

Re: ACCC Response (Reference: REF4685813) [SEC=OFFICIAL]

From Soul Legion <legionkillfeed@outlook.com>
Date Thu 2026-01-08 11:37 AM
To Infocentre Public Mailbox <info.centre@accc.gov.au>

9 attachments (4 MB)

2026-01-06-trustpilot-refusal-to-address-00780964.pdf; 2026-01-06-trustpilot-refusal-to-address-00843340.pdf; 2025-12-23-esafety-comissioner-failure.pdf; joel-walker-bohemia-2.jpg; joel-walker-bohemia.jpg; joel-walker-character-statement.jpg; 2026-01-06-skynet-vs-legion-trails.png; 2026-01-06-dayz-skynet-trails.png; 2026-01-06-aggro-pvp-trails.png;

Dear Hamish,

How is a counsellor or free support service going to do anything to stop the harassment? I don't want to sit around talking about my feelings to someone I don't know, the people I do know are sick of hearing about it. It's gone on for 4 years. I didn't go as far as contacting the ACCC to get another generic recommendation to counsellors and support services, quite frankly, the way I am spammed with that same crappy line makes the suicidal thoughts worse. Because my very life could be on the line right now and all I get is "no help, soz bro, we criminals employed by the Australian Government only care about ripping off tax payers and protecting our own asses".

A counsellor cannot stop the harassment. A support line cannot compel a platform to act, cannot force takedowns, cannot stop coordinated impersonation, and cannot interrupt a campaign that has run for years. I reported this to the ACCC because I am seeking enforcement-level outcomes, not emotional support referrals.

I have spent around four years exhausting the pathways Australians are told to use:

- eSafety
- Platforms directly
- Australian police
- Police in Canada and the UK
- Overseas regulators (including the Danish Consumer Ombudsman/consumer authority pathways)
- Formal reports with evidence and timelines

None of that has resulted in meaningful intervention.

What makes this harder to accept is the contrast in how quickly the system can act when it chooses to. For example, there are public cases where online threats toward federal politicians result in charges and court proceedings, such as:

<https://www.abc.net.au/news/2025-07-11/nsw-man-charged-after-death-threats-towards-anthony-albanese-pm/105520542>

and AFP action on online threats toward a federal parliamentarian:

<https://www.afp.gov.au/news-centre/media-release/sydney-man-charged-over-threats-targeted-federal-parliamentarian>

That is why I am asking plainly: what is the ACCC's practical pathway to address the conduct I reported, and what additional, specific evidence would change the likelihood of compliance or enforcement action?

Please answer these directly:

1. Has my report been assessed against the ACCC Compliance and Enforcement Policy, and what is its current status?
2. Which aspects of what I submitted are within ACCC remit (for example, misleading or deceptive conduct, coordinated false representations, impersonation, review manipulation, unfair practices, or other relevant conduct)?
3. What exact additional information would you require from me to progress the matter (concrete items, not general advice)?
4. If ACCC action is unlikely, what escalation pathway do you recommend that has a realistic prospect of stopping the conduct?

I have done literally everything we are meant to do and not a single route works. It's a disgusting insult that some loser threatened the PM online and he got locked up on the basis he threatened a federal employee, but the PM chose to be a federal employee in that spotlight, I am not choosing to be pushed to the edge of suicide but quite plainly, it looks like that's all that will get someone to actually care.

I'm so sick of dealing with this shit and every single authoritarian system put in place to "protect" us refused to give a flying fuck and I can't afford a lawyer, no one will take this on without money, so basically my options are:

- Go fuck myself.
- Go fuck myself.
- or
- Go fuck myself.

I am fucking over it,
Anthony Brodie

P.S. I am not going to kill myself, so please don't send the police to do a welfare check and I apologise for the language, but seriously, this is fucked cunt.

From: Infocentre Public Mailbox <info.centre@accc.gov.au>
Sent: Thursday, 8 January 2026 10:51 AM
To: Anthony Brodie <legionkillfeed@outlook.com>
Subject: Re: ACCC Response (Reference: REF4685813) [SEC=OFFICIAL]

Dear Brodie

We appreciate you reporting that matter to us as it helps us find the biggest issues to investigate further, considered against our [Compliance and Enforcement policy](#).

The ACCC generally does not comment on our work or what we do with the information we receive from a report once it has been made. There are a range of factors that limit our ability to comment on investigations such as ensuring fairness to individuals, companies and businesses being investigated, or the potential to jeopardise investigations through the untimely release of information.

We are very sorry to hear about your experience and the impact it is having on you. If you are feeling overwhelmed or having difficulty coping, or thinking about suicide, help is available. If you feel you are at risk, please call 000, attend emergency or reach out to a friend or relative for support. You could also contact a counsellor or a free support service such as:

- Lifeline on 13 11 14 or
- Beyond Blue on 1300 22 4636

We thank you for taking the time to alert us to the conduct of Trustpilot. We will contact you again if we require further information.

Yours sincerely

Hamish
Senior Public Information Officer | Infocentre
Australian Competition and Consumer Commission
23 Marcus Clarke Street Canberra 2601 | www.accc.gov.au
T: 1300 302 502

----- Original Message -----

From: Anthony Brodie <legionkillfeed@outlook.com>;
Received: Tue Jan 06 2026 14:52:17 GMT+1100 (Australian Eastern Daylight Time)
To: Infocentre <info.centre@accc.gov.au>;
Subject: Re: ACCC Response (Reference: REF4685813) [SEC=OFFICIAL]

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Dear Hamish,

Thank you for your reply.

I understand the ACCC is not a dispute-resolution body. My report is about systemic platform conduct that appears to cause wider market harm, including misleading trust signals, impaired competition, and a moderation workflow that enables continued publication and escalation after notice.

1. Trustpilot provided a false written denial about having an ABN

Trustpilot staff stated in writing that Trustpilot "does not currently operate under an Australian Business Number (ABN)" and that services are provided by its Danish parent. That statement was false. Within 2 days, Trustpilot's Privacy Counsel stated in writing that Trustpilot has an Australian legal entity (Trpilot Pty Limited) and provided an ABN (37 605 147 260) plus a Sydney registered office address.

This is not a minor inconsistency. It is a clear, written denial of an ABN that Trustpilot later contradicted with specific Australian entity and ABN details. That is directly relevant to transparency, accountability, and whether businesses and consumers are being misled about who is operating in Australia and who can be served or held to account here.

2. Trustpilot encourages retaliatory editing after a business reply

Trustpilot sends reviewers an email prompting them to edit their review after reading the business response. In practice, this incentivises escalation rather than resolution, and it enables reviewers to add new allegations after notice.

3. The one-time flagging lockout creates a loophole for edited content

Once a business has flagged a review under a given category, Trustpilot prevents re-flagging under that same category. When the reviewer later edits the review (often after Trustpilot's own prompt), the business is effectively blocked from using the same report reason again even if the edited content adds new allegations. This creates a predictable enforcement gap: new material can be added post-flag while the business is prevented from reporting it under the appropriate reason.

4. Apparent alteration of flagging history and audit visibility after escalation

After reports were made and escalated, Trustpilot's displayed flagging history and decision visibility changed in a way that appears to remove or compress prior entries. This undermines record integrity and obstructs verification of what was published, when, and what actions were taken after notice.

5. eSafety refusal to assist despite family-targeted harassment and address exposure

In parallel, the harassment has included targeting my fiancé and my children, and my address being displayed. The eSafety Commissioner declined to assist. While that is outside the ACCC's complaints function, it is directly relevant to the real-world harm and the lack of practical remedies when a platform's systems enable ongoing escalation after notice.

What I am asking the ACCC to do with this information

- Treat this as intelligence about platform-level design and operational issues, not a single dispute.
- Consider whether Trustpilot's systems and representations (including false ABN denial, retaliatory edit prompting, and post-flag enforcement gaps) mislead Australian consumers and distort competition by allowing non-genuine or retaliatory content to remain online after notice.

- Advise whether there is a preferred ACCC pathway for platform-design conduct that affects trust signals, audit transparency, and the ability to address false content after notice.

If required, I can provide a short chronology and a compact evidence bundle showing the ABN denial and contradiction, the edit prompt workflow, the one-time flagging lockout, and the post-escalation changes to the flagging history display, otherwise, there's 1794 files (and counting) on <https://they-wish-i-died.space/> that shows Reddit, Discord, Meta & Trustpilot all refuse to follow defamation law, all four retaliated instead.

- Meta/Facebook locked me out of the report function.

- Discord repetitively added "strikes" with no explanations, once was for telling a harasser I am perusing legal action after his 5th account ban-evading to contact me.

- Discord also IP banned one of the harassers in 2022 for how persistent they were being, that was scrubbed from my account but I exported my data before it was fully deleted and it shows they used my screenshots back then, now I can't even reach a human (and discord is one kids are allowed on)

- I don't understand the under 16 ban from social media when a platform that allows people to tell me to kill myself is exempt from the under 16 ban, discord should not allow under 16.

- Reddit accused me of acting in bad faith while they ignored every other attempt to use their system to report it.

- Trustpilot keeps removing my ability to flag clear defamatory content and seemingly blocked my email address because they refuse to respond.

Regards,
Anthony Brodie
Owner, Legion Killfeed



From: Infocentre Public Mailbox <info.centre@acc.gov.au>
Sent: Tuesday, 6 January 2026 10:08 AM
To: REF4685813 Anthony Brodie <legionkillfeed@outlook.com>
Subject: ACCC Response (Reference: REF4685813) [SEC=OFFICIAL]

Dear Anthony
Thank you for writing to us about Trustpilot. We appreciate you reporting your matter to us. When we take action, it's to remedy market problems that cause widespread consumer or business detriment. We also act if these problems harm the competitive process. The information you have provided is helpful to that work. The ACCC isn't a complaint handling body so we can't resolve disputes, but we can provide you with information about your rights.

Your next steps

If writing to the business doesn't resolve your dispute, the [New South Wales Small Business Commissioner](#) can help you to find a low cost dispute resolution service. For more information about assistance from the Small Business Commissioner and your options to resolve your business dispute, call 1300 795 534.

Alternatively, you may consider seeking legal advice.

Your rights: accurate information

The Australian Consumer Law provides consumers with the right to truthful and accurate representations when buying a product or service. This means that businesses must not mislead you with statements that are incorrect or likely to give you the wrong impression. This rule applies to information that a business provides you in any medium, including when talking to a sales representative, on packaging, in online shopping forums or social media.

If a business misleads you, and you experience loss, you might be entitled to a remedy.

You can [read more about false or misleading claims](#) on our website. Our [advertising and selling guide](#) is also a handy resource for businesses to ensure their advertising complies with the law.

Your report: what the ACCC does with this information

The ACCC uses reports from the public, as well as other sources of intelligence, to inform our enforcement work. You can [read more about how we prioritise our work](#) on our website.

Please note, the ACCC generally does not comment on our work or what we do with the information we receive from reports. We will only contact you again if we require further information.

To keep up-to-date on public announcements from the ACCC, you can [subscribe to our email alerts](#).

We understand that business disputes can have a big impact in financial and non-financial terms. While we can't assist you further, we hope that the information we have provided today is helpful.

Yours sincerely

Hamish

Public Information Officer | Infocentre

Australian Competition and Consumer Commission

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T: 1300 302 502

@acccgovau [acccgovau](https://www.accc.gov.au)



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