

Re: Update on your request #03030641 [thread::T_W86eSqfYOqFeEKD5auFmA::]

From Soul Legion <legionkillfeed@outlook.com>

Date Fri 2026-08-14 8:39 PM

To Trust Support <trust.operations@trustpilot.com>

Dear Trustpilot Privacy Team,

Your comments regarding the tone of my previous correspondence are noted. But I don't tolerate being slandered but you criminal fuckwits do that so if you fucking cum guzzling cunts don't want to be aggressively communicated to whilst you're committing a crime, maybe stop committing the fucking crime? I find that laughable, you criminals are threatening to go to which authority exactly? Please tell me exactly where you are going to file a false report for something that IS NOT A FUCKING CRIME WHILE YOU COMMIT A FUCKING CRIME! To be clear, I do not accept any characterisations you have assigned to my language, and it does not alter or limit the data protection requests that remain outstanding. This response is deliberately confined to those issues.

Your 6 August response resolves some points, but it also confirms that the original SAR disclosure was incomplete and leaves several substantive requests unanswered.

1. Your further disclosure confirms the original SAR was incomplete

You state that, following a further review, you identified:

"additional responsive material linked to that verified email address that should have been included"

That is not merely a disagreement over search methodology. It is an express confirmation that responsive material existed and should have been included in the 30 July disclosure but was not.

The F3 file you have now supplied contains, among other things:

- an enforcement communication dated 3 July 2026, before my 11 July SAR;
- a further warning dated 11 July 2026;
- a cease and desist communication dated 19 July 2026.

The 3 July record unquestionably existed before the access request. Its omission cannot be explained by your later point about enforcement actions arising after your search had been completed.

I accept that Article 15 does not require an original access response to include personal data that did not yet exist when the request was received. The EDPB guidance makes the relevant time reference the situation when the request was received.

Accordingly, I am not going to waste time arguing that every record created after 11 July had to form part of the original snapshot.

That does not cure the omission of information that already existed on 11 July, including the 3 July record and any other responsive personal data that existed at that time.

2. I confirm a fresh Article 15 access request for the later period

You expressly invited me to confirm if I wanted a fresh access request covering the subsequent enforcement period.

I confirm that request now.

Please treat this email as a fresh request under Article 15 GDPR for all personal data concerning me that Trustpilot is processing when this request is received, including personal data contained in records created or updated since 11 July 2026.

This includes, to the extent the records contain personal data concerning me:

- the 19 July cease and desist process;
- the Consumer Warning and decisions to impose, retain, review or republish it;
- the warning referred to by you as having occurred on 26 July;
- the Continued Breach decision of 30 July;
- restrictions placed on the Business User account or business profile;
- any decision to conceal or suppress the TrustScore;
- restrictions relating to invitations, profile editing, brand assets or search-engine distribution;
- monitoring of killfeed.co and records of pages, URLs, screenshots, timestamps or observations collected;
- classifications that I or the business profile were engaged in "scraping", "profile misuse", "brand misuse", "reporting misuse", non-compliance or similar conduct;
- case notes, staff notes, review records, escalation records and decision logs containing personal data concerning me;
- automated flags, classifications, scores, model outputs, recommendations or other inferred data concerning me, whether or not a human subsequently reviewed the material;
- personal data concerning referrals, escalations or communications with Legal, Privacy, Content Integrity, Revenue Technology or any other internal team;
- records identifying the people, teams or systems that made or reviewed decisions concerning me, insofar as disclosure can be made consistently with the rights of others;
- records of disclosures of my personal data to third parties.

I am not requesting source code, generic security rules, or Trustpilot's generic moderation methodology. I am requesting the personal data concerning me that exists within those systems and records.

3. Your search cannot simply be reduced to one email address

Your original 30 July response stated that your search was conducted using one unique identifier, namely my email address.

Your latest response says the search covered the verified account and connected business unit, including identifiers already linked to the account. That is materially broader than what the original response described.

The EDPB guidance states that, unless otherwise specified, an access request should ordinarily be understood as covering all personal data concerning the data subject and that the controller must search throughout relevant IT and non-IT filing systems using criteria reflecting how the information is structured, such as a name or customer number.

It also states that Article 15 contains no general proportionality exception based merely on the effort required to comply. The specific limitations in Articles 12(5), 15(4), 23 and other applicable provisions remain available where their requirements are actually met.

For this request, Trustpilot already has multiple identifiers reliably associated with the verified account, including:

- Anthony Brodie;
- legionkillfeed@outlook.com;
- Business User ID 66d82d425be1f1001bb7d149;
- Business Unit ID 66d82cfa321310cee73d9ff7;
- analytics/user identifier ce569a48541b93c7aada135a59269eb389dc92be;

- Killfeed;
- killfeed.co;
- the case, report and enforcement identifiers associated with that account.

Your newly supplied Contact Details document itself identifies "Anthony Brodie" as the contact and associates that name with the same account and email address. Anthony Brodie therefore cannot reasonably be treated as an unrelated free-text identifier.

I accept that searching the word "Soul" in isolation across your entire platform could potentially retrieve information about unrelated individuals. That is not what I am asking you to do.

Where "Soul", "Anthony 'Soul' Brodie" or another identifier is already associated by your own records with my verified account, business unit, communications, cases or reports, it should be treated as part of that linked record set.

If you have reasonable doubts about my ownership of any specific identifier, identify that identifier and tell me what additional information is necessary to confirm it under Article 12(6). Do not use a hypothetical risk involving unrelated people as a blanket basis for excluding account-linked personal data.

4. Internal records are not automatically excluded because they are "internal"

I agree with the narrow proposition that Article 15 is not a general right to obtain every internal document owned by Trustpilot.

That is not what I requested.

The right concerns the personal data contained in those records.

The Court of Justice in Case C-487/21, F.F. v Österreichische Datenschutzbehörde and CRIF GmbH, held that Article 15(3) requires a faithful and intelligible reproduction of all personal data undergoing processing and that extracts from documents, entire documents or database extracts may need to be provided where necessary for the data subject to exercise GDPR rights effectively.

Likewise, the rights and freedoms of others are not a basis for automatically withholding an entire record. The EDPB guidance states that the controller should ordinarily omit or render illegible the portions that would adversely affect others rather than refuse the data subject's request altogether.

Therefore, if an internal moderation record says, for example:

- "Anthony Brodie is classified as...";
- "this account is...";
- "risk score...";
- "profile misuse...";
- "scraping...";
- "do not contact...";
- "continue warning...";
- "restrict account...";
- "legal escalation...";
- "retain warning...";
- or otherwise records an observation, assessment, classification, inference or decision concerning me,

the fact that it appears in an internal document does not by itself remove the personal data from Article 15.

5. Your screenshots do not establish the technical allegation of "scraping"

You state that evidence supporting the enforcement action was already provided in previous warning communications.

The F3 attachment contains screenshots showing content displayed on killfeed.co.

A screenshot can establish what was displayed on a webpage. It does not, by itself, establish the technical method by which that content was obtained.

Your enforcement communications repeatedly classify the conduct as "scraping".

I therefore request the personal data concerning me contained in the records underlying that classification, including any account-specific observations, captured URLs, timestamps, monitoring records, classifications, flags, notes or other evidence used to conclude that my conduct constituted "scraping".

Again, I am not asking for your generic detection methodology or source code.

6. Automated processing

I note your statement that the relevant business-profile enforcement decisions were reviewed by team members and were not based solely on automated processing. On that stated basis, I am not asserting that Article 22 necessarily applies to those particular final decisions.

That does not remove automated or inferred personal data from Article 15.

Your previous SAR disclosure itself contains records of automated moderation activity, including an internal note recording that content had been assessed by a "defamation detection model".

Please therefore disclose any personal data concerning me generated by automated systems, including flags, classifications, outputs, recommendations, scores, eligibility decisions or similar inferred data, together with the personal data contained in the records showing how those outputs were subsequently reviewed or acted upon.

7. Rectification: the inaccurate United States data is already identified

You asked me to identify the location information I say is inaccurate.

I already did, and Trustpilot's own SAR files make it explicit.

The A-data repeatedly records values including:

country: "United States"

country.country: "US"

country.englishName: "United States"

country.translatedName: "United States"

I am an Australian resident and the sole trader operating Legion Killfeed in Australia.

For current profile, contact, user, business-user and other factual location fields concerning me, please rectify inaccurate United States values to Australia under Article 16.

If some of those fields are immutable historical event data recording what a system inferred at a particular time, explain the source and purpose of those fields and ensure the retained record accurately reflects that the United States attribution is disputed and inaccurate rather than continuing to treat it as a current fact about me.

Please also identify the recipients to whom rectification is communicated where Article 19 applies.

8. The Google verification I referred to is identified in your own SAR data

You said it was unclear what "Google connection" I was referring to.

I am not referring to Google sign-in.

Your own A-data contains the following account-specific field for Business Unit ID 66d82cfa321310cee73d9ff7:

businessVerifications.VerifiedByGoogle: true

That is the Google verification I was referring to.

Please provide the personal data concerning me associated with that verification, including where held:

- the source of the verification;
- date and status;
- identifiers or references attached to it;
- what information was obtained or generated;
- the current retained verification state;
- recipients or processors to whom personal data were disclosed in connection with it.

9. Veriff

Your explanation that identity-document data is available to Trustpilot and Veriff for seven days and that Trustpilot retains only the verification status answers part of my question.

Your A-data records a VERIFF verification flow on 16 September 2024 with statuses including created, started, submitted and approved.

I am not requesting identity-document copies that genuinely no longer exist.

I am requesting the personal data that remains, including verification status, dates and timestamps, transaction or reference identifiers, results, account associations, audit events and any other retained metadata concerning that verification.

10. Invitation suppression and the contradictory records

Your C1 disclosure, captured on 16 July 2026, expressly states:

legionkillfeed@outlook.com is not currently unsubscribed from invitations.

Your 6 August response now states that you have unsubscribed that address from receiving review invitation emails.

Please confirm:

1. the exact date and time the suppression was applied;
2. whether it applies globally to review invitation emails sent through Trustpilot;
3. whether any pending invitations remained at the time it was applied;
4. whether businesses can still upload that email address to Trustpilot for invitation processing even though delivery is suppressed;
5. what personal data Trustpilot continues to process for the purpose of maintaining the suppression.

The A-data also contains an event named Invitation Deletion Requested dated 11 July 2026, with queuedInvitationsAffected: 0 and deletionType: "date".

Please explain what that specific event represented. I am not assuming it was the same thing as an unsubscribe operation.

11. "Minimum - DO NOT CONTACT"

The Contact Details attachment you supplied contains the account/contact classification:

Tier Status: Minimum - DO NOT CONTACT

That is a particularly relevant piece of information given the history of my communications with Trustpilot.

Please disclose the personal data concerning me relating to that classification, including:

- when it was applied;
- whether it was manually or automatically applied;
- its meaning;
- its purpose;
- the source of the classification;
- whether it affects routing, response handling, escalation, support, moderation or enforcement decisions;
- whether it has been changed or removed;
- any notes or decision records concerning its application to me.

If Trustpilot's position is that this is exclusively non-personal business metadata and does not relate to me as an identifiable natural person, state that position expressly.

12. Article 21 objection and Article 18 restriction remain unresolved

You now expressly state that processing associated with the killfeed.co profile is based on legitimate interests under Article 6(1)(f).

That makes my Article 21(1) objection directly relevant.

Article 21 does not merely require a controller to state that it has a legitimate interest. Following an objection based on the data subject's particular situation, processing must cease unless the controller demonstrates compelling legitimate grounds overriding the data subject's interests, rights and freedoms, or grounds relating to legal claims.

Your statement that the Consumer Warning is permitted by your Terms and that "non-compliance remains ongoing" does not answer the entire Article 21 request in relation to every disputed processing operation involving my personal data.

Please provide the decision on my Article 21 objection and identify the compelling legitimate grounds relied upon for any processing you intend to continue.

Article 18(1)(d) also provides for restriction where an Article 21(1) objection has been made while the controller verifies whether its legitimate grounds override those of the data subject.

Please confirm what processing has been restricted pending that determination. If Trustpilot refuses restriction, provide the specific legal and factual reason for that refusal.

13. Article 17 cannot be answered with "where applicable"

You rely on Article 17(3)(a), referring to freedom of expression and information.

That exception applies only to the extent processing is necessary for exercising that right. It is not a blanket exemption covering every item of personal data connected to a public business profile.

Please determine the erasure request by reference to the actual categories and purposes of personal-data processing concerned and specify:

- what personal data you refuse to erase;
- the processing purpose for each relevant category;
- the legal basis relied upon;
- where Article 17(3)(a) is invoked, why continued processing of that personal data is necessary for freedom of expression or information;
- what personal data will be erased because no exception applies.

A statement that Trustpilot does not ordinarily delete business profile pages is a product policy. It is not, by itself, a determination of a GDPR erasure request concerning personal data.

14. User account and Business User account deletion

To answer the question in your email directly, I want the Trustpilot User account and Business User account associated with `legionkillfeed@outlook.com` deleted.

However, deletion must not be used to destroy personal data that is currently subject to this Article 15 request or that must be retained for the establishment, exercise or defence of legal claims.

Please therefore complete the pending access disclosure, preserve the relevant records, and then erase the account data that you are not lawfully required or entitled to retain.

Deletion of those accounts is not a substitute for determining my separate Article 17 request concerning personal data associated with the public `killfeed.co` profile.

15. Recipients of my personal data

For personal data concerning me that has already been disclosed, I request the identity of the specific recipients under Article 15(1)©, rather than merely broad categories where the recipient is identifiable.

The Court of Justice in Case C-154/21, *RW v Österreichische Post AG*, confirmed that a data subject is in principle entitled to the identities of specific recipients where personal data has already been disclosed, subject to the limited circumstances identified by the Court.

This includes, where applicable, processors, verification providers, affiliates, external moderation or technology providers, search-related recipients and any public authority to which Trustpilot has actually disclosed my personal data.

Your statement that Trustpilot reserves the right to refer threatening communications to authorities does not say whether any such disclosure has occurred. If one has occurred, identify the recipient and the personal data disclosed.

16. Required response

Please treat this email as:

1. confirmation of a fresh Article 15 access request;
2. continuation and clarification of my Article 16 rectification request;
3. continuation of my Article 17 erasure request;
4. continuation of my Article 18 restriction request;
5. continuation of my Article 21 objection;
6. a request under Articles 15(1)© and 19 for identification of applicable recipients;
7. confirmation that I seek deletion of the User and Business User accounts after completion and preservation of the data currently subject to access and legal-retention requirements.

Please respond within the applicable Article 12(3) timeframe. If Trustpilot relies on an extension, notify me within the prescribed period and provide the reasons.

For any part of these requests on which Trustpilot does not intend to act, please provide the specific reasons and the information required by Article 12(4), including the available supervisory-authority complaint and judicial-remedy rights.

This response deliberately narrows the dispute to personal data and the actual rights created by the GDPR. It does not seek generic internal documentation, source code or confidential information belonging to unrelated individuals.

I expect the same precision in Trustpilot's response.

Regards,

Anthony Brodie
Owner, Legion Killfeed
ABN 28 387 377 607

From: Trust Support <trust.operations@trustpilot.com>
Sent: Thursday, 6 August 2026 11:09 PM
To: legionkillfeed@outlook.com <legionkillfeed@outlook.com>
Subject: Update on your request #03030641 [thread::T_W86eSqfYOqFeEKD5auFmA::]

Dear Anthony,
Thank you for your email.

Before addressing the substance of your correspondence, I need to address the language used in your most recent email. While we appreciate that this matter is important to you and understand that you are frustrated, we do not tolerate abusive, offensive or threatening language directed towards our employees. We respectfully ask that future correspondence remains courteous and professional. Trustpilot reserves the right to retain such communications and, where appropriate, refer threatening communications to the relevant authorities.

Turning to the matters you have raised, we note that we received your subject access request on **11 July 2026**, and we provided our response together with the requested files on **30 July 2026**, within the applicable GDPR timeframe.

Following receipt of your latest email, you identified information that you believe was not included in our original response. We appreciate you bringing this to our attention. Our intention has never been to withhold personal data relating to the verified email address associated with your request. We have therefore carried out a further review and, where we identified additional responsive material linked to that verified email address that should have been included, we have attached it to this email.

Our obligation is to carry out a reasonable and proportionate search for personal data relating to you, and to disclose that data only where we are satisfied as to the identity of the person making the request.

Our search covered the data reliably associated with the verified account and business unit connected to the email address from which your request was made, including the identifiers already linked to that verified account.

We are not able to disclose data retrieved through unverified identifiers, such as free-text names, trading names, aliases (for example, "Soul") or email addresses whose ownership you have not confirmed to us. Article 12(6) of the GDPR requires us to satisfy ourselves as to identity before disclosure, and searching general terms of this kind across our platform would risk retrieving and disclosing information relating to other individuals. Disclosing personal data to an unverified recipient would itself be an unlawful disclosure.

If you believe Trustpilot processes personal data relating to you under another email address, you are welcome to contact us from that address so that we can verify your ownership of it and conduct a search in relation to the associated account.

Your request was received on 11 July 2026. A number of the records you refer to (including the warning of 26 July 2026 and the Continued Breach decision of 30 July 2026) concern enforcement actions arising at or after the point our search was completed and our response was issued. Those actions were not in existence or captured within the scope of this request and fall to be dealt with as a fresh access request. If you would like us to process an access request covering that later period, please confirm and we will do so.

With regard to your requests for internal moderation records, decision-making processes, security rules, internal communications and similar material, a subject access request provides a right of access to your personal data. It does not provide a right to receive Trustpilot's internal documentation, moderation methodologies, security mechanisms or information whose disclosure would adversely affect the rights and freedoms of others.

Where internal records contained your personal data, those records were assessed and disclosed to you where appropriate. This is a balancing exercise carried out on a case-by-case basis, not a blanket exclusion of anything described as internal.

We also note that the evidence supporting the actions taken on your business profile, including screenshots of the identified violations, was provided to you in the warning communications previously sent.

You also refer to automated decision-making.

We can confirm that the actions taken in relation to your business profile were not based solely on automated processing. The relevant enforcement decisions were reviewed by members of the appropriate teams following consideration of the available evidence. Accordingly, Article 22 GDPR does not apply in these circumstances.

In relation to Rectification (Article 16), we note that you have claimed your business profile, which provides you with the tools and ability to amend the relevant business information directly. Nonetheless, we are willing to assist with this. We will look into the location information you have identified and correct any inaccurate data where verified.

Furthermore, regarding your requests for Erasure (Article 17), Restriction of Processing (Article 18), and your Right to Object (Article 21) as they relate to the public killfeed.co business profile. Trustpilot processes business profile information on the basis of its legitimate interests under Article 6(1)(f) GDPR and, where applicable, Article 17(3)(a) GDPR, which provides that the right to erasure does not apply where processing is necessary for exercising the right of freedom of expression and information.

Consumer Warnings form part of Trustpilot's transparency measures and are applied in accordance with our published policies, and the [Terms of Use for Businesses](#) and [Action We Take policy](#) that you accepted, where we identify conduct that breaches those terms. A Consumer Warning is not a permanent or arbitrary measure. It may be reviewed, reassessed or removed once the underlying breach has been remedied and the relevant requirements have been satisfied. As the non-compliance remains ongoing, the measure remains necessary and proportionate.

You also raised questions regarding identity verification. Where identity verification has been completed through our verification provider, Veriff, please note that the identity document and any information submitted as part of the verification process are never shared with businesses or other users on Trustpilot, are not associated with your public Trustpilot profile, and are never displayed on our platform. This information is used solely for the purpose of verifying the account or business user.

Once submitted, the verification data is accessible only to Trustpilot and Veriff for 7 days, after which it is removed. Following verification, Trustpilot only retains the verification status. Where applicable, this may be reflected by a verification badge on the relevant Trustpilot user profile or the verified Trustpilot Business profile. No copies of the submitted identity documents are retained by Trustpilot.

You can read more about Veriff's privacy policy [here](#) and about our's [here](#).

You also refer to disconnecting a "Google" connection. At present, it is not clear which Google connection or integration you are referring to. If you could clarify exactly what you mean (for example, a Google sign-in associated with your Trustpilot account or another Google-related integration), we will be happy to review this further and advise you accordingly.

Our retention policy is described in our [Privacy Policy](#). Where different categories of data are subject to different retention periods, those periods are applied in accordance with that policy.

Finally, we'd like to clarify the point you raised regarding review invitations.

It appears there may be some confusion between the different types of Trustpilot accounts and services.

The email address you're contacting us from is associated with your Trustpilot user account. As requested in your correspondence, we have unsubscribed legionkillfeed@outlook.com from receiving review invitation emails. Please note that if you wish for us to fully delete your User or Business User account, please let us know by confirming which action(s) you would like us to take, and we'll be happy to assist. Or you can do so yourself by following the steps [here](#) and [here](#).

Please note that deleting your Trustpilot Business user account is separate from removing the business profile itself. If your Business user account is deleted, the business profile will become unclaimed, meaning you will no longer have access to manage the profile, respond to reviews, or update the business information displayed on it. However, the business profile will remain on Trustpilot in accordance with our policies.

This is also separate from the review invitation service used by businesses to invite their own customers to leave reviews. Requests relating to your personal Trustpilot user account or your Business user account do not automatically disable or remove a business profile or its ability to receive reviews.

And if you have data you collected for the purpose of sending review invitations to your customers, please note that you're the controller of this data, and therefore, you have the option to delete it. For the steps check [here](#).

Relevant records relating to your ongoing correspondence and associated matters continue to be retained in accordance with our legal and regulatory obligations.

We hope this provides clarity on the matters raised in your email.

Kind regards,



See our reviews



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----- Original Message -----

From: Anthony Brodie [asoulofone@hotmail.com]

Sent: 01/08/2026 14:14

To: trust.operations@trustpilot.com

Subject: Re: Decision on the review you've flagged - Case #01757662

Yes I'd like to know when you will abide by the law and delete all my personal data as has been repeatedly communicated to you.

You are actively committing a crime and I have fucking had enough of your fucking shit. It's been a fucking year of fucking emailing you criminal scum for a fucking thing I never wanted in the fucking first fucking place. You will be fucking sued and the more you fuck with me, the more a judge will want to make you cunts bleed.

From: Soul Legion <legionkillfeed@outlook.com>

Sent: Friday, July 31, 2026 3:04 AM

To: Trust Support <trust.operations@trustpilot.com>

Cc: Adrian Blair - Trustpilot <adrian.blair@trustpilot.com>; amk@trustpilot.com <amk@trustpilot.com>; carolyn.jameson@trustpilot.com <carolyn.jameson@trustpilot.com>; frci@trustpilot.com <frci@trustpilot.com>; gime@trustpilot.com <gime@trustpilot.com>; Info - Trustpilot <info@trustpilot.com>; investor.relations@trustpilot.com <investor.relations@trustpilot.com>; Jawayne <jap@trustpilot.com> <jap@trustpilot.com>; kbea@trustpilot.com <kbea@trustpilot.com>; Partnerships - Trustpilot <partnerships@trustpilot.com>; Press - Trust Pilot <press@trustpilot.com>; Privacy - Trust Pilot <privacy@trustpilot.com>; publicaffairs@trustpilot.com <publicaffairs@trustpilot.com>; revenuetechnology+ceur@trustpilot.com <revenuetechnology+ceur@trustpilot.com>; sama@trustpilot.com <sama@trustpilot.com>; socialmedia@trustpilot.com <socialmedia@trustpilot.com>; Support <support@trustpilot.com> <support@trustpilot.com>; trustpilot@headlandconsultancy.com <trustpilot@headlandconsultancy.com>

Subject: Re: SARS Request [thread::T_W86eSqfYOqFeEKD5auFmA::]

Trustpilot Privacy Team,

I have reviewed your email dated 30 July 2026 and every file supplied with it.

I do not accept the package as a complete response to my subject access request received by Trustpilot on 11 July 2026.

Your response also does not determine or substantively answer my requests under Articles 16, 17, 18 and 21 of the GDPR.

This is my thirtieth repeated and unequivocal demand for immediate deletion of the killfeed.co profile and complete disassociation between Trustpilot, me, my sole-trader identity and Legion Killfeed.

This is not a new request and does not restart or extend any existing response period.

1. The search was improperly limited to one email address

Your response expressly states:

“Our search was conducted using a unique identifier - the email address from which you contacted us.”

My request was not limited to legionkillfeed@outlook.com.

It expressly covered data associated with:

Anthony Gordon Brodie

Anthony Brodie

Anthony “Soul” Brodie

Soul

Legion Killfeed

killfeed.co

ABN 28 387 377 607

the Trustpilot business profile

the Trustpilot Business account

the associated business-unit and profile identifiers

my linked Google account

identity-verification records
review and report identifiers
other email addresses and identifiers held by Trustpilot
internal classifications, warnings and inferred information

Trustpilot already holds several of those identifiers. Searching only one email address was not reasonably calculated to retrieve all personal data relating to me.

Conduct a supplementary search across every relevant system using all identifiers held by Trustpilot, including Privacy, Legal, Content Integrity, Trust and Safety, Revenue Technology, Salesforce, Zendesk, fraud detection, identity verification, business-account, profile-management, search-distribution, engineering and executive-escalation systems.

2. The supplied material has unexplained date and coverage gaps

The supplied files do not provide a complete record through the date of your response.

The communication data in F1 appears to end on or around 11 July 2026.

F2 contains records from approximately 13 to 16 July 2026.

The activity files appear to end on 19 July 2026.

The package does not contain the complete communications, notes, decisions or internal records concerning:

1. The cease-and-desist notice issued on 19 July 2026.
2. The Consumer Warning visible by 20 July 2026.
3. The decision to continue or republish that warning.
4. The warning issued on 26 July 2026.
5. The 30-day profile-editing restriction.
6. The Continued Breach decision issued on 30 July 2026.
7. The restriction of the Trustpilot Business account.
8. The decision to conceal the TrustScore.
9. The decision to prevent review invitations.
10. The ongoing involvement of Revenue Technology.

State the precise snapshot date and time used for every part of the export and explain why later records known to Trustpilot were omitted.

3. The response omits the internal decision records specifically requested

The package does not contain the complete records requested concerning:

1. Profile monitoring and website monitoring.
2. Screenshots and archived captures of killfeed.co.
3. The allegation of automated or manual "scraping".
4. The profile-misuse classification.
5. The flagging-misuse classification.
6. The Consumer Warning.
7. The cease-and-desist notice.
8. The Continued Breach decision.
9. The people, teams or systems authorising those actions.
10. Internal correspondence concerning my legal and privacy notices.
11. Automated scores, rules, thresholds, recommendations and risk classifications.
12. Meaningful information about the logic and human involvement in automated processing.
13. Search-engine, structured-data, API and syndication disclosures.
14. The actual recipients of the profile, reviews, warning and classifications.
15. Revenue Technology communications.
16. Commercial upgrade, trial, eligibility, conversion and paywall processing relevant to my account.

17. Whether my legal notices, privacy requests, regulatory complaints or public criticism were used as integrity, enforcement or risk signals.

18. Every version and moderation history of the disputed Ray Smith review.

19. Every report made against each materially different version of that review.

20. The evidence used to continue publication after the reviewer failed to respond to the domain request.

Internal opinions, allegations, inferred classifications, risk scores and decisions concerning an identifiable person are not excluded merely because Trustpilot generated them internally.

4. Google and identity-verification data remain undisclosed

The supplied activity data records that the business was verified through Google and that user identity verification was completed. It also records Veriff-related verification events.

The package does not provide:

1. The Google identifier retained.
2. The date and method of connection.
3. The information obtained from Google.
4. OAuth scopes or permissions.
5. The existence and status of any token or continuing authorisation.
6. Instructions for effective revocation.
7. The identity-verification data submitted or generated.
8. The Veriff transaction or verification identifier.
9. Verification results and inferred attributes.
10. Recipients of the verification data.
11. Retention periods.
12. The legal basis for continued retention.
13. Confirmation that the Google and verification connections have been terminated.

Disconnect every Google, Veriff and third-party identity-verification association immediately and confirm that no active token, permission or ongoing collection remains.

5. The export contains inaccurate country information

The activity data identifies my country as the United States.

I am an Australian resident and Legion Killfeed is an Australian sole-trader business operated under ABN 28 387 377 607.

Trustpilot has repeatedly been informed of this fact.

Correct the country and regional information in every system, profile, account, review-processing record, risk system, distribution system and internal dataset. Identify every recipient that received the inaccurate United States classification.

6. Invitation processing has not been terminated

The C1 document states that legionkillfeed@outlook.com was not unsubscribed from invitations as of 16 July 2026.

This is inconsistent with my demand to terminate all processing and with activity data recording an invitation-deletion request.

Immediately:

1. Add legionkillfeed@outlook.com to every invitation-suppression and unsubscribe list.
2. Delete any queued invitation data.
3. Prevent businesses from uploading or using that address for Trustpilot invitations.

4. Confirm whether any invitation data remains.
 5. Identify the source of any invitation data obtained from third parties.
 6. Identify every business that supplied the address for invitation purposes.
7. No decision was made on erasure, restriction, rectification or objection

Your email refers generally to Trustpilot's Privacy Policy and tells me that I may log into an account to access core data.

That does not answer my requests.

You have not stated:

1. Whether the erasure request is accepted or refused.
2. Whether the restriction request is accepted or refused.
3. Whether my Article 21 objection is accepted or refused.
4. Whether the rectification request is accepted or refused.
5. The lawful basis relied upon for each continuing processing operation.
6. Any compelling legitimate grounds said to override my objection.
7. Any Article 17(3) exception relied upon.
8. The necessity and proportionality of maintaining the public profile.
9. The retention period for each category of data.
10. The actual recipients of my personal data.
11. The available judicial and regulatory remedies applicable to any refusal.

A general policy that Trustpilot ordinarily does not delete business profiles is not an individual decision on my statutory request.

8. Immediate erasure and disassociation required

Trustpilot must immediately:

1. Delete the public profile for killfeed.co.
2. Delete all positive and negative reviews associated with the profile.
3. Delete the rating, TrustScore and review count.
4. Delete every Consumer Warning, misuse classification and public notice.
5. Delete every public reply attributed to me or Legion Killfeed.
6. Stop accepting new reviews concerning Legion Killfeed.
7. Remove the profile and review URLs.
8. Remove Trustpilot-controlled search snippets, structured data, API outputs, widgets and syndicated copies.
9. Request removal or correction from recipients to which Trustpilot disclosed the data, where legally required.
10. Close the Trustpilot Business account.
11. Disconnect the Google account.
12. Terminate identity-verification connections.
13. Revoke active authorisations and tokens.
14. Unsubscribe all associated email addresses from invitations.
15. Stop using my name, trading identity, ABN, domain and personal data to maintain a public commercial profile.
16. Preserve records required for regulatory and legal proceedings without continuing their public publication.

If Trustpilot refuses immediate erasure, it must immediately restrict the disputed processing while the Danish Data Protection Agency and other relevant regulators consider the complaint.

Restriction must include:

1. Removing the public profile from general access.
2. Removing the Consumer Warning.
3. Stopping new reviews.
4. Suspending ratings and TrustScore calculations.
5. Stopping search-engine, API, structured-data and syndication distribution.

6. Preventing further use of the disputed data for enforcement, classification, recommendation or commercial profiling.

9. Required response

Please:

1. Acknowledge this email within 48 hours.
2. Confirm immediate restriction and invitation suppression within 48 hours.
3. Provide the completed supplementary disclosure within seven calendar days.
4. Provide a reasoned decision on rectification, erasure, restriction and objection within seven calendar days.
5. Identify every lawful basis, overriding ground or statutory exception relied upon if any request is refused.
6. Confirm that all relevant records have been preserved.

This correspondence clarifies defects in Trustpilot's purported response. It does not create a new request, restart the response period or authorise any extension.

Do not respond with another general link to a privacy policy or support article. I require an individual decision addressing the personal data, processing operations and remedies identified above.

Nothing in this email accepts continued participation in Trustpilot, consents to continued public processing, or waives any existing complaint, right or remedy.

The independently published content on killfeed.co remains online.

It is an independent consumer warning, criticism of Trustpilot's conduct, documentary evidence and customer statements concerning Legion Killfeed. It does not link to Trustpilot, use a TrustBox, use the Trustpilot API, display a live Trustpilot feed, display a TrustScore, display a Trustpilot star rating or represent that Trustpilot endorses Legion Killfeed.

Trustpilot's continued monitoring of that page, its classification of the material, its screenshots or captures, its automated detections, its internal discussions and its enforcement decisions all fall within the scope of my existing subject access request.

Trustpilot has now taken additional adverse action based on this monitoring while failing to disclose:

1. The pages inspected.
2. The exact material captured.
3. The date and time of each inspection.
4. The employee, contractor, team or system responsible.
5. The criteria and detection rules applied.
6. The evidence used to classify the content as Trustpilot content.
7. The evidence used to classify its acquisition as scraping.
8. The complete internal discussion concerning my criticism of Trustpilot.
9. Whether my legal notices, privacy complaints, regulatory complaints or public criticism were treated as enforcement or risk signals.
10. Every communication involving Revenue Technology.

These records must be included in the supplementary disclosure.

Trustpilot is not entitled to answer my subject access request while withholding the records behind adverse action taken against me days before the response was issued.

Anthony "Soul" Brodie
Trading as Legion Killfeed
ABN 28 387 377 607
New South Wales, Australia

From: Trust Support <trust.operations@trustpilot.com>
Sent: Thursday, 30 July 2026 11:43 PM
To: legionkillfeed@outlook.com <legionkillfeed@outlook.com>
Subject: SARS Request [thread::T_W86eSqfYOqFeEKD5auFmA::]

Dear Anthony,

Thank you for contacting Trustpilot's Privacy Team. We received your request on [11 July, 2026]. We take the privacy of our users and all individuals whose personal data we process extremely seriously and seek to be as transparent as possible about how we process personal data.

Personal data is any information that relates to an identifiable individual. Types of personal data we may collect and process are provided in the "Personal data we collect" section of our [Privacy Policy](#).

We have searched our systems and records based on the information you provided. Our search was conducted using a unique identifier – the email address from which you contacted us.

The data we hold on you

After conducting this search we have identified a Trustpilot user account linked with your email address and can confirm that Trustpilot is processing personal data about you.

The personal data we process is primarily collected directly from you when you provide your details to contact us, to create an account with us, or to interact with our platform such as by leaving reviews. However, sometimes we're given information about you from third parties. For example, when a business asks us to send a review invitation to you on their behalf, they give us your name, email address and a reference number, such as an order ID or similar.

We also generate or collect information from your computer or device automatically as you use our services – like your IP address, your location, or information about the device and browser you're using to access Trustpilot.

You can access the core data that we hold against your account, such as your contact information or the reviews you've left on Trustpilot, by logging into your account and following the steps set out in our Support Center article "[How to access, download, correct, or delete your personal data](#)".

Your rights

Our [Privacy Policy](#) explains your rights and how we collect, use, disclose, transfer, and store your personal data. Please read this policy to understand the purpose and legal basis for Trustpilot processing your personal data.

Next steps

Please come back to us if you would like further clarification or a review of the way your request has been handled. If contacting us does not resolve your concerns, you have the option to lodge a complaint with a data protection supervisory authority, such as the Danish Data Protection Agency. You can read more about it [here](#).

Yours sincerely,

From: Trust Support <trust.operations@trustpilot.com>
Sent: Saturday, 1 August 2026 11:09 PM
To: asoulofone@hotmail.com <asoulofone@hotmail.com>
Subject: Decision on the review you've flagged - Case #01757662

Hi asoulofone@hotmail.com,

Thanks for the inquiry about the review by Joel Walker, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,