

Re: Update on your request #01067484 [thread::iZ1lb47EcbGvLay4VbeK62A::]

From Soul Legion <legionkillfeed@outlook.com>
Date Thu 2026-02-05 5:32 PM
To Trust Support <trust.operations@trustpilot.com>

 13 attachments (14 MB)

2026-02-04-trustpilot-re-01086918-ocksuckercay.pdf; 2026-01-14-trustpilot-refusal-to-address-00780964.pdf; 2026-01-06-trustpilot-refusal-to-address-00843340.pdf; 2026-01-06-trustpilot-refusal-to-address-00780964.pdf; 2025-12-16-trustpilot-update-on-your-request-00713084.pdf; 2025-12-16-trustpilot-update-claiming-kamy-deleted-ticket-00749991.pdf; 2025-12-16-trustpilot-caught-in-a-lie-00713084.pdf; 2025-12-16-they-rewrote-history-ticket-00713084.pdf; 2026-02-04-consumer-hooded-saw-flagging-history.png; 2026-02-04-consumer-hooded-saw-flagging-history.png; 2026-02-02-trustpilot-flagging.png; 2026-02-02-trustpilot-are-stupid-criminals.png; 2025-12-27-trustpilot-consumer-flagged-not-hidden.png;

Hello Rakesh,

Your email confirms the review by "Kamy" was filtered on 08/12/2025 after being flagged as "Not based on a genuine experience".

So you're BUSTED!!!!

YOU DID LIE ABOUT THE COMPETITOR SELF-DELETING THE REVIEW?!

Update on your request #00749991 | thread:Yoa3pn7Ofky7hkryp5XbeWA: | Trustpilot X

DR

Do not reply
To: You

Tue 2025-12-16 7:53 PM

Hi,

Thank you for getting back to us.

We kindly request that all communication be maintained in a decent and professional manner. As the reviewer has deleted their review, we are unable to assess the case further. Accordingly, we consider this matter to be resolved and the case is now closed.

Thankyou for your understanding.

Kind regards,

Reshma

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Reply
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-----Original Message -----
From: Soul Legion [legionkillfeed@outlook.com]
Sent: 13/12/2025 21:57
To: trustoperations@trustpilot.com
Subject: Re: Update on the review you flagged - Case #00749991

Criminal!!
From: Trust Support <trust.operations@trustpilot.com>
Sent: Friday, 12 December 2025 8:06 PM
To: legionkillfeed@outlook.com <legionkillfeed@outlook.com>
Subject: Update on the review you flagged - Case #00749991

Hi killfeed.co,

We're following up about the [review](#) by Kamy, which you flagged as not based on a genuine experience.

Our decision

We've carefully assessed the review based on your selected flagging reason. We've found that the review follows our guidelines, so it will remain online.

How we assess flagged reviews

When reviews are flagged for not being based on a genuine experience, we run them through a [series of checks](#) and analyze various factors, such as:

- The reviewer's activity on Trustpilot (e.g., number of previous reviews and past engagement with businesses)
- If the content of the review follows our guidelines for reviewers
- Patterns of unusual behaviour detected by our automated technology

In this case, we weren't able to detect any suspicious patterns or content, so the review stays online.

What counts as a genuine experience

A [genuine experience](#) doesn't always mean a purchase. It could also include an interaction, like:

- Browsing your website
- An online chat with your business

Reviewers don't need to use their real names when submitting their review, so you might not always recognize them from the reviewer name alone. This is why we recommend using our "[request information](#)" tool or replying to the review so you can share your perspective.

Share your side of the story

If you haven't already, we recommend [replying to the review](#). Your reply appears alongside the review and gives potential customers a complete picture from both your side and the reviewer's—which can help build trust and credibility.

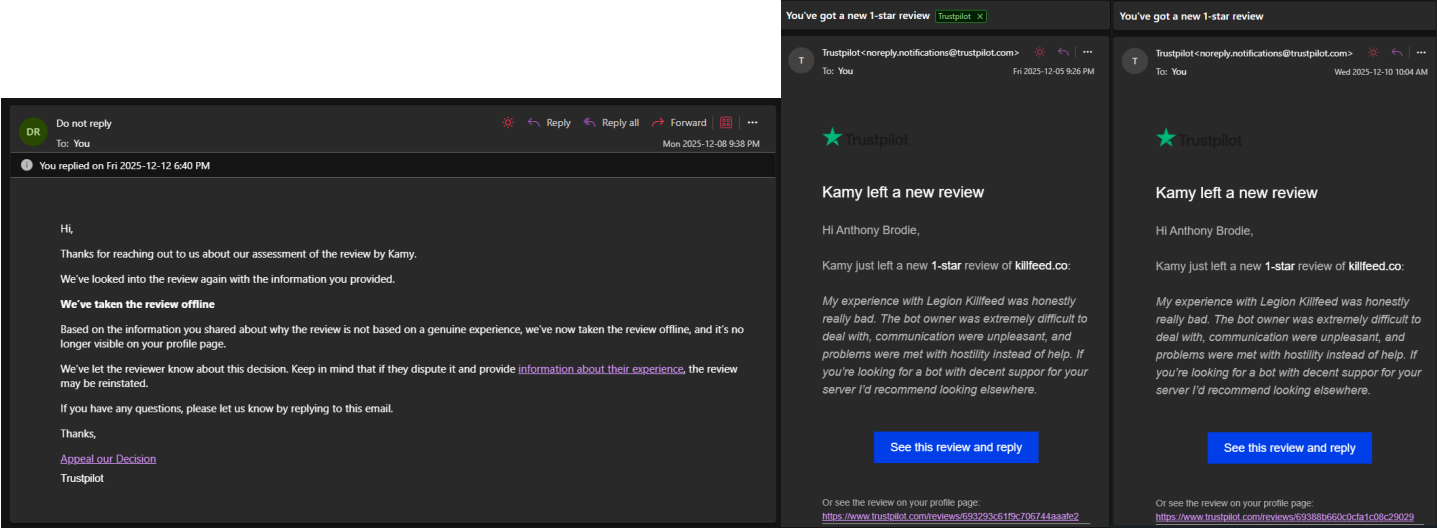
Want us to take another look?

If you believe we've made a mistake, please reply to this email with any additional context, and our team will reassess the case.

Thanks,
Trustpilot

Please note that depending on the situation, we may use automated detection technology, a team of experts, or a combination of both to assess content on the Trustpilot platform.

ALSO, THIS WAS THE SECOND APPEARANCE OF THE KAMY REVIEW YOU REMOVED AFTER YOU CONFIRMED HE WAS A COMPETITOR.



BUT WHY ARE YOU CRIMINALS EMAILING ME (a confession to a crime), WHEN I KEEP REPEATING TO YOU, THAT THE "Consumer/Hooded_Saw" REVIEW IS THE ONE I AM CURRENTLY TRYING TO HAVE YOU CRIMINALS REMOVE FROM YOUR UNLAWFUL HOSTING OF DEFAMATION THAT YOU HAVE BEEN ON NOTICE OF FOR OVER 2 MONTHS?

You directly contradict the earlier written response from your team stating the reviewer "deleted their review" and that Trustpilot therefore could not assess the case and closed it.
Please do the following:

- 1. Correct the record in writing**
 - Confirm whether Trustpilot filtered/removed the review (as you state), or whether the reviewer self-deleted (as previously stated).
 - If the earlier "reviewer deleted" statement was inaccurate, confirm that explicitly.
- 2. Provide the audit trail for the "Kamy" review(s)**

For each of the two "Kamy left a new review" notifications I received, please confirm the full status history (created, removed/filtered, reinstated, removed again), including dates/times and the reason used each time:

 - <https://www.trustpilot.com/reviews/693293c61f9c706744aaafe2>
 - <https://www.trustpilot.com/reviews/69388b660c0cfa1c08c29029>
- 3. Stop diverting the thread to the wrong review**

My current ongoing defamation issue is not the "Kamy" competitor review. It is the active 1-star review shown in my business inbox as:

 - Reviewer name: Consumer 1
 - Reference number: Hooded_saw
 - Email: 2znkkydr98@privaterelay.appleid.com
 - Review updated: Dec 5, 2025

That is the review I have been seeking removal of for over two months, and it remains published.
- 4. Action required for the "Consumer / Hooded_saw" review**

Please confirm, in writing:

 - The case number you have opened for the "Consumer / Hooded_saw" review.
 - That it is being assessed under your defamation process.
 - The outcome of that assessment (remove, restrict, or retain) and the specific guideline basis for the decision.

Anthony "Soul" Brodie
Legion Killfeed - Owner

P.S. For the avoidance of doubt, under Australian defamation law liability can arise for publication and continuing publication, including where a platform is put on notice and keeps defamatory matter available. Trustpilot has been on notice since the first appearance of this review, and each day it remains accessible is ongoing publication and ongoing harm. Your product is also currently preventing me from lodging further flags against the Consumer / Hooded_saw review because the "There's a different issue" pathway is disabled, which blocks the internal remedy you direct businesses to use. I have already escalated this to the Australian eSafety Commissioner and the ACCC. I am now instructing Australian legal counsel and I reserve all rights, including seeking urgent injunctive relief, damages, costs, and orders requiring preservation and disclosure of records relating to this review's publication history, reports, moderation actions, and associated account data.

From: Trust Support <trust.operations@trustpilot.com>
Sent: Wednesday, 4 February 2026 9:57 PM
To: legionkillfeed@outlook.com <legionkillfeed@outlook.com>
Subject: Update on your request #01067484 [thread::IZ1lb47EcbGvLay4VbeK62A::]

Hello Anthony,
Thank you for reaching out to us regarding the review by **Kamy**.
Upon checking, we found that the review was filtered on **08/12/2025** after being flagged for the reason *Not based on a genuine experience*.
We hope this resolves your issue. If you have any further questions, please feel free to reach out to us.
Regards,
Rakesh