

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: , your review has been taken offline
Date: Tue, 20 Jan 2026 10:03:53 +0000

Hi ,

We're getting in touch because your review of bigfatmods.com was taken offline, and we want to explain why.

bigfatmods.com has flagged your review because they don't think it's based on a genuine experience. Reviews flagged for this reason are run through a series of checks by our [automated detection technology](#), which analyzes various factors, such as:

- Your activity on Trustpilot (e.g., number of previous reviews and past engagement with businesses)
- If the content of your review follows our guidelines for reviewers
- Patterns of unusual behaviour detected by our automated technology

In this case, we've detected suspicious patterns or content, so we've taken your review offline.

Do you think we've made a mistake?

If you think your review was taken offline by mistake, we want to give you the opportunity to challenge our assessment. You can prove that your review is based on a genuine experience by:

- Replying to this email with any [documentation](#) showing your experience with bigfatmods.com.
- It could be a receipt, order confirmation, or a phone call history.
- Documentation that includes details like the business name or your name can be helpful in verifying your review.

We process data in line with our [Privacy Policy](#).

What's next?

Once we have the documentation, we'll reassess and inform you of the outcome. If everything checks out, we'll get your review back online.

If you have any questions, just reply to this email—we're here to help.

Thanks for your cooperation,

Trustpilot

Please note that depending on the situation, we may use automated detection technology, a team of experts, or a combination of both to assess content on the Trustpilot platform.

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from ME3PR01MB6772.ausprd01.prod.outlook.com (2603:10c6:220:126::7) by SYBPR01MB5338.ausprd01.prod.outlook.com with HTTPS; Tue, 20 Jan 2026 10:03:58 +0000
Received	from DM6PR21CA0004.namprd21.prod.outlook.com (2603:10b6:5:174::14) by ME3PR01MB6772.ausprd01.prod.outlook.com (2603:10c6:220:126::7) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9520.12; Tue, 20 Jan 2026 10:03:56 +0000
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Authentication-Results	spf=pass (sender IP is 13.48.109.165) smtp.mailfrom=5t4g2ih18b0km.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmARC=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of 5t4g2ih18b0km.2-bu0peaw.swe54.bnc.salesforce.com designates 13.48.109.165 as permitted sender) receiver=protection.outlook.com; client-ip=13.48.109.165; helo=smtp-0dfb1893931929fda.core1.sfdc-cehfhf.mta.salesforce.com; pr=E
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Return-Path	trust.operations=trustpilot.com__0-lzsuzcp2fm61ip@5t4g2ih18b0km.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=Gr19sMEPUzYv6P5osCCVzI911JaYnlkBjltT; t=1768903433; bh=2XIFv3Bs4VtnCCuAEWtm+hy0IGrelWzL3QKxOkBjUk4=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=eQDD2hL8YlB8bllCQYHs9xIWbxfQC+pWzJKvB2rHdgYY/ZI3FB2XyO8ld20yLjFP PccunJrHbl/QoYhgW7topP5doOvWMmI/JDJ8R2U8nmYrqu4k6HQkDkvJg0heLc2Gy fyKp06A7sp8gDCXKlwFvU5nkAc7leM15sr58yem4=
Received	from [127.0.0.1] ([127.0.0.1:55108] helo=eaas-10.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhf.mta.salesforce.com (envelope-from <trust.operations=trustpilot.com__0-lzsuzcp2fm61ip@5t4g2ih18b0km.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity:tags/4.7.0-ga*0)) with ESMTP id 62/8D-00683-9035F696; Tue, 20 Jan 2026 10:03:53 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eaas-10 (EaaS) id <LHDs_00000000000000000000000000000000T95QME00s98pqSR4RN2zatrVvp7V_A@sfdc.net> for <"Brodies@REDACTED.email" <Brodies@REDACTED.email"> Tue, 20 Jan 2026 10:03:53 GMT (GMT)
Date	Tue, 20 Jan 2026 10:03:53 +0000
From	Trust Support <trust.operations@trustpilot.com>
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<LHDs_00T95QME00s98pqSR4RN2zatrVvp7V_A@sfdc.net>
Subject	, your review has been taken offline
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X-SFDC-LK	00D20000000BU0P
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X-SFDC-TLS-NoRelay	1
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X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	apiSingleMailViaApex
X-SFDC-EntityId	500Sh00000bB4mR
X-SFDC-Interface	internal
X-IncomingHeaderCount	23
X-MS-Exchange-Organization-ExpirationStartTime	20 Jan 2026 10:03:54.5337 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	27f29b3a-fb0e-447c-50f7-08de580b3848
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0

X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	DS3PEPF0000C37E:EE_IME3PR01MB6772:EE_SYBPR01MB5338:EE_
X-MS-Exchange-Organization-AuthSource	DS3PEPF0000C37E.namprd04.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	1/20/2026 9:21:05 AM
X-MS-Office365-Filtering-Correlation-Id	27f29b3a-fb0e-447c-50f7-08de580b3848
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.48.109.165
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:4;ARA:1444111002 35120799006 36140799009 58200799021 47200799024 9800799015 461199028 28070799003 9400799043 3412199025 440099028 30041999003 26104999006 1122599022 1370799030 1360799030 1380799030 56899033;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	20 Jan 2026 10:03:54.1211 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	27f29b3a-fb0e-447c-50f7-08de580b3848
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X-MS-Exchange-CrossTenant-AuthSource	DS3PEPF0000C37E.namprd04.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
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X-Microsoft-Antispam-Mailbox-Delivery	dwl:1;ucf:0;jmr:0;ex:0;auth:1;dest:1;OFR:TrustedDomainList;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9449006)(9310011)(9220031)(120001);
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