subject: Formal Defamation Notice – False "Kyle" Review on DayZ Multi Tool

Dear Trustpilot Legal and Content Integrity Team,

EXPERIENCING SUICIDE IDEATION CAUSED BY PLATFORM ENABLED HARASSMENT
YOU REMOVE THE LIE or I DIE!!!

This is a formal notice regarding the fraudulent and defamatory review posted on my DayZ Multi Tool business profile by the user "Kyle". The review text states:
"This bot was used to wipe my server and all it's channels, messages and roles. The Admin/Owner of this bot used a command to do this. This is extremely unprofessional. Discord bot code was leaked online and code was found to delete all channels, messages."
Your platform has treated this as a valid and even "Verified" review despite being repeatedly given clear, technical proof that these allegations are false, impossible, and posted by a bad-faith actor.
I am the owner of DayZ Multi Tool (dayzmultitool.com). The review in question is defamatory for the following reasons.

1. The review describes a technically impossible event
DayZ Multi Tool has never had any of the following:

- *
- Any command capable of deleting channels
- *
- Any command that can delete all messages in a server
- *
- Any command that can delete or strip roles
- *
- Any destructive, admin-level server wipe functionality of any kind

The codebase and documented command list confirm this. The only vaguely relevant feature is a limited purge command that can delete a small number of recent, unpinned messages in a single channel, and only when executed by a human admin with appropriate Discord permissions. It cannot wipe a server, cannot delete channels, and cannot remove roles.

The actions described in the review are not supported by the code and cannot occur through DayZ Multi Tool under any configuration.

2. Discord audit logs prove the allegation is false

Discord maintains an audit log that records every channel deletion, role deletion, and major moderation action. If a bot wipes channels or roles, the log will clearly show:

*

The bot's account as the actor

*

The specific channels or roles that were deleted

*

Exact timestamps for each action

These logs cannot be faked, and they are the obvious, simple evidence that would exist if the review were true.

The reviewer has never provided a single audit log screenshot showing DayZ Multi Tool as the actor for any destructive action. I, on the other hand, have provided examples of what such logs would look like if DayZ Multi Tool had performed the actions they describe. No such logs exist because the actions never occurred.

3. The reviewer never used DayZ Multi Tool

The person behind the "Kyle" review:

*

Has never been a legitimate user of DayZ Multi Tool

*

Has never been a genuine member of my support server

*

Has been identified as a known competitor using aliases and alternative accounts

You have already been provided with evidence that:

*

The same individual uses other handles, including "Kamikaze420"

*

They are associated with a competing bot ("Skynet 2.0")

*

They have admitted in Discord conversations to posting fake reviews on Trustpilot for bots they have never actually used

In other words, this is not a dissatisfied customer. It is a competitor fabricating a horror story to damage my business.

Marking this review as "Verified" is therefore misleading. There was no genuine experience, no legitimate transaction, and no real use of my service behind that label.

4. The "leaked code" claim is fabricated

The review claims that:

"Discord bot code was leaked online and code was found to delete all channels, messages."

That claim is false.

Yes, there was an incident where my code was stolen and re-uploaded by the same competitor. That stolen code:

*

Contains the same internal identifiers (for example the "DZMT" abbreviation) that prove it is my work

*

Contains no commands capable of deleting channels, wiping servers, or mass-removing roles

In other words, the very codebase the reviewer is referencing proves the opposite of what they claim. There are no destructive commands to find, because they were never written.

The "leaked code" statement is not an opinion. It is a false factual assertion that I secretly included dangerous wipe commands. That is directly defamatory.

5. Trustpilot was fully informed and still refused to act

Since 2024 I have:

*

Flagged this review multiple times under the options made available in your system, including "not based on a genuine experience" and defamation

*

Provided your Content Integrity team with detailed evidence packs, including:

*

Technical explanation of the bot's permissions and command set

*

Screenshots of the command list showing no destructive functionality

*

Explanations and example screenshots of Discord audit logs that would exist if the claims were true

*

Screenshots proving the reviewer was never a legitimate user

*

Screenshots where the same individual admits posting fake reviews against competing bots

*

Evidence of the competitor's theft and publication of my code

Instead of acting promptly to remove a clearly fabricated and malicious review, Trustpilot repeatedly hid behind internal process excuses. I was told that because the review had been flagged under a "wrong" category (for example "advertising or promotional content") your team was "unable to take further action under that ticket", even after you had been given the factual proof that the content was false.

Even when your own staff re-flagged the review internally, the end result remained the same: the review stayed online, the competitor's lie stayed in public, and my business continued to carry the damage.

That is not a neutral mistake. Once a platform is on notice that specific content is false and defamatory, and continues to publish it anyway, it takes on liability as a publisher.

6. Legal position and harm

The "Kyle" review is not a rough opinion. It is a detailed factual allegation that:

*

My bot wiped a Discord server

*

I personally used a command to do it

*

My code secretly contains wipe functionality

Each of those points is false, can be disproved by code and logs, and has been explained to you in detail. The review attacks my professional integrity and alleges conduct that would be considered malicious sabotage by any reasonable reader.

By allowing that review to remain online after notice and evidence, Trustpilot has contributed to:

*

Loss of trust in DayZ Multi Tool as a safe product

*

Loss of users who are understandably scared away by the idea that using my bot might destroy their servers

*

Continuing reputational damage to me personally as a developer and to my business as a whole

Under applicable defamation law, once a host is notified of specific defamatory content and given evidence of its falsity, the ongoing publication becomes the responsibility of that host. That is the position you are now in with respect to the "Kyle" review.

7. Required action and deadline

I am now formally demanding that Trustpilot:

1. Remove the "Kyle" review from the DayZ Multi Tool profile in full.
2. Remove any "Verified" or similar labels associated with that review.
3. Conduct a fraud and abuse review of the accounts connected to that reviewer, including any linked aliases or duplicate profiles.
4. Provide written confirmation that this review will not be reinstated or re-published in any form.

I require written confirmation of these actions within 7 days of receipt of this email.

If Trustpilot does not comply, I will proceed without further notice to:

*

File defamation proceedings naming Trustpilot as a publisher of the "Kyle" review

*

Submit complaints to relevant regulators regarding your handling of clearly false and harmful content

*

Publish a detailed record of your processing of this review, including your refusal to act despite technical proof and admissions of fakery by the reviewer

I am giving you one final opportunity to correct this specific situation before escalation.

Sincerely,

Anthony Brodie

Owner – DayZ Multi Tool

Australian Business Number: 28 387 377 607

All rights expressly reserved. This email and prior correspondence may be used in court to demonstrate Trustpilot's knowledge of the falsity of the "Kyle" review and failure to act.

Preferred contact: LEGIONKILLFEED@OUTLOOK.COM

From: Anthony Brodie <asoulofone@hotmail.com>

Sent: Friday, 21 November 2025 1:09 PM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Subject: Re: Flagged review - dayzmultitool.com - Ticket [#36629468](#)

Statement to Trustpilot Regarding the False "Verified" Review

The review displayed under "Kyle – This bot was used to wipe my server" is objectively false, technically impossible, and legally actionable. The fact that Trustpilot has marked this review as Verified is itself misleading and damaging, because the reviewer has never used my bot, never interacted with my service, and could not possibly have experienced what they claimed.

Here are the core points Trustpilot needs to be confronted with:

1. The review describes an impossible event

The bot they are referring to does not have and has never had:

*

any command capable of deleting channels

*

any command that can delete messages

*

any command that can remove roles

*

any admin-level destructive functionality whatsoever

Discord permissions make this physically impossible unless:

1.

An administrator manually gives a bot the "Manage Channels / Manage Roles / Administrator" permissions, and

2.

The bot actually includes code that uses those permissions.

DayZ Multi Tool has none of that capability, and its publicly available source code confirms it. The actions described in the review could not be performed by this bot under any circumstances.

2. Discord retains audit logs for every destructive action

If a bot deletes channels, this appears in the Discord audit log with 100% certainty:

*

The bot's username would appear as the actor

*

Each deletion (channel, role, messages) would be individually logged

*

Every timestamp would be visible

*

These logs cannot be faked

The reviewer has never provided a single audit log screenshot, because there are no logs showing my bot doing anything destructive. It did not happen.

3. The reviewer has never used my bot

The reply attached to the review already states this clearly:

They have never used my bot at all.

This makes the "Verified" badge factually incorrect and misleading. Trustpilot is presenting the review as tied to a real transaction or legitimate use of the bot, when no such transaction ever occurred.

That is either:

*

a failure in the verification process, or

*

a deliberate misuse of the verification system by the reviewer.

Either outcome makes the "Verified" label false.

4. The claim that "code was leaked online" is fabricated

The reviewer claims that leaked code showed "commands to delete channels and messages".

This is verifiably untrue:

*

The codebase has never contained such commands

*

Multiple independent people have inspected the code

*

No such functionality exists

*

The claim is invented to create a false impression of danger

This constitutes defamation, because it asserts criminal or malicious behavior by the bot developer that is entirely fabricated.

5. The review asserts professional misconduct and intentional sabotage

The review explicitly states:

"The Admin/Owner of this bot used a command to wipe my server."

This is not an opinion. This is a factual allegation of intentional damage and abuse of administrator power.

Because this never happened, it is:

*

a false statement of fact

*

reputationally damaging

*

legally actionable in defamation law

*

re-publication after notice if Trustpilot continues hosting it

6. Trustpilot is responsible for re-publishing after notice

You have been notified with:

*

proof the event is impossible

*

proof the reviewer never used the bot

*

evidence showing the review is fabricated

*

evidence the underlying actions cannot physically occur

Continuing to display the review — especially with a Verified tag — is a fresh publication after notice, which significantly increases Trustpilot's liability under defamation law.

Concise conclusion to send Trustpilot

Here is the direct message version you can send:

This review is factually impossible, technically impossible, and legally defamatory. The reviewer has never used my bot, their claims cannot occur on Discord, and Discord's own audit logs prove no such event happened. Marking this review as "Verified" is misleading because no transaction ever occurred. The allegation that my bot wiped a server is fabricated and unsupported by any audit logs or evidence, and the claim about "leaked code" is entirely false.

Now that Trustpilot has been notified, continuing to display this review — especially with a verified badge — constitutes fresh publication after notice. You are knowingly hosting demonstrably false allegations of criminal-level misconduct. The review must be removed immediately.

[cid:4c8856b5-8f04-4aff-abf4-d5202d293f4a]

[cid:a9b249b6-c7b1-4b15-9a04-260957a13aca]

From: Anthony Brodie <ASoulOfOne@hotmail.com>

Sent: Friday, August 08, 2025 10:24 PM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Flagged review - dayzmultitool.com - Ticket [#36629468](#)

As already explain, you are informed, you are liable.
I have NO option to report it. Because your platform will not let me.
So stop being a retard. And fucking read everything included in my fucking emails you stupid cunt.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Sent: Friday, 8 August 2025 8:00 PM
To: Anthony Brodie <asoulofone@hotmail.com>
Subject: Flagged review - dayzmultitool.com - Ticket [#36629468](#)

[\[https://d1pggke3gpo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png\]](https://d1pggke3gpo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png)

Reshma R (Trustpilot Content Integrity)

8 Aug 2025, 11:00 BST

Hi Anthony,

I'm truly sorry for any inconvenience caused during this process.

As previously explained via email, we must follow our established procedures when handling review content. As the Content Integrity team, we are only authorized to act within the scope of the reason selected when a review is flagged. This means we are technically unable to remove the review under this ticket, regardless of how many times the same concern is raised.

If you believe the review should be reconsidered, we kindly ask that you re-flag it using the appropriate reason to allow us to evaluate it within the correct context.

If you still disagree with the outcome of our assessment, you're absolutely entitled to dispute the decision. You'll find a "Decision Dispute" link at the bottom of the first email we sent in response to this ticket:

- * In Outlook, scroll to the very bottom of the email thread.
- * In Gmail, click the three dots ("...") to expand the full message and reveal the link.

Using that link will allow you to escalate the matter for further internal review.

We appreciate your cooperation and aim to ensure a fair and transparent process for all parties involved. Thank you for your understanding. Please note that this will be our final response on this matter; we will not reply further to repeated submissions of the same concern.

Thankyou for your understanding.

Regards,

Reshma R,
Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)
[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
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[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 21:15 BST

?? Snowflake Warning: Contained within this message are direct facts, legal consequences, and strong language caused by repeated abuse, negligence, and defamation. If your concern is tone over accountability, forward this to someone competent.

Reshma,

You are now directly obstructing justice and enabling defamation under the guise of policy. Your excuse — "it was flagged under the wrong reason, so we can't act" — is not only laughable, it's legally invalid.

Let's be crystal clear:

You have been provided irrefutable evidence that the review is:

- False
- Malicious
- Posted by a known competitor
- Part of a documented harassment campaign

– Submitted by a person who has never used DayZ Multi Tool
– Alleging actions our bot cannot even perform
And your response? "Wrong flag reason"? Are you fucking serious?

LEGAL NOTICE

Trustpilot is an online publisher, not a neutral intermediary. The moment you are made aware of defamatory or false content, and you refuse to remove it, you become legally liable.

Under Australian Law:

*

Defamation Act 2005 (Cth) – Section 10: A publisher of defamatory matter is liable unless they can prove the material was substantially true. You've been given the proof it's not.

*

eSafety Act 2021 – Section 152: Platforms refusing to act on harmful digital content are subject to removal notices and legal orders from the eSafety Commissioner.

Under UK Law:

*

Defamation Act 2013, Section 5 – You lose safe harbour protections the moment you are notified of a false review and fail to act within a reasonable timeframe.

*

Misuse of Process & Breach of Duty of Care – You are enforcing policies inconsistently, ignoring evidence, and causing financial and reputational harm.

Your continued insistence that a technicality prevents you from removing slanderous content — even when that content violates multiple Trustpilot guidelines — constitutes gross negligence and abuse of moderation powers.

I am hereby demanding the following:

1.

Immediate removal of the fraudulent review posted by the individual known as "Kyle," "Kamikaze420," or any associated alias.

2.

Escalation to a senior Trustpilot executive or legal representative.

3.

A formal written explanation for Trustpilot's refusal to consider direct evidence already in your possession.

4.

The name, position, and contact details of the supervisor reviewing this case.

This is your final notice before legal proceedings commence. If this review remains visible for another 24 hours, I will:

*

File a civil lawsuit in Australia for defamation and economic loss

*

Submit a complaint to the Australian eSafety Commissioner and ACCC

*

Report this handling to the UK CMA and Danish Consumer Ombudsman

*

Publish this entire moderation trail as proof of Trustpilot's platform abuse

You're not upholding integrity — you're shielding libel behind a broken system and blaming the victim for using the "wrong dropdown option." That's not policy. That's willful ignorance.

I am not flagging the same review a third time just so your system can pretend this is a new case. You've had everything you need. You are now choosing to protect defamation, and you will answer for that in court.

Anthony Brodie

Owner – DayZ Multi Tool

<https://killfeed.co>

Reshma R (Trustpilot Content Integrity)

7 Aug 2025, 17:07 BST

Hi Anthony,

Thankyou for getting back to us.

This ticket was flagged under the reason "advertising or promotional content", and after careful assessment, we found that the review does not violate our guidelines based on that specific reason.

Please note that we evaluate each report individually and strictly according to the flagging reason selected at the time of submission. In this case, since the review was

flagged for advertising, and we found no promotional or advertising content within the review, we are unable to take further action under this ticket.

We understand you've provided additional evidence and context, and we appreciate your effort. However, our moderation process requires that the flagging reason aligns with the issue raised. If the selected reason does not match the actual concern, we are unable to consider the evidence, as it falls outside the scope of that specific flag.

Trustpilot is committed to maintaining fairness and integrity between businesses and consumers. We follow our published guidelines consistently to ensure equal treatment for all users.

If you believe the review is false, misleading, left by a competitor, or defamatory, we kindly ask that you re-flag the review under the appropriate reason.

* For example, if you believe the reviewer is not a genuine customer, please flag it under "Not based on a genuine experience."

* If you believe the review contains defamatory content such as false statements that damage your business's reputation you should flag it under "Defamation." If you'd like, we can flag the review on your behalf under the reason "Defamation."

You have already flagged the review under the Not based on genuine experience, please reply to this ticket number [#28160563](https://trustpilotcompliance.zendesk.com/agent/tickets/28160563) <<https://trustpilotcompliance.zendesk.com/agent/tickets/28160563>> so we can follow up accordingly.

Please be aware that even if the case is escalated, our senior moderation team will first check whether the review was flagged under the correct reason. Without this step, no further action can be taken.

Thank you for your understanding and cooperation.

Regards,

Reshma R,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
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[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

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Anthony Brodie

7 Aug 2025, 14:36 BST

Subject: Formal Warning of Personal Liability – Defamatory Review and Misconduct
Reshma,

Your latest response is an insult—not just to logic, but to the law. I don't care what Trustpilot's "policy" says. In Australia, defamation is not up for interpretation based on your internal checklist. You are knowingly allowing false and malicious content to remain on your platform after being handed irrefutable evidence. That makes you personally liable, not just Trustpilot.

You have the full chain of evidence:

*

The bot cannot perform the actions alleged — confirmed by Discord audit logs, permissions, and command structure.

*

The reviewer has never used the bot — proven by server records and identity screenshots.

*

The reviewer is using an alias and has admitted to posting fake reviews against competitors — shown in screenshots you've already received.

And yet, your response boils down to "flag it again under a different reason"? You've had this evidence for days. If this were about integrity, the review would have been removed already. But clearly, this isn't about truth — it's about protecting your flawed system and dismissing small businesses you think won't fight back.

Let me be clear:

If that review is not removed immediately, I will initiate legal action not only against Trustpilot as a company, but you personally for negligent handling of defamatory content. You are no longer acting as a neutral moderator — you are now complicit in reputational harm after knowingly ignoring the evidence.

If your job title includes "Integrity," start acting like it.

Reshma R (Trustpilot Content Integrity)

7 Aug 2025, 13:04 BST

Hi Anthony,

Thanks for your email.

Your ticket was flagged for advertising or promotional content. After reviewing the details you shared, we noticed that there are multiple accounts involved, with only one visible review from this account and another previously deleted. Despite this, we have carefully reviewed the situation and made our decision accordingly.

If you believe the reviewer may be a competitor or that the interaction with your business wasn't genuine, you're welcome to flag the review under "Not based on a genuine experience." Please note that if a review is flagged under a different reason and brought to our attention, technically we may have limited authority to take action.

We've now flagged the review on your behalf and will let you know the outcome as soon as possible.

Thankyou for your understanding.

Kind regards,

Reshma R,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
<<https://www.trustpilot.com/review/trustpilot.com>>
[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

6 Aug 2025, 15:27 BST

Dear Reshma,

I am providing the complete evidence package proving that the review left by "Kyle" is fabricated, defamatory, and part of an ongoing harassment campaign led by a direct competitor.

1. Discord Audit Log Evidence

We have a screen-recorded demonstration (submitted separately) showing that DayZ Multi Tool has never appeared in an Audit Log for any malicious action. Discord's Audit Log tracks every channel, role, or message deletion along with the exact user/bot that performed it. If the reviewer's claim were true, they could present this log. They have not because it does not exist.

2. Bot Permission & Functionality Proof

*

DayZ Multi Tool does not have permissions to delete channels, roles, or entire servers.

*

Command list screenshot ("commands.png") shows no destructive commands.

*

"Purge" command (attached: ThePurgeCommand.webp) is limited to a maximum number of unpinned messages in a single channel and is locked to Discord admins with explicit permission.

3. Reviewer Identity & Motive

*

The reviewer "Kyle" is not and has never been a member of our server (see NoKyle.png / NoKyleZ.png).

*

In attached Discord screenshot (kyle.png), the same individual under the username cactus admits to leaving reviews on Trustpilot for bots they've never used.

*

"Kyle" is an alias of Kamikaze420, owner of a competing bot (Skynet 2.0), who has repeatedly targeted DayZ Multi Tool through fake accounts.

4. Competitor Harassment & Code Theft

*

Evidence (KamikazeLeakedTheCode.png, StolenCode.png) shows Kamikaze420's GitHub profile hosting stolen DayZ Multi Tool code, identifiable by the internal "DZMT"

abbreviation.

*

Attached messages from OzzieHous0 confirm he was given access to this stolen repository containing DayZ Multi Tool's code.

5. Malicious Campaign History

*

Multiple Discord screenshots demonstrate Kamikaze420 spreading false claims that our bot is used to "attack Discords," despite proof that the only relevant command is a limited message purge.

Conclusion & Action Requested

The "Kyle" review is:

*

Factually false (bot cannot perform claimed actions)

*

From a non-customer (never joined, never used)

*

Part of a coordinated competitor harassment campaign (linked to Skynet 2.0 / Kamikaze420)

*

Supported by evidence of malicious intent (admitted fake reviews, code theft)

This meets Trustpilot's removal criteria under both Defamation and Fraudulent Accounts. I request immediate removal of the review and investigation into connected accounts used for targeted abuse.

Sincerely,
Anthony Brodie

Attachment(s)

redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/kxUqAUllyr8Df2Qao3RXZLX9e/?name=redacted.txt>>

redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/j7SIYfTa9KcduJfdUefujF26r/?name=redacted.txt>>

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Reshma R (Trustpilot Content Integrity)

6 Aug 2025, 10:57 BST

Hi Anthony,

Thank you for getting back to us and for providing additional context regarding this case.

In relation to your concern about a reviewer posting from multiple accounts, we kindly ask you to share the review links associated with the username Skynet 2.0, as we are currently unable to locate any reviews under that name.

We appreciate your cooperation and will be able to take appropriate action once we have the necessary information.

Regards

Reshma R,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
<<https://www.trustpilot.com/review/trustpilot.com>>
[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

1 Aug 2025, 11:48 BST

Subject: Formal Escalation – Defamation & Legal Liability for Fraudulent Review

To: Reshma R (Trustpilot Content Integrity)

Cc: [Legal/Compliance Team if available]

Dear Ms. Reshma R,

I am deeply dissatisfied with Trustpilot's continued negligence in addressing demonstrably false and defamatory content. Your team's refusal to act—despite irrefutable evidence—suggests either a failure to review the case thoroughly or a deliberate disregard for your own policies and legal obligations.

Critical Issues Ignored by Trustpilot:

Defamation (Libel): The review falsely accuses my bot of malicious actions it cannot perform. Discord's audit logs (which I've repeatedly offered to provide) would prove this, yet the reviewer refuses to supply them. Trustpilot is now complicit in amplifying this lie.

Bad Faith Actor: The reviewer is a known harasser (Kamikaze420/Skynet 2.0) using an alt account. This violates Trustpilot's terms against fraudulent accounts and targeted abuse.

Legal Exposure: By retaining this review, Trustpilot risks liability under:

UK Defamation Act 2013 (if hosted in the UK)

Section 230(c)(2) Misapplication (if you ignore evidence of falsity)

EU Digital Services Act (requiring proactive removal of illegal content)

Demands for Immediate Action:

Reassess under "Defamation" (per your suggestion) and remove the review.

Investigate the reviewer's identity for fraudulent account activity.

Escalate to a senior compliance officer—this requires legal review.

Next Steps if Unresolved:

Legal Complaint: Filed against Trustpilot for enabling defamation.

Regulatory Reports: Submitted to the UK CMA, FTC, and Danish Consumer Ombudsman (Trustpilot's HQ jurisdiction).

Public Disclosure: A detailed account of Trustpilot's failure to act, including this correspondence.

Deadline: 24 hours for confirmation of removal or a substantive response from a senior team member. Silence will compel further action.

Attached:

Discord audit log examples (proving bot innocence).

Prior correspondence highlighting Trustpilot's inaction.

Sincerely,
Anthony Brodie

Reshma R (Trustpilot Content Integrity)

1 Aug 2025, 10:33 BST

Hi Anthony,

Thank you for your response.

We assess flagged reviews based on the reason provided. The review by Kyle was flagged for Advertising or promotional content. Upon assessment, we have determined that the review does not contain any advertising or promotional content.

However, If you feel like the review contains defamation you can flag it under defamation.

Thankyou for your understanding.

Best regards,

Reshma R,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
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[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

31 Jul 2025, 21:00 BST

Dear Trustpilot Content Integrity Team,

I am writing to formally demand the immediate removal of the fraudulent and defamatory review posted by "Kyle" (Trustpilot user), which falsely accuses my Discord bot, DayZ Multi Tool, of maliciously deleting server channels, messages, and roles.

This bot was used to wipe my server and all its channels, messages and roles. The Admin/Owner of this bot used a command to do this. This is extremely unprofessional.

Discord bot code was leaked online and code was found to delete all channels, messages.

Date of experience: December 11, 2023

Absolutely false, our bot does nothing more than send embed images and text detailing how DayZ console coding works.

Trust Pilot will be dealing with the authorities soon.

[cid:04f5ed45-3a31-4c34-85c8-1fdb59b7495e]

They have never used my bot.

Discord has everything in Audit Log, they should be able to provide a screenshot of the audit log proving that DayZ Multi Tool did anything at all.

[\[https://i.postimg.cc/KzwN6Zmc/SDEV-27-08-2024-2247-10s-003.png\]](https://i.postimg.cc/KzwN6Zmc/SDEV-27-08-2024-2247-10s-003.png)

that is how it would look if it was true

and they would be able to click on the bot to show it was in fact our bot

[\[https://i.postimg.cc/x8Wtr9yy/SDEV-27-08-2024-2250-46s-004.png\]](https://i.postimg.cc/x8Wtr9yy/SDEV-27-08-2024-2250-46s-004.png)

and that's how that would look. If they cannot do this, their review is fake.

Key Points of Dispute:

1.

No Evidence Provided – The reviewer has failed to supply Discord Audit Logs (which would clearly show if my bot was involved). Discord's systems log all major actions, and no such logs exist because my bot lacks these capabilities.

2.

Proven False by Discord – Discord has already verified that my bot does not have permission or functionality to perform such actions.

3.

Malicious Intent – This review is part of a targeted harassment campaign by a known individual (Kamikaze420 from Skynet 2.0) using an alt account to spread false claims.

Legal Implications:

*

The review constitutes defamation (libel), as it knowingly spreads false information that damages my reputation and business.

*

Trustpilot's refusal to remove it, despite verifiable proof of its falsity, may expose your platform to legal liability under:

*

Section 230 Misapplication (if you ignore evidence of malicious intent).

*

Defamation Laws (U.S./UK/EU, depending on jurisdiction).

*

Business Torts (interference with economic relations).

Final Demand:

*

Remove the fraudulent review immediately.

*

Investigate the user for malicious false reporting.

*

Cease allowing defamatory content against my business.

If this review is not removed within 48 hours, I will have no choice but to:

*

File a formal legal complaint against Trustpilot for enabling defamation.

*

Pursue legal action against the reviewer for fraudulent claims.

*

Escalate to regulatory bodies (FTC, UK CMA, etc.) regarding Trustpilot's failure to moderate false content.

I expect your prompt resolution to avoid further legal escalation.

Attachment(s)

redacted.txt<<https://trustpilotcompliance.zendesk.com/attachments/token/iqzxDGEkQHsf1TBoZbuXgspJT/?name=redacted.txt>>

Reshma R (Trustpilot Content Integrity)

30 Jul 2025, 15:38 BST

Hi Anthony Brodie,

Thanks for your inquiry about the

review<<https://businessapp.b2b.trustpilot.com/reviews/665eb2dd4a8081d6b374eac3>> by Kyle, which you flagged for advertising or promotional content.

The decision

We've now read the review and concluded that the words or phrases you've identified follow our guidelines<<https://uk.legal.trustpilot.com/for-reviewers/guidelines-for-reviewers>> for the reason you flagged them. Therefore, we'll keep the review online and won't be taking further action.

Keep in mind that it's OK for a reviewer to name another company in their review, as long as they don't urge people to buy products or use services from that company. However, we don't allow reviewers to include promotional references such as marketing material, links, or discount codes.

Tell your side of the story

You can always reply to this review<<https://support.trustpilot.com/hc/en-us/articles/201836983-How-should-I-respond-to-reviews->> to help win respect and credibility. Replies appear alongside the review, so readers get the full picture from both a company's and reviewer's point of view.

If you have further questions, please reply to this email.

Thanks,

Reshma R,
Content Integrity Team

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Trustpilot A/S
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Company no. 30276582
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Attachment(s)

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

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