
You've got a new 1-star review

From Trustpilot <noreply.notifications@trustpilot.com>
Date Fri 2026-07-10 2:04 AM
To Anthony Brodie <legionkillfeed@outlook.com>



Ray Smith left a new review

Hi Anthony Brodie,

Ray Smith just left a new **1-star** review of **killfeed.co**:

I subscribed to Legion Killfeed for my DayZ server. The shop/trader function stopped working, which I raised politely in the premium support channel asking for an ETA and whether the bot could run alongside another temporarily so I wasn't left without service. The response from the owner was sarcastic and dismissive, including telling me he "didn't have the time nor the crayons to explain things" as a bot reply bear in mind I'm a paying customer asking a reasonable question about a broken feature. When I pushed back calmly on the tone, things escalated further from his end with swearing and personal jabs. I kept my replies measured throughout. Shortly after, my access to the bot was revoked despite having 16 days left on my paid subscription. The bot itself, when working, is decent. But the customer service is genuinely some of the worst I've experienced from any paid service. If you can't handle a paying customer asking why your product isn't working without resorting to insults, you shouldn't be running a subscription business. Would not recommend a quick Reddit will show the many issues. Would've kept it private if it wasn't for taking my access. Want to make sure this is still visible as he reported it for illegal content which it's not. Let me ask would an innocent man go to that length? There's many false accusations that the poor reviews are competitors. They are not, im a customer in the uk and all can be clarified don't believe the lies to cover up the abuse he gives to paying customers. The guy tracked my location to the uk and attempted to file a false police report over this i mean really....

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<https://www.trustpilot.com/reviews/6a4fa6d6a8376e6c23bb2e6d>

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