

Re: Suicide Encouragements by Discord - REGULATORS WILL BE CONTACTED IF THIS IS CLOSED WITHOUT HUMAN SUPPORT

Ticket details



Soul

35 minutes ago

This is a follow-up to your previous request **#61977122** "Suicide Encouragements by Discord - REGULATORS WILL BE CONTACTED IF THIS IS CLOSED WITHOUT HUMAN SUPPORT"

Hello Trust & Safety,

I am creating a follow-up to ticket **#61977122** because new enforcement activity has occurred after you marked the request "solved", and it directly supports the core complaint: enforcement is being applied inconsistently and without a usable explanation, while my complaint is repeatedly met with process scripts rather than a human review.

New developments (post "solved"):

- 1) A new "harassment and bullying" violation was applied without a usable explanation
- I have received additional "You broke Discord's rules for harassment and bullying" notices which provide no meaningful, reviewable detail of:
- the exact content (message link/ID),
 - where it occurred (DM/server/channel),
 - what specific rule subsection was violated,
 - what the decision is based on,
 - and what is required to appeal it.

One of the notices shows "YOUR RECENT ACTIVITY" with a snippet and a link:
<https://they-wish-i.died.space/joel-walker-pedophile-accusations>

- It also states the impact/expiry:
- access limits until Nov 6, 2025 (DMs/friend requests/servers/attachments)
 - "This violation affects your account status until Nov 7, 2027"

The issue is not that Discord took action. The issue is that Discord is applying penalties while withholding the verifiable information needed to understand, respond, or properly appeal. I am attaching screenshots of the relevant standing/violation popups and timeline.

- 2) Inconsistent and unexplained timing: "17 days ago" (28 November) does not match the visible enforcement sequence
- A separate notice says I broke guidelines "17 days ago" (which maps to 28 November in my timezone), yet the enforcement items I can see in the sequence are the earlier October and November entries, and there was no clear corresponding enforcement event shown for 28 November when it occurred.

- Required: identify the underlying content for the "17 days ago" entry
- message link/ID
 - server/channel IDs (or DM)

- timestamp with timezone
- the specific policy subsection applied
- whether it is a delayed notification, duplicate, or separate enforcement action

3) “We removed a violation from your account” does not match Account Standing, and the referenced request ID cannot be found

Shortly after the above, Discord sent “We removed a violation from your account” stating:

“At your request **#1450077410639745105**, we reviewed your content and determined it does not violate our community guidelines. We have removed this violation from your account.”

Problems:

- Searching <https://support.discord.com/hc/en-us/requests> for 1450077410639745105 returns no results, meaning I cannot access the request record, audit trail, or reviewed content.
- My standing/violations still show an older entry from 708 days ago as affecting my account.

Required, in writing:

- If the removed violation is the 708-days-ago entry, confirm it is fully cleared, no longer affects account standing, and any related strike/flagging has been removed. Also explain why the UI still shows it as active.
- If it is NOT the 708-days-ago entry, identify exactly which violation was removed (date/time, reference/enforcement ID, rule category) and why it was removed. Also explain why the 708-days-ago violation is still present and whether it affects my account standing.
- Provide the actual ticket record that request **#1450077410639745105** maps to, or explicitly state it is internal-only and provide a human-written summary including the enforcement identifiers and reviewed content reference.

This matters because your prior position in this case has been that you need “verifiable information” and cannot use screenshots/attachments, yet your own enforcement system is repeatedly issuing penalties without giving me the verifiable information needed to understand, respond, or appeal. Sending me back to in-app reporting again is not complaint handling.

4) Ongoing targeted harassment and false pedophile allegations (eSafety escalation)

A group has notoriously spread defamatory lies calling me a pedophile, including off-platform hosting (<https://aggropvp.com>) and coordinated harassment on Discord. This has recently been escalated to the Australian eSafety Commissioner due to persistence and escalation.

This campaign has included targeting my fiancée by displaying her Discord profile and her Discord ID as part of the intimidation. I am attaching the relevant evidence (Discord content and off-platform material) because it directly relates to the inconsistent enforcement and the broader safety failure being raised in the original ticket.

Relevant Discord message links (reported from another account, included in my attachments):

- <https://discord.com/channels/667103424147488773/830804914434867280/842483634191073312>
- <https://discord.com/channels/667103424147488773/830804914434867280/1276935095520985132>
- <https://discord.com/channels/667103424147488773/830804914434867280/1280741622568583178>
- <https://discord.com/channels/667103424147488773/830804914434867280/1280741627627049064>
- <https://discord.com/channels/667103424147488773/830804914434867280/1280741639228227594>
- <https://discord.com/channels/667103424147488773/830804914434867280/1280741655900717107>
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<https://discord.com/channels/667103424147488773/1355885249715769345/1355885258024947743>
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<https://discord.com/channels/667103424147488773/1285674694611304540/1355854972058730639>
<https://discord.com/channels/370262040323031040/1095841962382336103/1336640864088231966>

I repeat my required actions from the original escalation:

A) Escalate this to a human Trust & Safety reviewer with authority to review historical tickets, enforcement history, and attached evidence.

B) Confirm Trust & Safety is allowed to consider screenshots/archived logs/off-platform material where your own records are incomplete due to deletion, and where the platform process is structurally incapable of preserving the abusive content.

C) Provide a complete, reviewable explanation for each active violation/strike on my account:

- timestamp,
- rule section(s),
- content reference (message ID/link),
- context (DM/server/channel),
- enforcement impact and expiry date,
- and the appeal path that actually addresses the decision.

D) Correct the enforcement errors shown by the fact that at least one violation was removed on review, and stop issuing or upholding penalties without providing the underlying content reference and rule basis.

E) Do not close this follow-up with boilerplate directing me to “report in-app”. This follow-up is about your handling and your enforcement decisions, and I require an actual human review and written answers to the points above.

Attachments (included with this follow-up):

- Screenshots showing the active violations popups (harassment and bullying) including the Nov 2025 notice with expiry through Nov 7, 2027.
- Screenshot showing the “17 days ago” enforcement notice and the timeline sequence.
- Screenshot of the “We removed a violation from your account” email and the portal search showing no results for 1450077410639745105.
- Screenshot of Account Standing still listing the 708-days-ago violation as affecting my account.
- Evidence of ongoing targeted harassment and false pedophile allegations, including <https://aggropvp.com>, Discord threads/messages, and escalation targeting my fiancé by showing her Discord profile and Discord ID.
- Evidence tying the individuals involved to a competing service and off-platform harassment.

If Discord is unwilling to properly handle this complaint, state that explicitly in writing.

Soul

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Soul

11 minutes ago

I need to be blunt about what the “17 days ago” label implies.

Seventeen days ago, the only action I took was to raise these same safety concerns again through your official channels because I was being harassed with provable competitor-driven misinformation, and my fiance was being targeted on Discord including her Discord profile and Discord ID being displayed as intimidation.

Those concerns have now been escalated to the Australian eSafety Commissioner.

So I require Discord to address the substance of what I raised, not just the mechanics of enforcement.

Right now, your enforcement UI is claiming “harassment and bullying” tied to “17 days ago” while you refuse to provide the verifiable identifiers for what that refers to. That creates a serious and reasonable question:

Am I being actioned against for attempting to contact support and escalate an ongoing harassment case where I am the reporting victim?

To remove ambiguity, answer these points in writing:

What exact content does the “17 days ago” enforcement refer to?

message link/ID

location (DM/server/channel)

timestamp with timezone

the specific rule subsection applied

Was any enforcement decision based on, triggered by, or associated with my attempts to contact support or submit evidence/escalations (including Developer Support) about this harassment campaign?

If your answer is “no”, then provide the identifiers above so it can be independently verified.

Address the actual safety concerns raised:

ongoing targeted harassment and false criminal accusations

threats and intimidation involving my fiance

why enforcement has been repeatedly applied to me while the organisers persist

If Discord is unwilling to engage with the evidence and answer these questions with a human-written response, state that explicitly.

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 2025-11-29-raised-concerns-via-developer-portal.pdf
5 MB · **Download**

 **Soul**
7 minutes ago

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