

From: Anthony Brodie <Brodies@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket #28160563 - Ticket #39666963
Date: Fri, 12 Dec 2025 01:24:19 +1100

Hi Ayana,

I switched to this thread as the exports I do on every message have shown the last thread reaching a substantial size with emails dating back to July 2024, so I've switched to this one and I hope that doesn't cause a non-response. As you've seen by my copious attempts to communicate with this disgusting company you work for, I get more aggravated the more I have to argue with another staff member who refuses to read.

One correction on my last message, because it goes directly to the point I'm making about your system state vs what I'm being told.

When I open "**Flag this review**" on Kamy's review:

- The "**Harmful or illegal**" option has a red exclamation mark, and when I hover it shows: "The review was previously investigated for every violation under this reason."
So that entire category is already exhausted and unavailable.
- The "**Not based on a genuine experience**" option directly underneath is annotated with: "Reviewer contacted. Thursday, December 11 at 5:24 AM."

That combination means:

- Your system has already processed this review under **Not based on a genuine experience** (you have contacted the reviewer under that reason); and
- Your system has already processed it under **Harmful or illegal** and will not let me use that category again.

So when you write that Kamy's review "has not been flagged under 'Not Based on a Genuine Experience'" and ask me to flag it from the dashboard, that simply does not line up with what your own interface is telling me. From my side, the NBGE workflow is already active and the harmful/illegal workflow is fully spent. There is no "fresh" NBGE flag left for me to submit that would somehow change the status.

This is the same pattern I saw with the Kyle review: a blank email went out under Ticket #39666963, and only after I challenged that empty response was the removal formally tied to that ticket. Internally, things are happening; externally, I'm being told to repeat steps your own system shows as already completed.



Given that:

- Kamy is a direct competitor tied to the earlier defamatory reviews from Havasu and Anthony Buchanan that you removed in 2024, and

- Your tools already show that both **NBGE** and **Harmful or illegal** have been run on this review, it should not require yet another round of “flagging” from me for you to treat this as a non-genuine competitor review and remove it.

And again: between **11 Dec 2025, 09:24 GMT** and **11 Dec 2025, 12:53 GMT** we have already gone back and forth over these same issues, and you have been non-responsive for the last hour and 30 minutes. Are you seriously suggesting that you cannot simply apply the legal obligations that attach to your current role without forcing me back through a flagging system you already know is malfunctioning and already shows this review as investigated under the very reasons you’re telling me to use?

Regards,

Anthony Brodie
Owner – Legion Killfeed / DayZ Multi Tool
ABN 28 387 377 607

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Sent: Thursday, 11 December 2025 8:41 PM
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Re: Decision on the review you’ve flagged - Ticket #28160563 - Ticket #39666963



Ayana A (Trustpilot Content Integrity)

11 Dec 2025, 09:41 GMT

Hi dayzmultitool.com,

Thanks for reaching out to us about our assessment of the review by Kyle.

We've looked into the review again with the information you provided.

We've taken the review offline

Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide [information about their experience](#), the review may be reinstated.

If you have any questions, please let us know by replying to this email.

Thanks,

Ayana A,
Content Integrity Team



Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

11 Dec 2025, 09:36 GMT

Hi Trustpilot Content Integrity,

I am writing in relation to your email dated 11 December 2025 at 20:34 GMT regarding Ticket [#39666963](#), which contained only the standard footer (links to Trustpilot, Help Center and Privacy Policy) and no body text, explanation or decision.

Please confirm in writing whether:

1.

This blank message was sent in error, or

2.

You consider this to be a substantive response to my detailed email about the "Kyle – This bot was used to wipe my server" review and the disabled flagging on my DayZ Multi Tool profile.

To be absolutely clear, your latest email:

*

Does not address the fact that the flag button for this review has been removed on my side, so I cannot follow your repeated instruction to "flag it under the correct category".

*

Does not address any of the defamation issues I have raised, including that the review is technically impossible, factually false, retaliatory and not from a genuine customer.

*

Does not address your ongoing publication of a "Verified" review you have been on notice about since at least August 2024.

Unless you state otherwise, I will treat the blank 11 December 2025 message as further evidence that:

*

Trustpilot is not engaging with the substance of this complaint,

*

Trustpilot is continuing to publish the Kyle review after detailed written notice of its falsity, and

*

Internal processes and appeal limits prevent proper consideration of the full evidentiary record.

For the record:

*

I hold more than 1,700 evidentiary items (screenshots, logs, correspondence, prior tickets) relevant to this harassment campaign and this review.

*

Your appeal and dispute forms only allow three attachments, which means your reviewers cannot realistically see the breadth and consistency of the evidence even when I try to provide it.

Please now either:

1.

Provide a clear, reasoned written decision on the Kyle review that addresses the technical impossibility, non genuine reviewer, misleading "Verified" status and disabled flagging, or

2.

Confirm that the review will be removed and preserved internally along with all associated logs and notes.

If you continue to publish the Kyle review without a substantive response, I will proceed on the basis that Trustpilot is acting as a primary publisher in New South Wales, and I will include this blank ticket response in the material being prepared for the eSafety Commissioner, the ACCC and any defamation proceedings in the Supreme Court of New South Wales.

Regards,

Anthony Brodie

Owner – DayZ Multi Tool / Legion Killfeed

ABN 28 387 377 607

[Visit Trustpilot](#) | [Help Center](#) | [Trustpilot Privacy Policy](#) | [Appeal our Decision](#)

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Anthony Brodie <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	Re: Decision on the review you've flagged - Ticket #28160563 - Ticket #39666963
Thread-Topic	Decision on the review you've flagged - Ticket #28160563 - Ticket #39666963
Thread-Index	AQHcaoJRtrVhpZWuO0ubF8JnoLPbk7UcfOp/
X-MS-Exchange-MessageSentRepresentingType	1
Date	Fri, 12 Dec 2025 01:24:19 +1100
Message-ID	<SYBPR01MB5338343DD538B1171DF3A5D0A0A1A@SYBPR01MB5338.ausprd01.prod.outlook.com>
References	<GJ2RP0MN22L@zendesk.com> <GJ2RP0MN22L_693a901437148_7566f58c9dfc72_sprut@zendesk.com> <SYBPR01MB53384CD7A8B14EDAD6A93710A0A1A@SYBPR01MB5338.ausprd01.prod.outlook.com> <GJ2RP0MN22L_693a91be123bd_7d2e4cf2443fc4_sprut@zendesk.com>
In-Reply-To	<GJ2RP0MN22L_693a91be123bd_7d2e4cf2443fc4_sprut@zendesk.com>
Content-Language	en-AU
X-MS-Has-Attach	yes
X-MS-Exchange-Organization-SCL	-1
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	multipart/mixed; boundary="_004_SYBPR01MB5338343DD538B1171DF3A5D0A0A1ASYBPR01MB5338ausp_"
MIME-Version	1.0