

From: Do not reply <donotreply@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on the review you flagged - Case #01161135 [thread::ZRPiRHQ3cxadadif_esZWmA::]
Date: Thu, 12 Feb 2026 09:47:20 +0000

Hi Anthony,

We're following up about the [review](#) by Consumer, which you flagged for containing harmful or illegal content.

Our decision

We've carefully checked the review and found that it doesn't go against our guidelines for containing harmful or illegal content.

We also checked the review for personal information or advertising or promotional content, and we didn't find anything that goes against our guidelines for those reasons either. That's why we've put the review back online.

Tell your side of the story

We encourage you to [respond to the review](#) if you haven't already. Your reply appears right next to the review, offering a complete picture of the experience from both your side and the reviewer's. Replying can help build trust and credibility with potential customers.

If you think we've got it wrong, you can let us know by clicking the "Appeal our Decision" button in the footer of this email.

Thanks,
Annie

Please note that depending on the situation, we may use automated detection technology, a team of experts, or a combination of both to assess content on the Trustpilot platform.

[Appeal our Decision](#)

Email Headers (Raw)

Received	from PUVP216MB3266.KORP216.PROD.OUTLOOK.COM (2603:1096:301:168::21) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Thu, 12 Feb 2026 09:47:24 +0000
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Authentication-Results	spf=pass (sender IP is 13.49.132.177) smtp.mailfrom=b8vt2fp2n14r6c.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of b8vt2fp2n14r6c.2-bu0peaw.swe54.bnc.salesforce.com designates 13.49.132.177 as permitted sender) receiver=protection.outlook.com; client-ip=13.49.132.177; helo=smtpp-0206bbb9d86721619.core1.sfcd-cehfhs.mta.salesforce.com; pr=E
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Return-Path	donotreply=trustpilot.com__0-5vgz8rtzpbod4@b8vt2fp2n14r6c.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1770889640; bh=2DY4oOIQIN+KilEnOpqMaPzaPI4VovrEBJbAE6X5f1A=: h=Date:From:To:Subject:MIME-Version:Content-Type; b=Jnp86dBEOBcNcwZwzf2D9iu1RpyL1tp2MiVJj4SI/N+UeHcqIeaLD0Csu/xAhvSd qR9YGI+FjUITWP11ANGhLHb0ni5ecDbZ2TEU/3Jcz57B1ZffAs9o2gLjKu+4Sf5Wcw mIm/3j5pRfyQWB907qo9+tr/Fjp9UcjCErk9SdXw=
Received	from [127.0.0.1] ([127.0.0.1:42366]) helo=eas-19.eas.emailinfra.svc.cluster.local) by mx1.core1.sfcd-cehfhs.mta.salesforce.com (envelope-from <donotreply=trustpilot.com__0-5vgz8rtzpbod4@b8vt2fp2n14r6c.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity.tags/4.7.0-ga^0)) with ESMTP id A0/BA-00679-8A1AD896; Thu, 12 Feb 2026 09:47:20 +0000
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Date	Thu, 12 Feb 2026 09:47:20 +0000
From	Do not reply <donotreply@trustpilot.com>
To	"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>
Message-ID	<7Tp24000TACB6T00VUXnTSQRT3Ku9yCuJuSfOw@sfdc.net>
Subject	Update on the review you flagged - Case #01161135 [thread::ZRPIRHQ3cxadadif_esZWMA=:]
Content-Type	multipart/alternative; boundary="-----_Part_2220_1499769854.1770889640326"
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X-SFDC-Binding	1WrIRBV94myl25uB
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X-SFDC-EntityId	500Sh00000cldQB
X-SFDC-Interface	internal
X-IncomingHeaderCount	22
X-MS-Exchange-Organization-ExpirationStartTime	12 Feb 2026 09:47:21.5351 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
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X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email

X-MS-TrafficTypeDiagnostic	BN1PEPF0000468B:EE_IPUVP216MB3266:EE_IPU4P216MB1568:EE_
X-MS-Exchange-Organization-AuthSource	BN1PEPF0000468B.namprd05.prod.outlook.com
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X-MS-UserLastLogonTime	2/11/2026 9:02:40 PM
X-MS-Office365-Filtering-Correlation-Id	7aa10e56-f46e-40b2-03c2-08de6a1bb7e9
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.49.132.177
X-SID-PRA	DONOTREPLY@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 1680799066 10300799038 9000799056 9400799043 9800799015 28070799003 35120799006 36140799009 58200799021 47200799024 461199028 56899033 1380799030 1370799030 1360799030 1602099012 3412199025 4302099013 440099028 1122599022 22062799003 30041999003 26104999006;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	12 Feb 2026 09:47:21.1852 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	7aa10e56-f46e-40b2-03c2-08de6a1bb7e9
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X-MS-Exchange-Processed-By-BccFoldering	15.20.9611.001
X-Microsoft-Antispam-Mailbox-Delivery	wl:1;pcwl:1;ucf:1;jmr:0;ex:0;auth:1;dest:C;OFR:CustomRules;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9439006)(9310011)(9220031)(120001);
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