

Update on your request #01164686 [thread::vCOg9MLfeTOMIVp3fd8yDmA::]

From Trust Support <trust.operations@trustpilot.com>
Date Sun 2026-02-15 6:55 PM
To asoulofone@hotmail.com <asoulofone@hotmail.com>

Hi,

Thanks for your inquiry about the [review](#) by Kyle, which you flagged for advertising or promotional content.

Please note that the review in question has already been filtered from your profile in line with our internal processes.

As the review is no longer active on your page, no further action is required at this time.

Kind regards,

Amisha

★ Trustpilot

See our reviews

★ ★ ★ ★ ★

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----- Original Message -----
From: Trustpilot Help [support@trustpilot-help.zendesk.com]
Sent: 11/02/2026 02:33
To: zendeskcomplianceemailservice@kn53sevf7l3k8f1xsju5okgfg8hjpqompdp6lzubevf91hy64.2-bu0peaw.swe54.apex.salesforce.com
Subject: (BEFZ) RV 38931812 has been forwarded to T&S from Compliance



Hi Support,

The following ticket 38931812 has been forwarded to you from Compliance [REF FOR RULE TSFC67]. Please make sure to update the requester and the case as follows:

Requester Email asoulofone@hotmail.com
Requester Name Ivan Paul
Topic: Reported review
Domain: dayzmultitool.com
Review Link: https://www.trustpilot.com/users/connect?redirect=/reviews/665eb2dd4a8081d6b374eac3/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2FkIjp7ImNybnN1bWV5SWQiOiI2NjVlYjJhZjU2YmZmNDU4NmZiYmZkNjliLCJsaW5rSWQiOiI2ODk1ZWMyZk2MDA2QTNmNTlmOWI3N2UiLCJleHAiOiJlZ3NTUyNjA5MDB9LCJleHAiOiJlZ3NTUyNjA5MDAsImhhdCI6MTc1NDY1NTkwMH0.tfnW0cfbeyjhOXH01f9kdLejW-r2bzTzd7B9xyBWrl8&utm_medium=email&utm_campaign=MarketingOrSpam
BUID: 6172837f6a7d6678f58f4064
Report ID: 6886aee116589a47bfc5b1f8
Report Reason: MarketingOrSpam
Country: AU
Subject: Your Dispute: 38931812 - Original Ticket ID 36629468

Request body:

Trustpilot (Trustpilot Help)
13 Nov 2025, 09:13

Private note

TEST:
Requester on this dispute matches requester on original ticket

Trustpilot (Trustpilot Help)

13 Nov 2025, 09:13

Private note

??This appeal was created from ticket

<https://trustpilotcompliance.zendesk.com/agent/tickets/36629468>.

The original review content is:

""

Here is first comment in the original ticket:

"Hi Anthony Brodie,

Thanks for your inquiry about the review by Kyle, which you flagged for advertising or promotional content.

The decision

We've now read the review and concluded that the words or phrases you've identified follow our guidelines for the reason you flagged them. Therefore, we'll keep the review online and won't be taking further action.

Keep in mind that it's OK for a reviewer to name another company in their review, as long as they don't urge people to buy products or use services from that company. However, we don't allow reviewers to include promotional references such as marketing material, links, or discount codes.

Tell your side of the story

You can always reply to this review to help win respect and credibility. Replies appear alongside the review, so readers get the full picture from both a company's and reviewer's point of view.

If you have further questions, please reply to this email.

Thanks,"

Trustpilot System (Trustpilot Help)

13 Nov 2025, 09:12

Private note

The following DDP first acknowledgement has been sent: (The below is the English version for ref only) "Ticket number: 38931812 Hi Anthony Brodie, We just wanted to let you know we've received your dispute that you submitted on 13 November 2025. What happens next? Our Customer Resolution Team will review your dispute and respond within 7 working days with an outcome or an update on next steps. What can I expect from the review of my dispute? We'll check the decision that was already made We'll review all the information we've already got, and reach out if we need more information — from you or another party Taking the above into consideration, we'll provide you with a summary of the dispute and the final outcome Kind regards, Trustpilot Customer Resolution Team"

Ivan Paul

13 Nov 2025, 09:12

Ivan Paul was not signed in when this comment was submitted. [Learn more](#)

Snowflake Warning: Contained within this message are direct facts, legal consequences, and strong language caused by repeated abuse, negligence, and defamation. If your concern is tone over accountability, forward this to someone competent

You are now directly obstructing justice and enabling defamation under the guise of policy. Your excuse — "it was flagged under the wrong reason, so we can't act" — is not only laughable, it's legally invalid.

Let's be crystal clear:

You have been provided irrefutable evidence that the review is:

- False
 - Malicious
 - Posted by a known competitor
 - Part of a documented harassment campaign
 - Submitted by a person who has never used DayZ Multi Tool
 - Alleging actions our bot cannot even perform
- And your response? "Wrong flag reason"? Are you fucking serious?

LEGAL NOTICE

Trustpilot is an online publisher, not a neutral intermediary.

The moment you are made aware of defamatory or false content, and you refuse to remove it, you become legally liable.

Under Australian Law:

- Defamation Act 2005 (Cth) – Section 10: A publisher of defamatory matter is liable unless they can prove the material was substantially true. You've been given the proof it's not.
- eSafety Act 2021 – Section 152: Platforms refusing to act on harmful digital content are subject to removal notices and legal orders from the eSafety Commissioner.

Under UK Law:

- Defamation Act 2013, Section 5 – You lose safe harbour protections the moment you are notified of a false review and fail to act within a reasonable timeframe.
- Misuse of Process & Breach of Duty of Care – You are enforcing policies inconsistently, ignoring evidence, and causing financial and reputational harm.

Your continued insistence that a technicality prevents you from removing slanderous content — even when that content violates multiple Trustpilot guidelines — constitutes gross negligence and abuse of moderation powers.

I am hereby demanding the following:

1. Immediate removal of the fraudulent review posted by the individual known as "Kyle," "Cactus," or any associated alias.
 2. Escalation to a senior Trustpilot executive or legal representative.
 3. A formal written explanation for Trustpilot's refusal to consider direct evidence already in your possession.
 4. The name, position, and contact details of the supervisor reviewing this case.
- This is your final notice before legal proceedings commence. If this review remains visible for another 24 hours, I will:
 - File a civil lawsuit in Australia for defamation and economic loss
 - Submit a complaint to the Australian eSafety Commissioner and ACCC
 - Report this handling to the UK CMA and Danish Consumer Ombudsman
 - Publish this entire moderation trail as proof of Trustpilot's platform abuse

You're not upholding integrity — you're shielding libel behind a broken system and blaming the victim for using the "wrong dropdown option." That's not policy. That's willful ignorance.

I am not flagging the same review a third time just so your system can pretend this is a new case. You've had everything you need. You are now choosing to protect defamation, and you will answer for that in court.

Anthony Brodie

Owner – DayZ Multi Tool

<https://killfeed.co>

Attachment(s)

[2024-05-26-kyle-aka-cactus-confessed-to-fake-review.jpg](#)

[2025-07-03-kyle-dzmt-removal-refusal.pdf](#)