

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #01067477 [thread::5DLAPBxkcUW2vB5ws_P7RmA::]
Date: Fri, 06 Feb 2026 12:29:16 +0000

Hi,

Thank you for your reply.

I would like to inform you that the reviews written by Kamy and Unholy have been filtered. Additionally, a review written by Kamy was removed.

Regarding the review written by the consumer, it has been restored online, as it does not violate our guidelines for the reasons you previously flagged.

You can refer to this [article](#) to understand who is eligible to write reviews:

Best regards,
Ahmed



See our reviews



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----- Original Message -----

From: Trustpilot Content Integrity [contentintegrity@trustpilot.com]
Sent: 06/02/2026 13:28
To: trust.operations@trustpilot.com
Subject: Important?? A new email address in operation



Hi Trust,

Thanks for reaching out to Content Integrity.

Please note that the email address you used (contentintegrity@trustpilot.com) is **no longer active** and **isn't monitored** due to Salesforce migration.

To contact our team, please **use our new, dedicated address:** trust.operations@trustpilot.com.

Important Note: The trust.operations@trustpilot.com email address is for internal use only. Emails sent from external domains (i.e. not Trustpilot email addresses) will not be delivered.

Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

Received	from SE1P216MB1937.KORP216.PROD.OUTLOOK.COM (2603:1096:101:f5::14) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Fri, 6 Feb 2026 12:29:21 +0000
Received	from BL0PR05CA0029.namprd05.prod.outlook.com (2603:10b6:208:91::39) by SE1P216MB1937.KORP216.PROD.OUTLOOK.COM (2603:1096:101:f5::14) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9587.14; Fri, 6 Feb 2026 12:29:20 +0000
Received	from BL02EPF0001A103.namprd05.prod.outlook.com (2603:10b6:208:91:cafe::b8) by BL0PR05CA0029.outlook.office365.com (2603:10b6:208:91::39) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9587.16 via Frontend Transport; Fri, 6 Feb 2026 12:29:19 +0000
Authentication-Results	spf=pass (sender IP is 16.170.38.184) smtp.mailfrom=4cr00jvrle8hp.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of 4cr00jvrle8hp.2-bu0peaw.swe54.bnc.salesforce.com designates 16.170.38.184 as permitted sender) receiver=protection.outlook.com; client-ip=16.170.38.184; helo=smtpp-03a62344408d461e8.core1.sfdc-cehfhs.mta.salesforce.com; pr=E
Received	from smtpp-03a62344408d461e8.core1.sfdc-cehfhs.mta.salesforce.com (16.170.38.184) by BL02EPF0001A103.mail.protection.outlook.com (10.167.241.133) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9587.10 via Frontend Transport; Fri, 6 Feb 2026 12:29:17 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:5C39133B383BBDD35F30E131F7628B1BEC0A8ED9DE611FC70CD166ABE0C7F42E1;UpperCaseChecksum:E59063CF379455AD2592C189E56B4765083AFFA191575C56C8042453EFADD3;SizeAsReceived:2312;Count:24
Return-Path	trust.operations=trustpilot.com__0-b1c4r0scdgdbcn@4cr00jvrle8hp.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=Gr19sMEPUzYv6P5osCCVzI911JalYnlkBjitT; t=1770380956; bh=SjcPiCiypBpRf+uQCcuJDSub7wc/SbMtScEfNoAogzZk=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=gmlrsIS+5q7U1Lw8oXDTVJX+phdbyNR0sVAiaG/E4LGovHZmR1zkCMzzlwnPap5mv wLc0mwXuuKlw3n7UQtpWwJV1T6gjBcf5S8IG4bk3+vWRVEgetWh8GHB8RJUwpaiFd5 03+MRh/TxkPgKR/zcBLADA0pLCsq2fCZ1VAwgaGU=
Received	from [127.0.0.1] ([127.0.0.1:47578] helo=eas-29.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhs.mta.salesforce.com (envelope-from <trust.operations=trustpilot.com__0-b1c4r0scdgdbcn@4cr00jvrle8hp.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111r(msys-ecelerity:tags/4.7.0-ga^0)) with ESMTP id D8/A6-00678-C9ED5896; Fri, 06 Feb 2026 12:29:17 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eas-29 (EaaS) id <2qlN000TA1EOS00fh-P4y7xRnu4MCSf_OddAQ@sfdc.net> for <"Brodiess@REDACTED.email" <Brodiess@REDACTED.email">> Fri, 6 Feb 2026 12:29:16 GMT (GMT)
Date	Fri, 06 Feb 2026 12:29:16 +0000
From	Trust Support <trust.operations@trustpilot.com>
To	"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>
Message-ID	<2qlN000TA1EOS00fh-P4y7xRnu4MCSf_OddAQ@sfdc.net>
In-Reply-To	<L2LE7LN6JJR_6985de582a492_f50ecae14716d2_sprut@zendesk.com>
References	<L2LE7LN6JJR@zendesk.com> <quZk600TA1EMM001mB7Q0C6RVWy0BVmj-7i2A@sfdc.net> <L2LE7LN6JJR_6985de582a492_f50ecae14716d2_sprut@zendesk.com>
Subject	Update on your request #01067477 [thread::5DLAPBxkcUW2vB5ws_P7RmA::]
Content-Type	multipart/alternative; boundary="-----_Part_3193_1456333485.1770380956948"
X-SFDC-LK	00D20000000BU0P
X-SFDC-User	005Sh000005OWbm
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	0002cskswtcdg718
X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000bfyPc
X-SFDC-Interface	internal
X-IncomingHeaderCount	24
X-MS-Exchange-Organization-ExpirationStartTime	06 Feb 2026 12:29:18.1206 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	3bf45fbe-1590-4baf-cb81-08de657b58f7
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0

X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	BL02EPF0001A103:EE_[SE1P216MB1937:EE_]PU4P216MB1568:EE_
X-MS-Exchange-Organization-AuthSource	BL02EPF0001A103.namprd05.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	2/6/2026 11:33:45 AM
X-MS-Office365-Filtering-Correlation-Id	3bf45fbe-1590-4baf-cb81-08de657b58f7
X-MS-Exchange-EOPDirect	true
X-Sender-IP	16.170.38.184
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:4;ARA:1444111002 9800799015 461199028 36140799009 1680799066 35120799006 28070799003 9400799043 47200799024 58200799021 9000799056 10300799038 3412199025 440099028 4302099013 30041999003 26104999006 22062799003 1122599022 2423199048 1360799030 1380799030 1370799030 56899033 1602099012;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	06 Feb 2026 12:29:17.7776 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	3bf45fbe-1590-4baf-cb81-08de657b58f7
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	BL02EPF0001A103.namprd05.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	SE1P216MB1937
X-MS-Exchange-Transport-EndToEndLatency	00:00:03.7702416
X-MS-Exchange-Processed-By-BccFoldering	15.20.9587.013
X-Microsoft-Antispam-Mailbox-Delivery	ucf:1;jmr:0;ex:0;auth:1;dest:C;OFR:CustomRules;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0QMtIHRD0xO1NDTD0tMQ==
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