
Re: Acknowledgement: Your appeal has been received - Case#02950802

From Soul Legion <legionkillfeed@outlook.com>

Date Mon 2026-07-06 11:47 AM

To Do not reply <donotreply@trustpilot.com>; Trust Support <trust.operations@trustpilot.com>; Trustpilot Legal <legal@trustpilot.com>; Press - Trust Pilot <press@trustpilot.com>; Privacy - Trust Pilot <privacy@trustpilot.com>; sama@trustpilot.com <sama@trustpilot.com>; frci@trustpilot.com <frci@trustpilot.com>

To Trustpilot Legal, Content Integrity, Privacy, Trust & Safety, and Escalations,

This is a final demand for immediate removal of all unlawful Trustpilot material concerning killfeed.co, Legion Killfeed, Anthony Brodie, Soul, my ABN, my email addresses, my domains, my business identity, and every public Trustpilot association connected to them.

Trustpilot has been placed on repeated legal notice. Trustpilot is not merely hosting user content. Trustpilot has reviewed, refused, restored, reinstated, ranked, indexed, displayed, republished, and continued distributing defamatory, inaccurate, privacy-invasive, non-customer, and retaliatory material after notice.

Trustpilot has also retaliated after legal notice by threatening me over so-called "scraping", brand use, and flagging activity because I preserved, reported, displayed, and challenged evidence of Trustpilot's own review publication history.

This is not optional. Ignoring it will result in the filing of multiple complaints to the police for your criminal acts.

Trustpilot must immediately remove every disputed review, rating, review snippet, TrustScore effect, profile page, search-visible page, structured-data output, indexed result, and public Trustpilot association relating to killfeed.co / Legion Killfeed / Anthony Brodie / Soul.

If Trustpilot refuses removal, then Trustpilot must remove, suppress, erase, and de-index all Trustpilot-hosted public material relating to my site, business, identity, ABN, domains, email addresses, and associated personal information under Australian privacy law and GDPR erasure/objection rights.

Crucial evidence Trustpilot already has that it's AI system should have detected if it was designed to protect businesses:

- On 2 July 2026, Kyle published a 1-star review at 8:16 AM.
- Four minutes later, "Killfeed review" published another 1-star review at 8:20 AM.
- On 3 July 2026, an account using my name "Anthony" published another 1-star review, but Trustpilot rejected it because it never showed.

These reviews used generic website-design complaints. They did not identify a real customer transaction, subscription, support interaction, Discord interaction, server, invoice, customer account, or genuine service experience.

The timing is part of the evidence. Two one-star reviews four minutes apart, followed by another one-star review the next day, using generic non-transactional website criticism, sits inside an existing documented pattern of fake, retaliatory, non-customer, competitor-linked Trustpilot publications against my business. Trustpilot has evidence linking "Killfeed review" to Mathew Trojanowski, including the TeamViewer account response addressing that account as "Mathew". Trustpilot has evidence that Kyle / Cactus previously confessed to a fake review. Trustpilot has evidence that Ray Smith's review contained false factual imputations about access, support, bot functionality, my conduct, and the supposed reason access was removed.

Trustpilot has also been given the larger pattern via multiple complaints and a site [they-wish-i.died.space](#) (because of it's large size), I cannot simply email this but Trustpilot has received:

- 2,338 evidence items
- 458 dated entries
- 1,068 Trustpilot-related records across 203 dates
- 159 distinct Trustpilot ticket/case/request references
- 21 one-star Trustpilot reviews
- 928 cumulative visibility days
- 563 Trustpilot-related emails
- 72 reinstatements or republications before later removals

Threats and retaliation pattern

This was not the first time Trustpilot used platform enforcement threats against me after I challenged unlawful review publication.

- On 17 September 2024, under ticket #28609776, Trustpilot sent a brand misuse accusation stating: "We've detected that your current use of our brand on killfeed.co goes against our guidelines."
 - Trustpilot accused me of displaying Trustpilot name/logos/TrustScore/Star Rating/widgets/templates.
 - Trustpilot also complained about using reviews or Trustpilot Brand on business websites or domains without permission.
- On 10 August 2025, under ticket #37049350, Trustpilot escalated the same pattern by accusing me of "misusing your flagging tool on killfeed.co".
 - Trustpilot treated my repeated attempts to report fake, defamatory, non-customer, competitor-linked reviews as "Misuse of reporting".
 - Trustpilot's own evidence then shows my ability to flag was restricted or suspended for supposed "misuse of the flagging tool" while disputed reviews remained online.
- On 3 July 2026, Trustpilot repeated the same pressure pattern by accusing my website of "scraping".
 - Trustpilot demanded removal within 7 days.
 - Trustpilot told me to use Trustpilot-controlled widgets.
 - Trustpilot threatened further action including warnings or consumer alerts.

That is a continuing retaliation pattern: Trustpilot publishes or republishes unlawful review material, I preserve and report the evidence, and Trustpilot responds by threatening my account, my flagging access, my website, my brand use, or my public profile instead of removing the unlawful material.

Republication and technical error evidence

Trustpilot cannot pretend republication is theoretical. On 22 September 2024, under ticket #28652546, Trustpilot admitted that a review was “mistakenly brought back online” due to “a technical error” and said it had corrected the error by taking the review back offline.

That admission is critical. Trustpilot has already admitted that disputed review material was republished because of Trustpilot’s own technical error.

The later Consumer / Hooded_saw record and the December 2025 flagging-history evidence show the same pattern continuing:

- reviews restored online
- review versions showing repeated reinstatements
- flagging activity changing after complaints
- Trustpilot records becoming inconsistent after I challenged the publication history

This is not a single moderation mistake. It is a documented pattern of post-notice republication, system-driven restoration, altered or obscured flagging history, and retaliatory platform pressure.

Trustpilot’s excuses are rejected in advance

- Trustpilot cannot answer this by saying the reviews are “opinion”.
 - The reviews convey factual imputations in context: that I run an unsafe, unreliable, dishonest, broken, inaccessible, scam-like, unprofessional, defective, or non-functioning service.
- Trustpilot cannot answer this by saying the reviews are “user-generated”.
 - Trustpilot controls publication, profile display, ranking, TrustScore impact, moderation, reinstatement, republication, snippets, indexing, structured data, review invitations, review reporting, review appeals, and public visibility.
 - After notice, Trustpilot is a knowing publisher and republisher.
- Trustpilot cannot answer this by saying its AI defamation tool or internal moderation process found no breach.
 - Trustpilot’s internal tool is not a court, is not a statutory defence, is not a lawful excuse, and does not override Australian defamation law, Australian privacy law, Australian Consumer Law, GDPR, or criminal law.
- Trustpilot cannot answer this by saying the reviewer does not need to prove a purchase.
 - Trustpilot has evidence of fake, coordinated, competitor-linked, retaliatory, non-customer publication.
 - Trustpilot’s own later removals, filters, and reversals show that genuine experience was not established.
- Trustpilot cannot answer this by telling me to “reply publicly”.
 - Forcing me to publicly litigate false allegations on Trustpilot’s platform while Trustpilot keeps the defamatory matter live is not a remedy.
 - It compounds the harm and keeps Trustpilot’s publication active.

Police report: individual employee conduct

To be absolutely and thoroughly clear, I am filing a police report for each Trustpilot employee who personally refused removal, restored the review, reinstated the review, restricted my flagging access, issued scraping/brand/flagging threats, or authorised continued publication after notice for:

- criminal defamation under Crimes Act 1900 (NSW) s 529.
 - The employee published or republished defamatory matter about a living person, Anthony Brodie, after being given evidence that the material was false, non-customer, coordinated, retaliatory, and seriously harmful.
 - The employee had notice of falsity and harm, then continued publication, restored publication, reinstated publication, or refused removal.
 - That is publication after knowledge and reckless continuation of serious harm.
 - This applies to the employee who made, approved, sent, or maintained the refusal/restoration decision after legal notice.
- blackmail / extortion-style conduct under Crimes Act 1900 (NSW) s 249K.
 - Trustpilot employees made demands backed by threats:
 - remove Trustpilot material from my website
 - stop so-called “scraping”
 - use Trustpilot-controlled widgets
 - stop or reduce flagging activity
 - or face warnings, consumer alerts, account consequences, flagging restrictions, brand enforcement, or other platform action.
 - Those demands were made after I put Trustpilot on legal notice and after I preserved evidence of Trustpilot’s unlawful publication conduct.
 - That is an unwarranted demand with menaces intended to cause loss, force compliance, protect Trustpilot, and pressure me into removing evidence.
 - This applies to the employee who made, approved, sent, or maintained the scraping, brand-use, consumer-alert, or flagging-tool threat.
- fraud under Crimes Act 1900 (NSW) s 192E.
 - Trustpilot employees continued presenting reviews, ratings, TrustScore effects, profile outputs, and moderation outcomes as trustworthy consumer information while holding evidence that the material was fake, non-customer, defamatory, technically republished, or wrongly restored.
 - That conduct caused financial disadvantage to my business and preserved Trustpilot’s platform benefit by deception.
 - This applies to the employee who maintained, restored, or approved the public review output after evidence showed it was false or unreliable.
- knowingly assisting unlawful publication and republication.
 - The employee cannot hide behind “guidelines” after receiving legal notice.
 - Once the employee personally reviewed the evidence, refused removal, restored the review, reinstated the review, maintained publication, restricted reporting access, threatened enforcement, or sent a template refusal after notice, the employee became an

active participant in the publication chain.

- This applies to each employee whose name, role, ticket action, email, or moderation decision appears in the evidence trail after notice.

The historical conduct proves knowledge, pattern, motive, absence of mistake, and repeated publication after notice. The evidence proving knowledge and pattern includes:

- the 17 September 2024 brand misuse notice under ticket #28609776
- the 22 September 2024 technical-error republication admission under ticket #28652546
- the 10 August 2025 flagging-tool misuse threat under ticket #37049350
- the December 2025 flagging-history and review-version evidence
- the 11 February 2026 flagging-activity videos
- the 3 July 2026 scraping / brand threat
- the 5 July 2026 refusal and restoration under request #02924287

Any employee who has or in the future refuses removal, restores publication, maintains publication, restricts my reporting access, threatens my website, threatens consumer alerts, hides audit history, alters records, or sends another template response is personally participating in the conduct being reported. The police report will include names, roles, dates, ticket numbers, email headers, and the specific action each employee took where they are present or will later be obtained via subpoena.

Defamation law breaches

- Defamation Act 2005 (NSW) s 9 is satisfied.
 - Legion Killfeed / killfeed.co is an excluded corporation or business identity entitled to sue.
 - The publications also identify Anthony Brodie personally through the business identity, domain, ABN-linked identity, email identity, public profile, and direct commercial context.
- Defamation Act 2005 (NSW) s 10A is breached.
 - The publications have caused and continue to cause serious harm and serious financial harm.
 - Trustpilot has been given evidence of revenue loss, customer loss, subscription decline, cumulative visibility days, repeated one-star publications, search visibility, and reputational damage.
- Defamation Act 2005 (NSW) s 12A is engaged.
 - Trustpilot has received concerns notices and legal notices identifying the defamatory publications, defamatory imputations, serious harm, falsity, and required removal.
- Defamation Act 2005 (NSW) s 31A is engaged.
 - Trustpilot is a digital intermediary with a complaints mechanism, direct control over access, and the technical ability to prevent access to the defamatory matter.
 - Trustpilot failed to take reasonable access-prevention steps after complaint and instead restored or continued access.
- Defamation Act 2005 (NSW) s 32 does not protect Trustpilot.
 - Innocent dissemination is lost once Trustpilot knew or ought to have known the matter was defamatory, false, coordinated, non-customer, competitor-linked, or harmful.
- Defamation Act 2005 (NSW) s 39A is engaged.
 - Trustpilot is a non-party digital intermediary capable of preventing access to defamatory digital matter.
 - I will seek orders requiring access prevention, removal, suppression, and de-indexing if Trustpilot refuses.
- Crimes Act 1900 (NSW) s 529 is engaged.
 - Trustpilot has published defamatory matter about a living person after being given evidence that the matter is false and seriously harmful.
 - Trustpilot's refusal, restoration, and continued distribution after notice is reckless as to serious harm.

Privacy law breaches

- Privacy Act 1988 (Cth) s 13 is breached.
 - Trustpilot's acts and practices interfere with my privacy by mishandling personal information connected to me, my business identity, my ABN-linked identity, my domains, my email addresses, my professional reputation, and my identifiable sole-trader/commercial identity.
- Privacy Act 1988 (Cth) s 15 is breached.
 - APP entities must comply with the Australian Privacy Principles.
 - Trustpilot is continuing use, disclosure, publication, ranking, indexing, retention, and republication of inaccurate, disputed, harmful, and unnecessary personal information after objection and notice.
- APP 1 is breached.
 - Trustpilot has not managed my personal information in an open and transparent way.
- APP 3 is breached.
 - Trustpilot collected or continued to collect personal information and identity-linked business information that is not reasonably necessary for a lawful function once the profile and reviews became a vehicle for fake, retaliatory, defamatory, non-customer publication.
- APP 4 is breached.
 - Trustpilot received unsolicited personal information through reviews and reviewer material, then failed to determine that it could not lawfully retain, use, or disclose that information once notified that the content was fake, defamatory, inaccurate, retaliatory, and harmful.
- APP 5 is breached.
 - Trustpilot has not provided proper notice of how my personal information, ABN-linked identity, business identity, domains, review profile data, reporting data, complaint data, moderation data, and appeal data are collected, used, disclosed, ranked, indexed, republished, transferred, and retained in this dispute.
- APP 6 is breached.
 - Trustpilot is using and disclosing my personal information for public review publication, ranking, TrustScore calculation, indexing, structured data, and platform enforcement after notice that the material was false, harmful, disputed, and non-customer.
- APP 8 is breached.

- Trustpilot is involved in cross-border disclosure and overseas handling of personal information without demonstrating that overseas recipients and related Trustpilot entities comply with Australian privacy obligations.
- APP 10 is breached.
 - Trustpilot is using and disclosing personal information that is inaccurate, out-of-date, incomplete, irrelevant, and misleading.
- APP 11 is breached.
 - Trustpilot has failed to protect my personal information from misuse, interference, harmful disclosure, and ongoing reputational abuse.
- APP 12 is engaged.
 - I require access to all personal information, moderation records, reviewer verification records, AI/tool outputs, internal notes, staff notes, visibility logs, reinstatement logs, appeal records, review-profile records, TrustScore records, search records, indexing records, structured-data records, and complaint-handling records held about me and my business.
- APP 13 is breached.
 - Trustpilot has failed to correct inaccurate personal information and identity-linked business information after being told it is inaccurate, defamatory, fake, retaliatory, non-customer, and harmful.
- Privacy Act 1988 (Cth) ss 13G and 13H are engaged.
 - Trustpilot's conduct is serious, repeated, knowing, and harmful after notice.

GDPR rights and breaches

- GDPR Article 5 is breached.
 - Trustpilot's processing is not lawful, fair, transparent, accurate, limited to what is necessary, or properly limited in storage.
- GDPR Article 6 is breached.
 - Trustpilot has no lawful basis to continue processing, publishing, indexing, ranking, profiling, and republishing disputed defamatory personal data after detailed notice of falsity, harm, objection, and legal dispute.
- GDPR Article 12 is engaged.
 - Trustpilot must provide transparent information, communication, and action on my data-subject rights.
- GDPR Article 15 is engaged.
 - I require access to all personal data, processing purposes, recipients, retention periods, source data, automated decision-making data, AI/tool outputs, and internal records concerning me and my business.
- GDPR Article 16 is breached.
 - Trustpilot has failed to rectify inaccurate personal data and inaccurate identity-linked public material after notice.
- GDPR Article 17 is engaged.
 - I require erasure of personal data and associated public material where processing is unlawful, inaccurate, objected to, unnecessary, and harmful.
- GDPR Article 18 is engaged.
 - Trustpilot must restrict processing while accuracy, lawfulness, objection, and legal claims are disputed.
- GDPR Article 21 is engaged.
 - I object to Trustpilot's processing, publication, ranking, indexing, and profiling of my identity-linked business and personal data.
 - Trustpilot has no overriding legitimate ground to continue publishing fake, retaliatory, non-customer, defamatory material after notice.

Australian Consumer Law breaches

- Competition and Consumer Act 2010 (Cth), Schedule 2 Australian Consumer Law s 18 is breached.
 - Trustpilot represents its platform, TrustScore, moderation, verification, review display, and review handling as trustworthy, fair, and reliable while publishing, reinstating, ranking, and defending fake or non-genuine reviews after evidence.
- Australian Consumer Law s 20 is engaged.
 - Trustpilot's conduct is unconscionable within the meaning of the unwritten law, including where Trustpilot uses platform control, procedural obstruction, repeated refusal, and threats after notice to continue harmful publication.
- Australian Consumer Law s 21 is breached.
 - Trustpilot's conduct is unconscionable in connection with services.
 - Trustpilot has superior platform power, controls publication and visibility, forces businesses into its complaint system, refuses lawful removal, keeps harmful material live, then threatens the business over so-called brand/scraping/flagging conduct after the business complains and preserves evidence.
- Australian Consumer Law s 22 supports the unconscionability allegation.
 - Trustpilot's conduct shows unequal bargaining power, unreasonable conditions, failure to act in good faith, use of form/template responses, refusal to properly engage with evidence, pressure through consumer-alert threats, and a pattern of continuing harm while controlling the only effective removal mechanism.
- Australian Consumer Law s 29 is breached.
 - Trustpilot's public review system and profile outputs convey false or misleading representations about the standard, quality, reliability, performance, and reputation of my services by publishing and ranking fake, retaliatory, non-customer reviews as if they are genuine consumer experiences.
- Australian Consumer Law s 34 is breached.
 - Trustpilot's publication misleads consumers about the nature, characteristics, suitability, and quality of my services by presenting false review content and star ratings as trustworthy consumer information.
- Australian Consumer Law s 50 is engaged.
 - Trustpilot's 3 July 2026 scraping/brand threat, the 17 September 2024 brand misuse notice, and the 10 August 2025 flagging-tool misuse accusation are undue harassment, coercion, and retaliatory pressure connected to Trustpilot's platform services and my attempts to stop unlawful publication.

Trustpilot must now:

- remove ALL the disputed material
- remove the public profile effects
- suppress and de-index the public pages
- withdraw the scraping/brand/flagging threats
- preserve all records
- provide all personal information and moderation data held about me

- correct inaccurate data
- identify the person responsible for any refusal

Do not delete, alter, rewrite, suppress, overwrite, or lose any audit trail. Any destruction or alteration after this notice will be treated as bad-faith evidence handling and reported.

Every employee who receives, reviews, refuses, restores, republishes, threatens, suppresses evidence, or authorises continued publication is now on personal notice. I will seek to name personally involved decision-makers alongside Trustpilot where the evidence supports knowing participation, authorisation, assistance, reckless continuation, or bad-faith refusal.

Unless Trustpilot immediately removes the disputed material and confirms suppression/de-indexing, I will report Trustpilot and the involved employees personally to:

- NSW Police / Australian police
- OAIC
- the Danish Data Protection Agency
- the ACCC
- any other relevant regulator, court, tribunal, or enforcement body

Confirm by return email that Trustpilot has:

- removed the disputed reviews and all associated public effects
- suppressed and de-indexed all public Trustpilot material relating to my site and identity if removal is refused
- withdrawn the retaliatory scraping/brand/flagging threats
- preserved all evidence and audit logs
- provided access to all personal information and moderation records held about me
- corrected inaccurate data
- identified the legal basis Trustpilot claims for continued publication

If Trustpilot refuses, provide the name, role, department, legal basis, factual basis, and evidence relied upon by the person making that refusal.

No more template responses. No more "guidelines" excuses. No more hiding behind AI tools. No more telling me to reply publicly. No more pretending Trustpilot is passive. Trustpilot has been on notice, Trustpilot has continued publication after notice, Trustpilot has threatened me after notice, and Trustpilot is now responsible for the consequences.

Anthony Brodie
Legion Killfeed / killfeed.co

From: Do not reply <donotreply@trustpilot.com>

Sent: Monday, 6 July 2026 10:11 AM

To: legionkillfeed@outlook.com <legionkillfeed@outlook.com>

Subject: Acknowledgement: Your appeal has been received - Case#02950802

Case number: 02950802

Hi Anthony,

We just wanted to let you know we've received your appeal that you submitted on 2026-07-06 00:11:42.

What happens next?

Our team members, who handle our appeal process, will review your appeal and respond as soon as possible with an outcome or an update on next steps.

What can I expect from the review of my appeal?

- We'll check the decision that was already made
- We'll review all the information we've already got, and reach out if we need more information — from you or another party
- Taking the above into consideration, we'll provide you with a summary of the appeal and the final outcome

Kind regards,
Trustpilot