

To: Trustpilot Legal Department

From: Anthony G. Brodie – Owner, Legion Killfeed (ABN 28 387 377 607)

Date: 11 December 2025

Subject: Final Legal Notice – Coordinated Defamation Campaign, Repeated Republication of False Reviews and Misleading Transparency Records

Dear Trustpilot Legal Team,

I write in relation to Trustpilot's ongoing publication and repeated republication of defamatory reviews of my business, Legion Killfeed, and the way your transparency and flagging records now misrepresent what has in fact occurred.

This is not a routine customer-service dispute. For more than three years I have been subjected to a coordinated harassment and misinformation campaign led by a small group of competitors and their associates. Since mid-2025, Trustpilot has become one of the primary platforms used to legitimise that campaign and amplify false narratives about me and my business. You have been repeatedly put on notice of this, provided with detailed documentary and machine-readable evidence, and notified of related complaints to police and regulators. Despite that, you have allowed non-customers and direct competitors to use your site as a weapon, have reinstated reviews after removal, and have published "transparency" statistics that wrongly imply I have misused your systems.

I am preparing to pursue this matter through formal legal channels regardless of your response. This letter is provided to ensure Trustpilot has one clear final opportunity to mitigate ongoing harm by:

1. Permanently removing the remaining false and defamatory reviews from my profile on all Trustpilot domains.
2. Correcting your transparency and flagging records so they reflect the real history of these reviews and my reports.
3. Providing written undertakings about future handling of reviews relating to Legion Killfeed.
4. Engaging in good-faith settlement discussions in relation to the financial and reputational loss that Trustpilot's publication and republication of these reviews has caused.

1. Origin of the July–August 2025 review bomb

The spike in one-star reviews that hit my Trustpilot profile from late July 2025 onwards did not arise organically. It began on Facebook.

On or about 28 July 2025, a Facebook post by Daniel Santos criticising Legion Killfeed prompted a thread in which several individuals used the comments to coordinate attacks on my business:

- **Danny Hayes** encouraged others to "EVERYONE REPORT LEGION", treating reports and reviews as a punishment tactic, not as genuine feedback.
- **Matt McGloughlin** explicitly urged people to "review bomb that scam artist".
- Danny Hayes identified himself as a competitor and used the thread to promote his own alternative while encouraging people to abandon mine.
- Another commenter referred to "Team Kami", linking the pile-on to my long-time competitor and harasser known as Kami / Kamy / Kamikaze (legal name Mathew Trojanowski).

Within days of that thread, my Trustpilot profile began receiving a cluster of new one-star reviews from usernames including "Cunt", "WARZONE", "Danny Hayes", "Robert McDonovan", "Z Doneskies" and

others. The wording closely mirrored the Facebook accusations: calling me a scammer, claiming I “delete servers”, urging people to report or avoid my service.

From early August 2025 onwards I repeatedly wrote to Trustpilot explaining that:

- These reviewers had no genuine buying or service experience with Legion Killfeed;
- Several of them, including Danny Hayes and Kami, are direct competitors or linked to them;
- The reviews were clearly coordinated from the Facebook thread and related groups;
- The campaign had already been reported to police and regulators.

From that point, Trustpilot was clearly on notice that many of the one-star reviews on my profile were not independent consumer opinions but the result of an organised review bomb.

2. Specific reviews and multiple republications

Across late 2024 and 2025 my profile has received a sequence of one-star reviews. Every one of those reviews has been abusive, fabricated, or written by a competitor. At this point, all one-star reviews have finally been taken offline except for two: the current “Consumer / Hooded_saw” review and the more recent review from “Kamy”. All of them, however, have been harmful and several have been taken down and then reinstated multiple times after Trustpilot had been put on notice.

By way of summary:

- **“Cunt”** – A reviewer whose username itself is an obscene slur, accusing me of “robbing people for their money then blocking them”. There is no corresponding customer record. This is a baseless allegation of fraud.
- **“WARZONE”** – A review describing my service as “trash” and stating “they’ll treat you like shit”, again with no verified transaction. At one stage this review was moved offline after you were unable to verify a genuine experience, yet later communications defended it as falling within guidelines.
- **“Danny Hayes” / “Daniel S”** – A review from the same Danny Hayes who, on Facebook, identified himself as a competitor and urged others to review bomb me. The review portrays us as “toxic” and abusive and implies wrongdoing completely disconnected from any verifiable use of the service.
- **“Robert McDonovan” (connected to Matt McGloughlin)** – A review branding Legion Killfeed an “Absolute SCAM” and alleging that I “take your money and delete your server if you disagree”. Legion Killfeed has no ability to delete Nitrado servers. The allegation is both false and technically impossible.
- **“Z Doneskies”** – A review claiming the bot “hasn’t worked” and that I ban and swear at anyone who asks questions, despite no subscription, payment or support ticket under that identity.
- **“Unholy”** – A review that is primarily a personal attack, claiming I have “severe issues” and that my general chat is “just him badmouthing clients”. It barely mentions the product and clearly targets my character rather than my services.
- **“Karl Messer”** – A reviewer whose content has appeared and re-appeared multiple times between late 2024 and 2025 despite my repeated proof that he was never a customer. Each reappearance followed a period in which the review had been removed after investigation.

For each of these reviews I provided Trustpilot with supporting evidence: payment logs, Discord IDs, ticket histories, screenshots of the Facebook coordination thread and other platform evidence tying these accounts back to the same small group.

Trustpilot's handling has been inconsistent and careless. Reviews have been:

- Temporarily hidden under “investigation” then put back online;
- Taken down as non-genuine and later reinstated;
- Left live despite obvious obscenities, technical impossibilities or admission of competitive motive.

The only consistent pattern is that across this period every one-star review on my profile has eventually proven to be abusive, fake or competitor-driven.

3. The current “Consumer / Hooded_saw” review

The only non-Kamy one-star review still visible is the one currently displayed from “Consumer” with reference “Hooded_saw”.

That review claims:

- The author was a paying customer whom I refused to help because he “wasn’t worth” my time;
- He submitted a ticket and received no reply;
- I created a separate Discord channel to call him a “moron, imbecile and idiot”;
- I allegedly shared “cut-off screenshots” to my general channel to show off what sort of person I am.

The true context is very different.

- The paying subscriber is an older British veteran who pays for the service and owns the server.
- The “Hooded_saw” account belongs to another community member who acts as an admin or friend. He is not the contracting party.
- Support records show I repeatedly directed him to use proper ticketing and explained that I could only treat verified contacts as authorised on the account.
- He continued to push for informal support through public complaints and side direct messages, in a way that disregarded basic verification and security.
- After repeated boundary-pushing and abusive behaviour, I refused to engage with him as if he were the account holder and eventually banned him.

At no stage did “Hooded_saw” pay for the service in his own name or complete the verification steps required of the account holder. Treating him as a “verified” reviewer, and labelling his review as “invited”, is false and misleading.

Even after being given this context and supporting evidence, Trustpilot has:

- Displayed this review with a “verified user” badge;
- Marked it in my dashboard as “written in response to an invitation you sent”, despite my invitation log for that period showing zero invitations sent;
- Run multiple investigations into the review under headings like “hate speech or discrimination”, “personal information”, “not based on a genuine experience” and “advertising or promotional content”; and

- Left it online after each investigation, allowing the wording to be edited to remove some of the most clearly objectionable phrases while retaining the same defamatory narrative.

The internal case history attached to this review in my dashboard shows at least nine separate moderation events in late 2025, including automated flags suggesting harmful or illegal content. Trustpilot therefore cannot credibly claim ignorance about the problems with this review.

4. The remaining “Kamy” review and his role as principal harasser

The other one-star review still visible is from “Kamy” – my direct competitor and principal harasser. His real name is Mathew Trojanowski, and he operates under aliases including Kami, Kamy and Kamikaze. The material I have already supplied to Trustpilot, and hold ready for a court, includes:

A video recording (with clear screenshots) of a Discord conversation between Kamy and another user in which he openly boasts about distributed denial-of-service activity. In that exchange he responds to a complaint about DDoS by saying he “had it in 15 minutes of trying” and that “Soul was easy as fuck”. This is a clear admission of unlawful interference with my online services.

In the same conversation he explains that he has “my shit across 6 different servers” – remote machines that he uses to carry out attacks and evade detection – and that they are “expensive as fuck but at least my shit works”. In context, “my shit works” is him boasting that his methods for harassing and attacking targets (including me) are effective and not easily traced.

He states that he will “leave his alts for now” and, now that he knows which accounts belong to me, will “feed him bad info”. That is an explicit acknowledgement that he maintains multiple alternate accounts directed at me, and intends to use them to mislead and harm.

Separately, I have logs and screenshots showing one of his associates (under names such as “Jeff_is_boss” and “DarkGaming5303”) repeatedly attempting SQL injection against my systems and repeatedly sending IP-tracking links through my bot and support channels.

I also have records from my registrar confirming that a website he controls was suspended following my abuse reports. That site has been used almost exclusively to attack and threaten me; at one point it contained a direct threat against my fiancée. In Discord chats he later lied to his audience, claiming the site was “not down” and that he had merely moved it. The registrar documentation contradicts that. The website itself is not a normal business site. It is a hate site built around me personally. The landing page headline and banner are aimed directly at me by name, with slogans telling me I “can run but cannot hide”. It republishes cropped Discord screenshots and messages out of context under headings that cast me as dangerous, dishonest and unstable. It includes sections accusing me of being a pedophile, with my own photographs and personal images placed directly underneath those headings. One of the prominent graphics on the site is a cartoon “line-up” of characters. That artwork actually originates from me: it was created (with AI assistance) as part of an attempt to process the harassment by turning events into a comic narrative. Kamy has taken that image, stripped it of its original context and repurposed it on his site to ridicule what he assumes is my artistic skill and to present it as if it were some kind of exposé of “villains” associated with me.

There is also an image gallery of my face and personal photos with mocking captions and commentary. The focus of the site is not his services; it is to smear and humiliate me and to encourage others to see me as a legitimate target. As noted above, at one stage it also carried a specific threat directed at my fiancée.

Kamy has not left this website sitting passively online. On at least two occasions he has used Facebook Messenger to push the site directly to me. In one earlier contact he sent me the link to the site together with a preview of my own website and insulting commentary. On 9 November 2025 at 7:39 am AEST he again contacted me via Facebook Messenger under the name “Mathew C Ikswonajort”, sending the same website link and a screenshot of my homepage, accompanied by a message mocking my appearance and calling my bot and website “shitty”. These contacts are part of the same pattern of targeted harassment tied to that site.

In short, Kamy is not a customer with a bad experience. He is a competitor who has:

- Admitted to DDoS attacks against my infrastructure;
- Used multiple servers and alternate accounts to run those attacks and other harassment;
- Hosted a website focused on abusing and threatening me and my family, including serious criminal accusations and threats, and even misusing artwork I created as part of coping with the situation;
- Pushed that website directly to me via Facebook messages; and
- Boasted about luring my customers away by deception.

His Trustpilot review must therefore be viewed as part of an ongoing campaign to damage my business, not as honest feedback. It should never have been accepted as a legitimate review, and certainly should not remain online after Trustpilot has been informed of his conduct.

5. Machine-readable archive of Trustpilot’s conduct

Because Trustpilot’s responses have been inconsistent and scattered across many email threads and departments, I have preserved a comprehensive, machine-readable archive of your handling of Legion Killfeed reviews.

This archive consists of:

- A consolidated index of every notification email relating to my reviews, stored in tabular and JSON formats. Each entry records the timestamp, reviewer name, star rating and the status communicated (new review, investigation opened, review moved offline, review stayed online, reviewer disagreed, etc.) along with the reason code used.
- Per-review JSON “threads” for each one-star review, containing: the full original email content, parsed header and body fields, and the entire sequence of moderation events for that review.

On the basis of these records I can point to exact counts of republications and reversals. For example:

- The Consumer / Hooded_saw review has passed through at least nine distinct Trustpilot moderation actions while staying live.
- The Kamy review has been removed and then reposted in altered form.
- Several earlier one-star reviews – including those by “Cunt”, “WARZONE”, “Unholy” and “Karl Messer” – have been moved offline and then reinstated one or more times.

These figures are derived from your own communications. If this matter proceeds to litigation, these files will be compared against Trustpilot’s disclosure to identify any gaps or inconsistencies.

6. Misleading transparency and flagging records

Your public “transparency” and flagging pages for my profile currently show:

- Totals of reports submitted;

- Counts of reports under investigation, closed with the review staying online, and closed with the review moved offline;
- A list of the reason codes used for each flag.

In their current form those records are misleading:

1. Forced reason selection.

Your flagging tool forces businesses to choose from a limited set of reasons (defamatory content, hate speech, wrong company profile, marketing or spam, etc.). None of those categories accurately describe “coordinated fake review from a competitor as part of a harassment campaign”. I have therefore had to pick whichever option was closest at the time in order to submit a flag at all. That means the reason codes in the transparency view reflect the limitations of your interface, not any misuse of the tool by me.

2. Outcomes not updated when reviews later come down.

Several flags are still recorded as “report closed – review stayed online” even where the review was later removed, edited or taken offline entirely. To a reader, it appears that Trustpilot determined my reports were invalid and that the reviews remained online, when in fact the reviews ultimately came down or were materially changed.

3. Threats of “misuse of flagging tool”.

At the height of the July–August 2025 attacks, Trustpilot sent me a warning suggesting I was misusing the flagging feature simply because I had flagged multiple one-star reviews in a short period. That warning was issued while my profile was under active review bombing from a Facebook-spawned campaign. The impression given by your current transparency page is that I am a vexatious reporter; the reality is that I was being targeted and used the only reporting options your system provided.

If Trustpilot wishes to continue talking publicly about transparency and integrity, these records must be corrected to show that:

- Every historical one-star review on my profile was ultimately found to be abusive, fake, competitor-driven or otherwise inappropriate and has now been removed, with the sole current exceptions being the Kamy and Consumer / Hooded_saw reviews which remain in dispute; and
- My flagging history reflects a reasonable attempt to protect my business using limited tools during a coordinated attack, rather than any improper use of your systems.

7. Broader regulatory and cross-platform context

The Trustpilot reviews are part of a broader pattern of harassment that has already been serious enough to reach law enforcement and regulators.

Among other steps:

- I have twice reported the campaign, including specific references to the July 2025 Facebook-driven review bomb, to the Australian eSafety Commissioner under the adult cyber-abuse scheme.
- I have lodged complaints with Thames Valley Police concerning Danny Hayes and the review-bomb tactics.
- I have filed detailed complaints with Meta, Discord and Reddit about related posts and threads repeating the same false allegations and, in some cases, escalating to criminal accusations.

Trustpilot has been told about these steps and provided with reference numbers and documentation. You therefore cannot claim that you were unaware of the seriousness of the conduct or of the fact that the same small group is using multiple platforms, including Trustpilot, to target me and my business.

8. Legal position and demands

Given the volume of notice you have received and the number of times you have republished material after accepting it breached your guidelines or after moving it offline, Trustpilot cannot rely on any suggestion that it is a neutral intermediary.

Your conduct engages, at minimum:

- Defamation principles in Australia and other relevant jurisdictions, particularly after notice when any innocent dissemination defence falls away;
- Consumer law issues in relation to publishing testimonials you know (or ought to know) are false or not based on genuine experiences; and
- Platform obligations in jurisdictions where Trustpilot operates requiring expeditious removal of illegal content once notified.

In light of the above, I now require that Trustpilot:

1. **Immediately and permanently remove** the remaining defamatory reviews about Legion Killfeed and myself, including:
 - a. The “Consumer / Hooded_saw” review; and
 - b. The “Kamy” review posted by my competitor, Mathew Trojanowski.
2. **Confirm in writing** that these reviews, and any materially similar reviews from the same individuals or their associated accounts, will not be reinstated or republished on any Trustpilot domain.
3. **Correct your transparency and flagging records** so that they:
 - a. Accurately show which reviews were ultimately removed or edited;
 - b. Reflect that my use of the flagging tool occurred in the context of a documented review bomb and harassment campaign; and
 - c. Do not imply misuse of Trustpilot’s systems by me.
4. **Provide a written undertaking** that, going forward, Trustpilot will apply heightened scrutiny to new reviews on the Legion Killfeed profile, particularly one-star reviews that recycle known talking points from the harassment campaign or originate from accounts linked to the individuals identified above.
5. **Engage in good-faith settlement discussions** with a view to compensating me for:
 - a. The financial loss connected with your publication and republication of these reviews;
 - b. The significant time, effort and cost I have had to expend documenting the abuse and repeatedly attempting to have defamatory material removed; and
 - c. The ongoing reputational harm arising from Trustpilot having served as a megaphone for this campaign.

I am proceeding on the basis that this correspondence will be placed before any court asked to deal with this matter, including on the issue of costs. If Trustpilot again chooses to do nothing, or to make only cosmetic changes, that will go directly to questions of malice, negligence and reasonableness.

9. Deadline

Please treat this as a final opportunity to mitigate harm. If I do not receive written confirmation within seven days that:

- The remaining reviews have been permanently removed;
- Appropriate undertakings regarding non-republication and future handling have been put in place; and
- Trustpilot is willing to enter substantive settlement discussions;

then I will instruct legal counsel to commence proceedings without further notice.

Yours faithfully,

Anthony “Soul” Brodie

Owner and Developer – Legion Killfeed

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