

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #01086918 [thread::csySteCXfB2JxnGiR-0Ej2A::]
Date: Fri, 13 Feb 2026 08:53:11 +0000

Hello,

Thank you for getting back to us.

We understand that you have already attempted to flag the review and appreciate you bringing this to our attention. We can proceed with flagging the review on your behalf; however, to do so, we kindly request you to provide the following details:

1.The **exact statements within the review** that you believe are problematic or in breach of our guidelines.

Once we receive these details, we will be able to move forward with the review flagging and assess the content on a case-by-case basis in accordance with our policies.

Please let us know if you require any clarification on the available flagging reasons.

Kind regards,

Hariharan



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----- Original Message -----

From: Trustpilot Legal [legal@trustpilot.com]
Sent: 09/02/2026 08:59
To: trust.operations@trustpilot.com
Subject: New comment - [#INC-174706] Re: Update on your request #01086918 [thread::csySteCXfB2JxnGiR-0Ej2A::]

Hi,

There is a new comment in the ticket submitted by Soul Legion to Trustpilot

Comment added by : TrustSafety

Comment Content :

Hello,

Thank you for getting back to us.

We understand that you have already attempted to flag the review and appreciate you bringing this to our attention. We can proceed with flagging the review on your behalf; however, to do so, we kindly request you to provide the following details:

1.The **exact statements within the review** that you believe are problematic or in breach of our guidelines.

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Kind regards,
Hariharan



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----- Original Message -----

To view the status of the ticket or add comments, please visit

<https://service.trustpilotcorp.com/public/tickets/752f7c427660f3796fb42f7560d1e399187e2bc317f590b5871141aa93ea9a8>

Sincerely,
Trustpilot Support Team

Email Headers (Raw)

Received	from PUYP216MB2945.KORP216.PROD.OUTLOOK.COM (2603:1096:301:158::13) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Fri, 13 Feb 2026 08:53:16 +0000
Received	from DU7PR01CA0027.eurprd01.prod.exchangelabs.com (2603:10a6:10:50e::14) by PUYP216MB2945.KORP216.PROD.OUTLOOK.COM (2603:1096:301:158::13) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9611.13; Fri, 13 Feb 2026 08:53:15 +0000
Received	from DB5PEPF00014B8B.eurprd02.prod.outlook.com (2603:10a6:10:50e:cafe::c2) by DU7PR01CA0027.outlook.office365.com (2603:10a6:10:50e::14) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9611.13 via Frontend Transport; Fri, 13 Feb 2026 08:53:08 +0000
Authentication-Results	spf=pass (sender IP is 13.53.195.23) smtp.mailfrom=8upexjq6psnqwh.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com; dmarc=pass action=none header.from=trustpilot.com; compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of 8upexjq6psnqwh.2-bu0peaw.swe54.bnc.salesforce.com designates 13.53.195.23 as permitted sender) receiver=protection.outlook.com; client-ip=13.53.195.23; helo=smtp-024ba405acff383da.core1.sfdc-cehfh.smta.salesforce.com; pr=E
Received	from smtp-024ba405acff383da.core1.sfdc-cehfh.smta.salesforce.com (13.53.195.23) by DB5PEPF00014B8B.mail.protection.outlook.com (10.167.8.199) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9611.8 via Frontend Transport; Fri, 13 Feb 2026 08:53:12 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:2246BC9D1560EF023E483DB152CA82B16CFFB5FEE20D5FC1F70189F03A1792CA;UpperCasedChecksum:D0CEDE3FEE538B6C10959642D3C66C38C1D377000A0702E227953E31FD20A301;SizeAsReceived:2277;Count:24
Return-Path	trust.operations=trustpilot.com_0-5u6ri5h6zzuwpl@8upexjq6psnqwh.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1770972792; bh=C Eq1k7cGjlzu4OBW3RmR2zBGH1EEjswNUu6r/e3BGTm=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=HWhQpdJYVCuTcAVZdYUZrhtLQIV2vqGtYs4txsAjzWE1WXJhP1E4LdFG5/zO6YZwS cBJMrLnWuJCe NuoZY+vTJD8wSozbvW3rUXo/wyieqJySo85lv4h3DRaPFGG0YPHNmT ZSHMzqvN2jdusN/4VdD2V1vG2SpjFYngYmaSDhQg=
Received	from [127.0.0.1] ([127.0.0.1:55270] helo=eas-24.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfh.smta.salesforce.com (envelope-from <trust.operations=trustpilot.com_0-5u6ri5h6zzuwpl@8upexjq6psnqwh.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity:tags/4.7.0-ga^0)) with ESMTP id B5/69-00704-776EE896; Fri, 13 Feb 2026 08:53:12 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eas-24 (EaaS) id <J_1Mp00000000000000000000000000000000TAE3CN00CBBjiBZBREmOC2tbpzBNkg@sfdc.net> for <"Brodies@REDACTED.email" <Brodies@REDACTED.email>> Fri, 13 Feb 2026 08:53:11 GMT (GMT)
Date	Fri, 13 Feb 2026 08:53:11 +0000
From	Trust Support <trust.operations@trustpilot.com>
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<J_1Mp00TAE3CN00CBBjiBZBREmOC2tbpzBNkg@sfdc.net>
In-Reply-To	<698993f626cf_5c27048842a1@email-sidekiq-euc-bg-blue-778c56d99-pkp4x.mail>
References	<PU4P216MB156892946D2E78418604C455DA98A@PU4P216MB1568.KORP216.PROD.OUTLOOK.COM> <t:698993f626cf_5c27048842a1@email-sidekiq-euc-bg-blue-778c56d99-pkp4x.mail>
Subject	Update on your request #01086918 [thread::csySteCXfB2JxnGiR-0Ej2A::]
Content-Type	multipart/alternative; boundary="-----_Part_3708_279116154.1770972791957"
X-SFDC-LK	00D200000000BU0P
X-SFDC-User	005Sh000004g6ol
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	0001506cs4p8syl6
X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000boOq1
X-SFDC-Interface	internal
X-IncomingHeaderCount	24
X-MS-Exchange-Organization-ExpirationStartTime	13 Feb 2026 08:53:12.4486 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	6cfcd3cd-64cc-42a4-8265-08de6add51b7
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0

X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	DB5PEPF00014B8B:EE_ PUYP216MB2945:EE_ PU4P216MB1568:EE_
X-MS-Exchange-Organization-AuthSource	DB5PEPF00014B8B.eurprd02.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	2/13/2026 7:23:40 AM
X-MS-Office365-Filtering-Correlation-Id	6cfcd3cd-64cc-42a4-8265-08de6add51b7
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.53.195.23
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:4;ARA:1444111002 461199028 9800799015 1680799066 28070799003 9000799056 32080799006 9400799043 10300799038 35120799006 36140799009 58200799021 47200799024 4302099013 3412199025 440099028 22062799003 30041999003 26104999006 1122599022 1360799030 1370799030 1380799030 56899033 1602099012;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	13 Feb 2026 08:53:12.2886 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	6cfcd3cd-64cc-42a4-8265-08de6add51b7
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	DB5PEPF00014B8B.eurprd02.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	PUYP216MB2945
X-MS-Exchange-Transport-EndToEndLatency	00:00:04.2311154
X-MS-Exchange-Processed-By-BccFoldering	15.20.9611.011
X-Microsoft-Antispam-Mailbox-Delivery	ucf:1;jmr:0;ex:0;auth:1;dest:C;OFR:CustomRules;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0QMtIHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	FncX4KQbdLTmZ3v8mM/5Z5vBYiEOUuoN9S35g3AJcl9ZM1p9APm2yP2MmtSNTyN9FCv/aQbkHMLEpEnnwe1QfhL+Hb107RwdGKDL9OI4JpPlfB86KgEkuz5HRsfuknTkl85DK28l6q+bzKmKnMIA7isWkqjwqEm3GnGRS1XZZYMxL56U5DOl/Am/UIRzLe55EhoHb0OX+HaQcmV7dL5YAoLb7leXLjw9P0/GYYwcOL9vk7cTWxEz/ZMOKrdRDiw5Am3V0IYnf3/rQ9eikJwwWngtuF80uF2RHJPHHWWlj/nhBJYh0oRM/+znqOtQFK1x2tpkdw5qWyAvughWJQnw7j6SzP51A9Lvw22yiEm8eccBdWtc4JsnPOMZ3nnuoaxVajda7VB8clpfaSodU4/MrcWcLcVOrLCGIZbzAvuovxwRe27znvVvtY7exVOMkXDGe0CwEjqZ9sl3QUVvdBolfMFzmgZ5oDiNXqvS71mW1cdSHcu0yuHIYeyUx3MTWHRlElmsQNb+KzuMSN81oH37QekxZmflTjakhOd7NBfnWZSrf8lalAvbTnjPYXXdiKpcLXSt5kk29DWv6GnfXTRhVDHXonFXDdixWmOb1JM c+UBxYU4I7ZfANZsbQqrVogrxuNjms6D9Kl/idogYwakly+qvUGkc6+g8djyxHkv9Wgih7QCXBVX5HV7ciOFih/WQbhaSVYzA9e06p/oaCLypINx988TKw/p5mGaYPxrRI6/v7+TndE8RWOnRqQZEQ1RIltjGGda61gr0I2oSaJkLG9bmUf0uXVupjLkkUKHPeg733ufuxtDLTwf3k4S5elUuhBFcnDmkdyBDDAs2Fc+oZCtXI50Rqkhnn+8jgUw8E7BF88OW4Fv36qnMQ/DJvWlp2qcigqN+pb3kHeSjFymPVbgB87/y54rCqZuE7BVuulhad5ZrC03wcvOWZM+OtA0eZ3I6VVrDm1EuY9uqz92g2ZoDIEcfxlbeJY/UVVb+091BHLEP8aaGROeyBE5YBadvkJJ1LQq26ht+N+7lrWL26I8EcUBN1M3Rvja8NmMxlQwsQF8nkeShW7XHIpTkgcSdx1GmsPRclFiPYuwO7qXfGuRecenZZ3HQcux0HXIhKihGOZJZK0JRZSAw6XJcFXT0i9YcT6/ARcb0vtH1R9W5TFDdjNM/br+e/sxf7lkdpVMd8SUht1N3j8Uoi6QdpEX3PvnPd8surdprl2w6mNoWUKZec8XjA4sGWUYVZthBiKHQ9DmOzZeUxhkBlrnqzU4XgKs+GS905jS3rcWvQwh5Y88dkjQ7vPFOQNZoDRUNdbbEHmysosc1Rft98UwM/WLByGkdc+lhweVIQVRb+MYQuPqPKg2RK1yZ/qOQKEv86qEvu10PLsLSfk6+OOh4UPCDs7dl+bP4U8nEL6U5qqML4TGvswjO7B11M63YDXfsXJC9F4BrfwhHUCcMv7ssYqDxH3JXF8Cslv4fE/1urfbHOJOLRlITzhCSpBHXTWHpuWW4P1KNmq1V0XZlnrMntuXXmAo7nlbv62HH74TNIQZMRw/jqFW5bAd+6wGHav1smZX99wEdB56M2YNkuFhSk8LzNhbc8B8Hal0GI4uACn30cf8n8KC+mBXbeVxVtwMJAW10HKRkH2KWVdrJskO5bQ/t98rcgexOIJKXWnV7uYYkHvoJmn35WjNwITG23MSaplxnrrnQGZ8Dy35UM95+RXS9KPB9f8aotC994ikaHiUCMvCK+eaBDGjrwAHRm9ECS/hcUFlz5rb6artJrzmdK/t8h5xX8xD/HzhOs6EeZV2dl5QT+7hvhoSqktU3Zy7F6G09Sd3TZz+STCm8/FeflmmLJPGAnbztCStD6W6FyQI5RstGASrkBqyWtmxB4yt3nh6GbmMvFDnUN+aPZMopNDZ8PE1n2n9Zg4jkFWZIHpOoYsoiVPq4PsvrJBhd+Goa76GYKZUC7nl+4J9RhnbHtfHailRddlgyZiEv191dosTIFiUzwdutEfgR9EDBKiAkwlBWgNAzI2boCBxvJj/Acp7X7Ypxote2n784lxXbdqwexMMkAeEaubK87lw9IMIEZybtSDSPuQoofMx/3X0wB9yWIREDlsJncNYi33mdkYq2wr7ShfWdESr1ozXOQZ1vNHk/CEj1uP2ddvULrjC3x5wyKBr/mAQ+b3w==
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